

Online Payments

This online payment system is provided by **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY**. The school may update these terms and conditions from time to time. Any changes will be effective immediately on being set out here. Please ensure that you are aware of the current terms and conditions. The country of domicile for **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** is India.

Terms & Conditions

Please read these terms and conditions carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms and conditions. If you do not accept these terms and conditions do not use this facility. All payments are subject to the following conditions: - When you access the payment website using your Admission ID, the description of courses, associated terms and fees indicated is specific to you. Normally, payment is required in advance (i.e. before the course commences). All Fees quoted are in Indian Rupees (INR). The **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** reserves the right to change the fees at any time.

- Your payment will normally reach **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** or other account(s) to which you are making a payment within two working days
- We cannot accept liability for a payment not reaching the correct **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** account due to your providing an incorrect account number or incorrect student details. We cannot accept liability if payment is refused or declined by the credit/debit card supplier for any reason
- If the card supplier declines payment, **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier by whom payment has been deducted from your account
- In no event will **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages

Refund Policy

Refunds, if applicable, at the discretion of the Management, will only be made as per the sources of debit/credit card used for the original transaction. For the avoidance of doubt nothing in this Policy shall require **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY**, or the payee to refund the Fees (or part thereof).

Privacy Policy

This Privacy Policy applies to all the courses, fees and associated payment offered by **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY**. Sometimes, we may post specific privacy notices or Help Centre materials to provide explanations in more detail. If you have any questions about this Privacy Policy, please feel free to contact us through our website or write to us at (feepayment@cityunionbank.in)

Changes to our Privacy Policy **SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY** reserves the

entire right to modify/amend/remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY and any user visiting the SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY website, or City Union Bank portal or providing identifying information of any kind.

DND Policy If you wish to stop any further sms/email alerts/contacts from our side, all you need to do is to send an email:-(feepayment@cityunionbank.in) with your mobile numbers and you will be excluded from the alerts list.

CONTACT DETAILS:
feepayment@cityunionbank.in

PAYMENT GATEWAY CONVENIENCE FEES TO BE COLLECTED FROM THE PARENT IN ADDITION TO THE SRM INSTITUTE OF SCIENCE & TECHNOLOGY, TRICHY FEES ARE AS FOLLOWS:

CONVENIENCE FEES for Third party Payment Gateway	
Net Banking Convenience Fees	Rs.16 /- per Transaction (SBI, HDFC) + applicable service taxes for transactions. Rs.12 /- per Transaction (ICICI, AXIS, YES,KOTAK) + applicable service taxes for transactions. Rs.7 /- per Transaction (Other Banks not mentioned above) + applicable service taxes for transactions. (to be collected from the Parents)
Credit Card Convenience Fees	0.85%(Visa, MasterCard) of the Transaction Amount + applicable service taxes 1.60%(American Express) of the Transaction Amount + applicable service taxes
Corporate Cards Fee	2.30%(Visa, MasterCard) of the Transaction Amount + applicable service taxes
Debit Card Convenience Fees	0.40% for the value up to Rs.2000/- of the Fee Amount + applicable service taxes (to be collected from the Parents)
	Rs.20/- for the value above Rs.2000/- of the Transaction Amount + applicable service taxes (to be collected from the Parents)
BHIM UPI/Rupay debit cards	NIL
Wallets	1.75% + applicable service taxes (to be collected from the Parents)
Payzapp	2.0% of the Transaction Amount + applicable service taxes
Applicable GST = 18% of the Transaction Convenience Fees for all types of transactions (to be collected from the Parents)	

Terms of Payment

1	Payment Gateway Convenience Fees, service Tax and other taxes, will be collected from the parents only.
2	In respect of any failed transactions of any of the Customers, processed through this service, the transaction failure Convenience Fees is not refundable.

