



KEN PAXTON
ATTORNEY GENERAL OF TEXAS

Consumer's Information Summary

Individual/Business	Individual	Address 1	554 Davis Lane
First Name	Emilio	Address 2	
Middle Name	H	City	Victoria
Last Name	Ortiz III	County	Not in Texas
Age	30-39	State	TX
Doing Business As	Individual	Zip/Postal Code	77905
Primary Phone	(361) 433-1365	Country	United States
Extension			
Secondary Phone			
Extension			

Email	emilioortiz4@yahoo.com
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Business'/Individual's Information Summary

Business/Individual	Business	Address 1	1901 N Ben Wilson St, Victoria, TX 77901
Business Name	Blue I Entertainment	Address 2	
Phone	(361) 573-1398	City	Victoria
Extension		County	Victoria
		State	TX
		Zip/Postal Code	77901
		Country	United States

Website	https://www.instagram.com/maximusvictoriatexas/...
Email	



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Complaint Summary

Name of person you dealt with	Friday Night approximately 10PM woman with glasses, black suit, took my written receipt, then she took the receipt I was supposed to keep then started altering it illegally
How did you first come into contact with this business or individual?	I went to company's place of business
If other, please specify.	
If you responded to a solicitation in another language, which?	
Where did the transaction take place	At business
If other, please specify	
Transaction Date	6/6/2025
Please describe your complaint in detail	<p>Complaint of Unauthorized Financial Charge and Suspected Deceptive Trade Practices by "Blue I Entertainment" / "Maximus" (Victoria, TX)</p> <p>To the Texas Attorney General's Office, Consumer Protection Division,</p> <p>I am filing a formal complaint regarding an unauthorized financial charge and apparent deceptive trade practices by an establishment identified as "Blue I Entertainment" on my bank statement, but known publicly as "Maximus," located at 1901 N Ben Wilson St, Victoria, TX 77901 (Phone: (361) 573-1398).</p> <p>On Friday, June 6, 2025, at approximately 10:00 PM, I visited this club called Maximus for the first time. Upon entry, I was charged a \$20 cover fee. During my visit, I ordered two Dos Equis beers and one mixed drink for me and my friend. I was presented with a receipt for approximately \$21-\$22, which I reviewed and signed, agreeing to that amount.</p> <p>However, a highly suspicious incident occurred immediately after. A woman with glasses and a black, leathery suit, who was serving drinks behind the counter, took both my signed receipt and the receipt I was supposed to keep. I observed her and other staff members examining my receipt on the counter. Subsequently, she took the receipt I was supposed to keep, and both she and the other staff began snickering at me. It is now clear that she, or another staff member, deliberately altered the receipt to add an unauthorized \$10 tip after I had signed for the lesser amount. This was not an accidental overcharge but a seemingly intentional act of fraud, exploiting my momentary distraction as a first-time</p>



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The transaction was posted to my debit card on Sunday, June 8, 2025, showing a charge of \$32.83 from "Blue I Entertainment." This amount reflects the unauthorized \$10 addition I did not consent to. The two-day delay in processing the transaction (Friday visit, Sunday charge) is also suspicious, especially when coupled with the deliberate alteration of my signed receipt.

I am deeply concerned that this business is systematically engaged in fraudulent activities and potentially mishandling sensitive financial data. The deliberate alteration of a signed receipt, the discrepancy in business names used for transactions, and the delayed processing all suggest a pattern of highly suspicious and potentially illegal business practices, including debit card fraud and violations of the Texas Deceptive Trade Practices Act.

I urge the Attorney General's office to conduct a thorough investigation into "Blue I Entertainment" / "Maximus" for these serious consumer protection violations and potential criminal financial activities. I believe this incident is likely affecting numerous other consumers and requires immediate and comprehensive investigation.

Documentation attached:

Bank statement/transaction details showing the \$32.83 charge from "Blue I Entertainment" on June 8, 2025.
Personal notes detailing the incident, including the description of the individual who handled the receipt and the circumstances of the unauthorized charge.

Have you complained to the business or individual?	No
If Yes, when?	
What was the business' or the individual's response?	

Did you sign a contract?	No
How much did the company/individual originally ask you to pay?	\$20.00
How much did you actually pay?	\$32.83
Method of Payment	DEBIT Debit Card
Date of Payment	6/6/2025

Have you contacted another agency or attorney about this complaint?	No
If yes, please list name and address of the agency or attorney?	



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What action was taken by this agency or attorney?