January 18, 2024

{customerName}

{mailingAddress}

{mailingCity}, {mailingState} {mailingZip}

RE: Account ID {accountNumber}

{premiseAddress}, {premiseCity}, {premiseState} {premiseZip}

Meter #{meterNumber}

Dear {customerName}:

Meter {meterNumber} located at {premiseAddress}, {premiseCity}, {premiseState} {premiseZip} was replaced on {removalDate}. The meter had a fatal meter error and was not correctly recording the amount of energy that had been used. As a result, the {billingPeriod} billing period(s) had been under billed.

In accordance with our Electric Rule 17, adjustments were made to cover the entire period of the error, but not beyond three years prior to the date the error was brought to the attention of the District. After replacing the meter, data from the meter both prior to the fatal error and during this same billing period last year, as well as data from the new meter was used to estimate usage and corrections were made to rebill the billing periods.

|  |  |  |
| --- | --- | --- |
| **{startDate1} – {endDate1}** | **Bill Amount** | **Usage** |
| Original Bill | ${originalBilled1} | {originalUsage1} kWh |
| Corrected Bill | ${correctedBilled1} | {correctedUsage1} kWh |
| Difference | ${differenceBilled1} | {differenceUsage1} kWh |
| **{startDate2} – {endDate2}** | **Bill Amount** | **Usage** |
| Original Bill | ${originalBilled2} | {originalUsage2} kWh |
| Corrected Bill | ${correctedBilled2} | {correctedUsage2} kWh |
| Difference | ${differenceBilled2} | {differenceUsage2} kWh |
| **{startDate3} – {endDate3}** | **Bill Amount** | **Usage** |
| Original Bill | ${originalBilled3} | {originalUsage} kWh |
| Corrected Bill | ${correctedBilled3} | {correctedUsage3} kWh |
| Difference | ${differenceBilled3} | {differenceUsage3} kWh |
| **Total Net Difference** | {netDifferenceBilled} | {netDifferenceUsage} |

The above corrections will be reflected by an additional billed amount of {netDifferenceBilled} on the {newChargeDate} billing statement. If you have questions about this electric account or would like to make payment arrangements, please contact the T.I.D. Customer Service Division at (209) 883-8222.

Sincerely,

{csrName}

Customer Service Representative