

The Forage is a website where companies' recruitment teams create virtual work experiences/job simulations to educate users and find potential candidates. Users can gain practical work experience to build up their skills and showcase their abilities. I discovered this platform through Twitter and thought it would be an excellent opportunity to practice and demonstrate my skills as I transition into a data analyst role. I decided to start with the Accenture Data Analytics and Visualization virtual experience program.

The project encompassed four main tasks: understanding the project, cleaning and modeling the data, visualizing the data, creating a narrative, and presenting the data visualizations and story to the client. Throughout the program, you are provided with videos and documents to offer context and guidance for completing the tasks and specifics about your role as a data analyst.

To kickstart the understanding of the projects and the goals of the company you're working for, there is a video from an Accenture employee explaining the objectives of the project task. You become aware of the roles and responsibilities of a data analyst and the impact of your work on the business. Similar to a real-world scenario, you are given a brief from the company you're working with, known as Social Buzz. Your task is to read the brief and take note of crucial information because there is a quiz. In the real world, this information is essential for finding solutions for the client. You are also provided with an organizational chart, which simulates a team meeting. This introduction allows you to become familiar with the names and roles of your team members, akin to a kickoff meeting at the start of a new project.

Once I understood my role in the project, it was time to work with the actual data. There were seven data sets displayed via a data model that visually explained the relationships between the datasets. The data model was a helpful tool for illustrating how data could be merged to create new and more useful datasets. Three data files were provided as CSV files. Before merging all three datasets, each dataset had to be prepared and processed. I opted to use a [Google Colab notebook](#) and Python for my data cleaning process. While the types of cleaning steps were suggested, it was up to me as the data analyst to determine which datasets required specific cleaning processes.

Data Cleaning Process

- Cleaning the Content table
 - dropping/removing columns that didnt contain useful/relevant data also checked for missing data

Drop Irrelavant Columns: `Unnamed: 0`, `URL`, `User ID`

This columns don't provide the kind of insights that we're looking to share with and find for the client therefore they can be removed.

```
[ ] content = content.drop(columns=['Unnamed: 0', 'URL', 'User ID'])
```

```
[ ] content.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1000 entries, 0 to 999
Data columns (total 3 columns):
#   Column      Non-Null Count  Dtype
---  -
0   Content ID  1000 non-null  object
1   Type        1000 non-null  object
2   Category    1000 non-null  object
dtypes: object(3)
memory usage: 23.6+ KB
```

- Checked the Categories column and found there were many duplicates because of various of spelling and capitalizations

```
content['Category'].value_counts()
```

```
technology      71
animals         67
travel          67
culture         63
science         63
fitness         61
food            61
healthy eating  61
cooking         60
soccer          58
tennis          58
education       57
dogs            56
studying        55
veganism        48
public speaking 48
Fitness         5
Animals         4
Science         4
"soccer"        3
"culture"       3
Soccer          3
"dogs"          2
Education       2
Studying        2
Travel          2
Food            2
"veganism"      1
"public speaking" 1
Public Speaking 1
"technology"    1
"cooking"       1
Healthy Eating  1
"studying"      1
"food"          1
Culture         1
"tennis"        1
Technology      1
"animals"       1
Veganism        1
"science"       1
Name: Category, dtype: int64
```

- Removed quotations and make all the terms lowercased.

```
content['Category'] = content['Category'].str.replace('"', '')
content['Category'] = content['Category'].str.lower()
```

- Verified that the Categories were uniform and counted correctly.

```
content['Category'].value_counts()
```

```
technology      73
animals         72
travel          69
science         68
culture         67
fitness         66
food            64
soccer          64
healthy eating  62
cooking         61
tennis          59
education       59
studying        58
dogs            58
public speaking 50
veganism        50
Name: Category, dtype: int64
```

- Changed column name for more specification, each table has a Type column change Type to Content_Type

Change Type to Content_Type

This makes it clear that there is a difference between Type in the content table and Type in the reactions or reactions_type tables

```
[ ] content.rename(columns = {'Type': 'Content_Type'}, inplace=True)
content.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1000 entries, 0 to 999
Data columns (total 3 columns):
#   Column      Non-Null Count  Dtype
---  -
0   Content ID   1000 non-null    object
1   Content_Type 1000 non-null    object
2   Category     1000 non-null    object
dtypes: object(3)
memory usage: 23.6+ KB
```

- Cleaning Reactions tables

- Dropped irrelevant columns
- Checked for missing data and remove rows with missing

```
[ ] reactions = reactions.dropna(subset=[ 'Type' ])
```

- Changed data type for Datetime column

Change Datetime to datetime Dtype

Changing the Datetime column to the datetime data type allows us to use functionalities specific to datetime

```
[ ] reactions['Datetime'] = pd.to_datetime(reactions['Datetime'])
reactions.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 24573 entries, 1 to 25552
Data columns (total 3 columns):
#   Column      Non-Null Count  Dtype
---  -
0   Content ID   24573 non-null    object
1   Type         24573 non-null    object
2   Datetime     24573 non-null    datetime64[ns]
dtypes: datetime64[ns](1), object(2)
memory usage: 767.9+ KB
```

- Changed Type column to Reaction_Type for clarity

- Cleaning reaction_types table

- Dropped irrelevant columns
- Changed Type column to Reaction_Types for clarity

- Merging all the tables into one table

- Merged reactions table to content => reactions_content_merge

```
reactions_content_merge = reactions.merge(content, how='inner', on=[ 'Content ID' ])
reactions_content_merge.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 24573 entries, 0 to 24572
Data columns (total 5 columns):
#   Column      Non-Null Count  Dtype
---  -
0   Content ID   24573 non-null    object
1   Reaction_Type 24573 non-null    object
2   Datetime     24573 non-null    datetime64[ns]
3   Content_Type 24573 non-null    object
4   Category     24573 non-null    object
dtypes: datetime64[ns](1), object(4)
memory usage: 1.1+ MB
```

- Merged reactions_content_merge with reaction_types tables

```
merge_all = reactions_content_merge.merge(reaction_types, how='inner', on='Reaction_Type')
```

```
merge_all.shape
```

```
(24573, 7)
```

```
merge_all.info()
```

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 24573 entries, 0 to 24572
Data columns (total 7 columns):
 #   Column          Non-Null Count  Dtype
---  -
 0   Content ID      24573 non-null  object
 1   Reaction_Type   24573 non-null  object
 2   Datetime        24573 non-null  datetime64[ns]
 3   Content_Type    24573 non-null  object
 4   Category        24573 non-null  object
 5   Sentiment       24573 non-null  object
 6   Score           24573 non-null  int64
dtypes: datetime64[ns](1), int64(1), object(5)
memory usage: 1.5+ MB
```

After cleaning and merging the data into a single table, I began exploring the data to derive insights. I formulated questions that related to the client's brief. The project brief indicated that the company was preparing for an IPO and wanted an analysis of their top five content categories with the largest total popularity. I evaluated the content categories with the most positive and negative sentiments and identified the most popular types of content. I later used these insights in my presentation.

Following the data exploration, insight discovery, and data visualization, it was time to create a presentation to communicate the findings with the client in a concise and understandable manner. I used Canva to design and record my presentation, which provided valuable practice for presenting to an actual audience.

In conclusion, my virtual internship experience was immensely valuable. It offered a hands-on opportunity to execute the data analysis process while receiving tips and hints along the way. It also served as an excellent platform to showcase my skills in data cleaning, modeling, visualization, and exploration, as well as communication and data storytelling.