Mukundan Arumugam | Emp ID : 00236453

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Location : TACOMA, Washington,USA

EXPERIENCE SUMMARY

I have been in Pitney Bowes project for 2 years. I have done following activity for the Pitney Bowes.Planning and implementing the new deployment of network. Managing the VOIP datacenter. Implementation of network. Implementing new Infrastructure for VOIP SIP network implementation End to End reachability. I have done the LAN, WAN cutover for new VoIP implementation across the globe.

Configuring and Managing cisco ASA in VoIP datacenter. Preparing network Document for each and every site. Implementing any changes required for network.

Implementation of LAN and WAN qos across the globe for Pitney Bowes network. I have been part of Stora enso Data center Migration project and I migrated the network for the data migration activity.

SKILL SET

Date	Skill	Duration	Date	Skill	Duration
Oct-2015	Cisco Nexus Switches	9Month(s)	Sep-2014	English Language	6Month(s)
Dec-2011	Networking and Infrastructure	2Year(s) 5Month(s)	Oct-2011	Cisco ASA - Adaptive Security Appliance	2Year(s) 3Month(s)
Oct-2011	Cisco Routing and Switching	2Year(s) 3Month(s)	Oct-2011	Cisco ACE - Application Control Engine	2Year(s) 3Month(s)
Aug-2009	ISDN	2Year(s) 10Month(s)			

TRAINED SKILLS

Date	Skill	Level	Date	Skill	Level
Feb-2014	Network Data Admin	L3	Sep-2012	TIS Technical Support	L2

DOMAIN

Date	Domain	Duration	Date	Domain	Duration
Oct-2015	HEALTHCARE SERVICES	1Year(s) 9Month(s)	Sep-2014	MANUFACTURING	6Month(s)
Mar-2014	NETWORK MANAGEMENT	7Year(s) 3Month(s)			

CERTIFICATION

	Year	Certification
☐	2010	CISCO CERTIFIED NETWORK PROFESSIONAL

WORK EXPERIENCE

Total Experience - 10 years and 07 months

05/01/2014 - 12/10/2015 (CHI PROJ CAPACITY MODEL)

Role:	ENGINEER-L3	**Domain:**	HEALTHCARE SERVICES
Team Size:	20		

Project Environment: Infrastructure

Skills	Duration
Cisco Nexus Switches	9Month(s)

Description:

"As a Senior Engineer, you are responsible for areas around Engineering, Global Infrastructure Services etc. You are expected to have good practical understanding of technology, its application and be involved in implementation, integrated testing, debugging and documentation. You are expected to be a Technical SME, and also handle Project Effort Estimation Related Activities, process compliance."

Responsibility:

Managing and maintaining the customer network environment. Â Implementation of changes. Â Providing the l3 solution for the problems. Â 99% providing the uptime for customer

01/04/2014 - 18/09/2014 (SE_COINS_MIGRATION)

Role:	ENGINEER-L3	**Domain:**	MANUFACTURING
Team Size:	25		

Project Environment: Cisco

Skills	Duration
English Language	6Month(s)

Description:

COINS initiative by Stora Enso is to outsource key service elements (Hosting, Regional Data Centre Services, Network services etc.) to Wipro Ltd for management of such services over the term of the signed contract.

Responsibility:

"As a Senior Engineer, you are responsible for areas around Engineering, Global Infrastructure Services etc. You are expected to have good practical understanding of technology, its application and be involved in implementation, integrated testing, debugging and documentation. You are expected to be a Technical SME, and also handle Project Effort Estimation Related Activities, process compliance."

12/12/2011 - 31/03/2014 (PB-IT-INFRA-IPT-OPS)

Role:	LEAD ADMINISTRATOR - L1	**Domain:**	NETWORK MANAGEMENT
Team Size:	11	**Onsite Duration:**	18 month(s)

Project Environment: supporting the voice environment networks Maintain the datacenters for 3 regions EMEA,US,APAC implementing the network for new VOIP deployment.

Skills	Duration
Networking and Infrastructure	2Year(s) 4Month(s)

Description:

supporting the voice environment networks Maintain the datacenters for 3 regions EMEA,US,APAC implementing the network for new VOIP deployment.

Responsibility:

any issue in the network related to voice need to solve maintain the 0% downtime for voice infra datacenter.

implementation of new network and qos configuration for LAN and WAN. Security devces maintenance like ASA and IPS

14/12/2011 - 31/12/2011 (PB-IT-INFRA-IPT-IMPL)

Role: ADMINISTRATOR - L3   **Domain:**

Team Size: 1

Skills	Duration
Networking and Infrastructure	1Month(s)

Description:

Designing and Implementation of network

Responsibility:

Manging the datacenter and designing the network implementation

01/09/2009 - 25/10/2011 (PROJECT 1)

Role: ENGINEER - L1   **Domain:** NETWORK MANAGEMENT

Team Size: 3

Skills	Duration
Cisco ASA - Adaptive Security Appliance	2Year(s) 3Month(s)
Cisco Routing and Switching	2Year(s) 3Month(s)
Cisco ACE - Application Control Engine	2Year(s) 3Month(s)

Description:

not available

Responsibility:

- Configurations & Managing the Routers 7200, 3600 and 2600 series with co-ordinations of networking support engineers at GNOC. Ample Exposure in routing protocols.
- Implementing, Managing and Trouble Shooting of ISDN.
- Configuring ,Managing the firewall such as CISCO ASA, Netscreen, Big IP
- Configuring and Managing the load balancer CISCO ACE,Alteaon
- Configuring, Monitoring and Troubleshooting CISCO VSS switches
- Maintaining the 70 Countries bank network

04/12/2006 - 28/08/2009 (PROJECT 2)

Role: ENGINEER - L1   **Domain:** NETWORK MANAGEMENT

Team Size: 3

Skills	Duration
ISDN	2Year(s) 10Month(s)

Description:

not available

Responsibility:

- Configuration, Maintenance & Troubleshooting of Cisco 7206,7609,7613 series routers.
- Configuration, Maintenance & Troubleshooting of Cisco 6513, 4948 series switches.
- Creation of VLAN, inter VLAN Communication, Default gateways in Layer 2 & Layer 3 switches.
- Upgrading Cisco IOS Image files thru' TFTP server.
- Maintenance of WAN Links (Leased Line, ISDN PRI Lines, MPLS) and Coordinating with Service Providers in case of anomalies.
- Configuring OSPF in Multiple Areas.
- Monitoring of networks using tools like , HP Open view,
- Monitoring of Bandwidth, Device CPU utilization and preparing Checklist.

EDUCATION DETAILS

Education	Specialization	Year of Graduation	Institution
B COM	COMMERCE	2001	Srimad Andvar Arts and Science college,Trichy