# Education

ISMAEL MOISES TENANGO ANAYA

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Bachelor of Science: Computer Information Technology   
Brigham Young University – Idaho, Rexburg ID

* GPA 3.7

Expected, April 2024

# Profile Summary

Innovated and experimental, working under pressure and attentive to details. Enthusiastic about learning from teammates and brainstorming, looking for answers and solutions, and trying not to make more problems in the team or project, investing time out of the work schedule to be more productive during work hours

A dedicated employee good known for punctuality and time management, pursuing team progress where good customer service, problem-solving, and a positive attitude as a plus, flexible, ready to study and contribute to team success, to strive for the company's goals.

# Work Experience

Data Visualization/Administration Specialist II | *Brigham Young University-Idaho |* Rexburg, ID April 2023 - Present

* Proficient use of Interactive data visualization software, compilating data and efficiently connecting tables for better organization and accurate measurements
* Regular usage of SQL servers, Excel spreadsheets, SharePoint, and SIS (Student Information System) software to recollect data and clean up for better work, analysis, and visualization process
* Constant and effective communication with Analysts, Supervisors, and Associate Registrars for the creation of better visualization and constant project alignment
* Use of DAX to create appropriate measurements to increase productivity for the team and create accurate visualizations

Network Operations Engineer – Intern | *The Church of Jesus Christ of Latter-day Saints |* Rexburg, ID Jan 2023 – April 2023

* Global collaboration in the Network Proactive Service Team, fixing and troubleshooting ports in switches and routers remotely with the assistance of on-site personnel in over 20,000 locations
* Explanatory clear communication for fast, effective, and proactive work with on-field technicians overseas supporting the Data Centers, Campus, and Field Network team
* Professional handling of sensitive information and access with adequate manipulation
* Troubleshoot PDUs and UPSs that are causing whole networks for going down. Maintenance, and prevention for future networks going down on sites
* Casual Participation in the migration from Cisco to Arista and the hybrid Field Network of Meraki SDWAN and Cisco
* Helping support a global network in every country in the world in both the Urban and Rural areas

Data Design & Development Teacher Assistant | *Brigham Young University-Idaho |* Rexburg, ID Sep 2022 – Dec 2022

* Grading MySQL weekly projects, analyzing code, testing outputs and inputs to grade based on rubric supplied
* Reinforce and assist over 20 students with all questions related to scores and general approaches to understanding topics and general concepts
* Maintain communication between professor and assistant (me) to deliver effective education and productivity to over 20 students
* Motivating high and constant communication on the team to ensure fast and high productivity to finish tasks in under 8 hours

Transfer Evaluation Processor | *Brigham Young University-Idaho |* Rexburg, ID July 2022 – Dec 2022

* Perform classes equivalencies taken in other colleges into BYU-Idaho's course catalog within over 150 courses
* Collaborate with up to 5 co-workers to complete a proper evaluation for student's transcript courses equivalencies to BYU- Idaho's catalog
* Execute impeccable private/personal information for over 1500 transfer students in BYU-Idaho records
* Implementing fast, clear and respectful communication between all support services inside of BYU CES system education to over 30,000 students' records

# Volunteering Full-time Missionary | The Church of Jesus Christ of Latter-day Saints | Monterey, Mexico Dec 2016 – Dec 2018

* Active preaching of Jesus Christ teachings, acts of service and support to community, and good planning skills were applied

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| * MySQL (Proficient) * CSS (Proficient) * HTML(Proficient) * Python (Proficient) * Cisco Networking (Proficient) * JavaScript (Intermediate) | * Linux Shell Scripting (Intermediate) * DAX (Intermediate) * EXCEL (Moderate) * PowerShell (basic) * PHP (basic) * AWS (basic) |