**SYS366**

**Lab 2:** Business Areas and Processes

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**In the table which follows, name your business areas within the case study and list as many processes that are performed within your business area as possible.**

**Business Area:** Antoine’s Landscaping

|  |  |
| --- | --- |
| **Processes Performed** | **Actors** |
| **Marketing**  **Update Social Media**  **Request Website Changes**  **Evaluate Donation Request**  **Schedule meeting/promotion event**  **Attend meeting/promotion event**  **Project Management**  **Analyze Requirements**  **Produce Blueprints**  **Purchase Materials**  **Organize Material Deliveries**  **Hire Staff**  **Schedule’s Project**  **Assess Project Completion**  **Operations**  **Lawn care in summer**  **Snow removal in winter**  **Building sales forecast**  **Predicting fertilizer and weed control products**  **Monitors inventory levels and orders lawn care supplies** | **StoreManager**  **InventoryManager**  **LocalSchools**  **HumanResourcesManager**  **WebDevelopmentCompany**  **Customer**  **Employee**  **Customer**  **ProjectManager**  **Labourer**  **MaterialSupplier**  **DeliveryCompany**  **Lawn care company**  **Snow removal company**  **Forecast management**  **Fertilizers company and weed production management**  **Supplier company** |