

## PERSONNAL INFORMATION

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*NAME : NGANGU*

*SURNAME : SIMBI*

*FIRST NAME: FRANKLIN*

*DATE OF BIRTH AND PLACE: 5 AUGUST 2001 IN DRC*

*FATHER NATIONALITY: SOUTH AFRICAN.*

*MOTHER'S NATIONALITY: CONGOLESE*

*CURRENT NATIONALITY: CONGOLESE.*

*PHYSICAL ADDRESS: 06 DR MALAN CRESCENT BROOKLYN, CAPE TOWN, WESTEN CAPE, SOUTH AFRICA*

*DRIVER LICENCE: LEARNER LICENCE CODE 8*

Portfolio Link: [Franklin - Developer Portfolio \(franklinngangu.online\)](https://franklinngangu.online)

LinkedIn Account link: [\(23\) Franklin Ngangu | LinkedIn](#)

## About me

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*I am a passionate software development student seeking an internship in an IT company to gain hands-on experience, and ready to learn new technologies. looking for a role that provides opportunities for learning and development while contributing to the growth of the organization.*

## SKILLS

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- Complex Problem Solving
- Communication and Interpersonal Skills
- canvas
- GitHub.

- HTML, CSS
- Programming Languages: basic JavaScript, and Java.
- User Support
- Creativity and Innovation

- Decision-Making
- Application Development
- Time management and organization
- logical design programming.

- Computer literacy
- Ability to manage multiple projects and meet deadlines.
- vs code and NetBeans

## EDUCATION AND TRAINING

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- Hospitality (2022)

**Ithema College**( [Home - Africa Ithemba College](#))

Cape Town

- Fundamentals of Html [Alison | Free Online Courses & Online Learning](#) (2023)

**Alison**

Online (British platform).

- Information Technology in Software Development part-time. (2023 -Present) [Rosebank College](#)

**Rosebank College**

Cape town

## WORK EXPERIENCE

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**Food Waiter and barista, Protea North Wharf hotel**

*Cape town, south Africa /Nov 2022-Feb 2023*

- Checked with customers to ensure they were satisfied with their meals and addressed any concerns immediately.
- Replenished beverages throughout meal service as needed.
- Ensured that all dishes were served at the correct temperature and garnishes were properly presented on plates.
- Removed dirty dishes from tables in a prompt and efficient manner.

- Provided excellent customer service by anticipating the needs of guests, responding quickly to requests, addressing complaints tactfully, and thanking customers for their patronage.
- Maintained cleanliness of dining area including setting up tables before the shift began, cleaning up spills during the shift, and wiping down surfaces after the shift ended.
- Responded promptly and professionally to customer feedback or complaints regarding service or food quality.

*Reference:*

*Protea North Wharf Food and beverage manager contact, Baryon 0737113101.*

## Junior Software Developer, Rosebank *College Cape Town*

*Mar 2023*-Current

- Performed cross-browser compatibility testing on all web pages before launch.
- Designing, learning, and completing intensive coding tasks from scratch by using Java.
- Implemented responsive design principles to ensure websites are mobile-friendly.
- Built website content and designs using HTML, CSS, and JavaScript

## Languages

- English
- French
- Xhosa

## PROJECTS:

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### *1. Kanban boards*

*I made this app by using java. The main purpose of this app was to help for example in the company, The team who would like to manage their work, workflows, and communication. They can use it and it will be useful as well.*

*See the code: [NGANGU05 \(franklin simbi ngangu\) \(github.com\)](#).*

### 2. Estate agent property sale commission report

*I Designed a console application that will print an estate agent property sale commission report. I used an abstract class named Estate Agent that contains variables to store the estate agent's name and property price. I have created a constructor accepting the estate agent's name and property price as*

*parameters. In this class, I have also created methods to get the estate agent's name, property price, and estate agent commission. The agent commission is calculated at 20% of the property sale price.*

See the code: <https://github.com/EFTECH05>

### 3. ESCOBAR, plus my own portfolio

My idea for the website is to create an NGO platform that will be called “Escobar “The main aim of this organization will be to deliver beverage services (selling coffee) to the communities. This website will be used as a platform that will provide high-quality of customer service. And my own portfolio that I have published. to see the code: <https://github.com/EFTECH05>