## Part 5 - Certificates and Transcript Information

#### Certificates

There are two kinds of certificates available for GCSS-Army WBT:

- The <u>ALMS Certificate</u>, available from the within the ALMS system itself, shows lesson name, title, and date of completion. This is a black-and-white certificate, signed by the Director of Distributed Learning Systems (DLS) at Radford, VA.
- The <u>GCSS-Army Certificate</u>, available at the end of GCSS-Army WBT course <u>only</u> when the course is taken from the GCSS-Army website or CD-Rom (outside the ALMS). This is a color certificate, without signature. As of September, 2012, this certificate is no longer available in the ALMS version of the course.
  - As of January, 2013, all training credit requests for these certificates have been entered into the ALMS system for previous GCSS-Army installations. Further requests for this certification must carry a manager's signature and will be reviewed on a case-by-case basis.

The ALMS allows the student to print a certificate as proof that record of the successful completion of GCSS-Army WBT has been moved to the student's ALMS transcript. The certificate is available for printing under **Detailed Training Records** using the **Print** option on the 6<sup>th</sup> column of the table.

**Note**: Successful completion of GCSS-Army WBT course materials (inside or outside the ALMS) does <u>not</u> award credit in the ATTRS system.

Samples of each certificate are shown below.

# CERTIFICATE of COMPLETION

This is to certify that:

G.I. Joe

successfully completed

Lesson Template Title - GCSS-Army Mod 0.0 - Army Overview Lesson Template Id - 00009655, 9/27/10

Figure 51. Sample Certificate of Completion – ALMS (Signature block removed).



Figure 52. Sample Certificate of Completion - GCSS-Army Web Site Only (OBSOLETE).

**Note**: The signature block has been removed from the examples above.

#### **FAQ on Certificates**

- The date for the certificate is generated automatically. The format cannot be changed.
- To print in a 'Landscape' (sideways) orientation, look for the **Properties** button in the **Print** menu, then look for the **Page Layout** (or **Layout**) options and change the setting to **Landscape**.
- Printing to paper is the preferred method of output. Printing to a file (such as a .PDF file) is not recommended.
- There is now a certificate available for the completion of each module of the GCSS-Army WBT. All are available in the student's transcript (see below).

#### Printing a certificate

To print (or reprint) an **ALMS certificate**, access the **Detailed Training Records** from the ALMS Main Menu and be sure the **Training** tab is showing, Check the completion date range, and change it if necessary to include the date you finished the WBT course. Select the **Print Certificate of Completion** option (under the **Completion Status** column) for the appropriate course. When the certificate appears, click the printer icon to bring up a standard print dialog. Be sure to change the printer properties to **Landscape** to ensure the best print image.

#### Retaking a course

Partially completed course work is 'bookmarked' at the point where the user exited the course. Restarting the course brings up a menu asking whether you would like to continue from that point, or restart the course from the beginning.

To retake a *completed* course, go to the ALMS Main Menu and select **Detailed Training Records** (see below). The system will display a screen similar to that shown below.

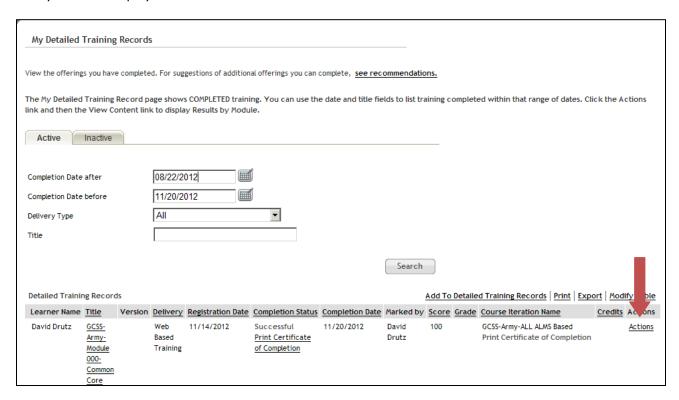


Figure 53. Retaking a Course Module - 1.

Click the **Actions** button, then click the **View Content** selection in the pop-up menu.

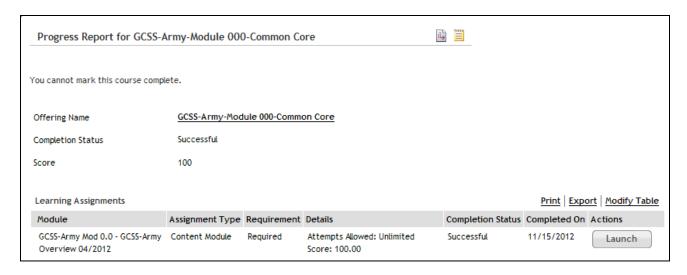


Figure 54. Retaking a Course Module - 2.

To restart the module, click the **Launch** button to display the **Table of Contents** (note the small box is solid green, indicating completion). There is no limit to the number of times a particular lesson can be opened.

#### **Displaying Detailed Training Records (Transcripts)**

A *transcript* is a list of completed courses. To show your ALMS transcript, log into the ALMS, then select the **Detailed Training Records** option (first row, third column of the Home page). A page similar to the one below will appear.

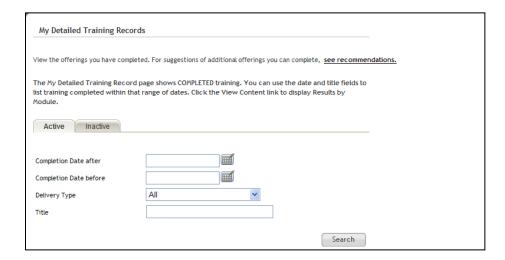


Figure 55. My Detailed Training Records page.

If you need to check your score or print an ALMS Certificate of Completion, you can do so from the **My Detailed Training Records** table under the **Completion Status** column.

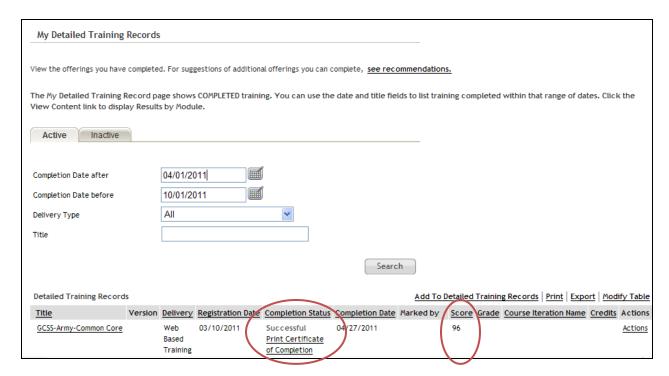


Figure 56. Printing the Certificate of Completion in ALMS.

Click the **Print Certificate of Completion** option in the status column to bring up a standard Windows print dialog box.

#### Adding Completed Courses to Your Transcript

All courses COMPLETED in the ALMS are automatically added to a soldier's transcript. If the course does not appear in the **Detailed Training Records** table in 24 hours, please send e-mail to:

#### GCSSArmyTrainingHelp@ngc.com

for assistance in recording the course completion. All claims of course completion will be verified before credit is given.

### **GCSS-Army Access after certification**

Completion of the GCSS-Army WBT curriculum or POI does <u>not</u> automatically grant you access to the GCSS-Army system!

The successful completion of a GCSS-Army WBT curriculum <u>is</u>, however, a prerequisite for additional ILT (instructor-led) training, which is normally offered starting about 30 days prior to the system going live at a particular location. The ILT and its (independent) certification tests must be completed and passed before system access is granted.

Access to GCSS-Army requires, at a minimum:

- Supervisory/managerial approval.
- Completion of any and all documentation required for system access.
- Signed agreement covering correct use of the system, as well as data and password protections.

Most Army personnel should begin the process of requesting access by contacting their supervisor and requesting access, which is usually granted when the system goes live. Questions can be directed to the GCSS-Army Help Desk at **(800) 981-3234** for more information.

Internal NGC & contract personnel may request access by sending e-mail to gcss-armysapsecurity@ngc.com