

NAAC Student Satisfaction Survey (SSS)

Advantage of NAAC A++

- The numbers 4,3,2,1,0 are weights corresponding to the responses
- Retaining A++ will ensure that we continue to be a Category I university. Being a Category I university, we enjoy certain privileges like more autonomy, freedom to frame our own curriculum, offering of variety of UG/PG programs with desired intake, minimum control by AICTE and others.
- High paying companies will visit the campus and offer better pay packages since getting A++ will ensure that companies keep SRM in their own accredited list of best universities.
- Graduates from A++ accredited institutes are given due respect and better recognition by industry and other colleges.
- While attending interviews off-campus, students from A++ graded institutes stand better chances of getting selected.
- Record of having studied at SRM is permanent for an alumnus. Anytime, when SRM gets laurels the alumnus will feel proud.
- Bank loans attract less interest for students studying in highly accredited institutions.

SURVEY QUESTIONNAIRE

The detailed guidelines for every one of the 20 MCQs are furnished below:

A) Please confirm this is the first and only time you answer this survey.	Yes ✓ (Please tell the students that earlier surveys were never replica of the NAAC survey given here)	No
B) Age:		
C) College Name:		SRM INSTITUTE OF SCIENCE AND TECHNOLOGY
Gender	Male	Female
		Transgender
E) What degree program are you pursuing now?		
a) Bachelor's		
b) Master's		
c) MPhil		
d) Doctorate		
e) Other		
F) What subject area are you currently pursuing?		
a) Arts		
b) Commerce		
c) Science		
d) Professional		
e) Other:		

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here.

(Kindly restrict your response to teaching learning process only)

NAAC Questions	Best option.
1. How much of the syllabus was covered in the class? 4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69% 1– 30 to 54% 0 –Below 30%	85-100% is the natural option for the students.
2. How well did the teachers prepare for the classes? 4 –Thoroughly 3 – Satisfactorily 2 – Poorly 1 – Indifferently 0 – Won't teach at all	Thoroughly is the option.
3. How well were the teachers able to communicate? 4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily 1– Generally ineffective 0– Very poor communication	Always effective.
4. The teacher's approach to teaching can best be described as 4– Excellent 3 – Very good 2 – Good 1 – Fair 0– Poor	Excellent.
5. Fairness of the internal evaluation process by the teachers. 4 – Always fair 3 – Usually fair 2 – Sometimes unfair 1 – Usually unfair 0– Unfair	Always fair.
6. Was your performance in assignments discussed with you? 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0– Never	Every Time
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. 4 – Regularly 3 – Often 2 – Sometimes 1 – Rarely 0– Never	Regularly.
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. 4 – Significantly	Significantly

3 – Very well 2 – Moderately 1 – Marginally 0– Not at all	
9. The institution provides multiple opportunities to learn and grow. 4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0– Strongly disagree	Strongly agree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. 4 – Every time 3 – Usually 2– Occasionally/Sometimes 1 – Rarely 0– Never	Every time
11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – I don't have a mentor	Every time
12. The teachers illustrate the concepts through examples and applications. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1– Rarely 0 – Never	Every time
13. The teachers identify your strengths and encourage you with providing right level of challenges. 4 – Fully 3 – Reasonably 2 – Partially 1 – Slightly 0– Unable to	Fully.
14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never	Every time
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree	Strongly Agree

0 – Strongly disagree	
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. 4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all	To a great extent
17. Teachers encourage you to participate in extracurricular activities. 4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree	Strongly agree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all	To a great extent.
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 4 – Above 90% 3 – 70 – 89% 2 – 50 – 69% 1 – 30 – 49% 0 – Below 29%	Above 90%
20. The overall quality of teaching-learning process in your institute is very good. 4 –Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree	Strongly agree
21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. a) b) c).	Productive feedbacks are most welcome