

Eric Lau

(737)781-3429

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Work Experience:

- Login Manager at DHL Analytical
 - Currently employed for 5+ years managing sample receiving & sample login duties. Balancing multiple different responsibilities in sample receiving, client correspondence, sample collecting, and communicating with analysts daily. Interpreting and responding to specialized needs of specific clients and implementing action on a per project/sample basis quickly and efficiently.
- Teleservice representative at Harte Hanks
 - Employed for 6+ months at Harte Hanks as a teleservice representative, responding to a wide variety of customer and situational needs quickly and efficiently; ability to maintain consistent and effective work ethic in a professional environment over the course of several months.
- Website manager & photographer for college periodical
 - Founding member in charge of formatting, posting, and day-to-day maintenance of website and forums; attend events such as sporting, charity, and school sponsored artistic events; ability to collaborate with a team and accomplish necessary tasks in a timely and efficient manner
- Photographing events for Pointcore Entertainment
 - Promotional and publicity responsibilities; pictures were used as advertisement on website and social media; ability to follow direction with little oversight and function effectively independently
- Clerk at Libería Mariscal
 - Inventory management, opening and closing responsibilities, assisting customers, and money management; interpersonal skills such as the ability to interacting with customers in a helpful and respectful manner; organizational skills

Volunteering:

- Assisting at-risk youth in college readiness program
 - After school academic tutoring for under-served youth; ability to take on a leadership/mentoring role

Education:

- UT Cybersecurity Bootcamp
 - Completed the UT Cybersecurity Bootcamp in 2022
- Austin Community College and University of Texas at Dallas
 - Studied in the Medical Lab Tech program at ACC before leaving to seek employment opportunities to support self.
- Graduated ACS Cobham International School with honors
 - AP and IB certificates
 - 3.6 GPA

Skills:

- Bilingual
 - Fluent in English and Spanish
- Computer proficiency
 - Programming languages learned/previously used
 - Python
 - C++
 - C#
 - Javascript
 - HTML
 - Typing 80 words per minute
 - Basic troubleshooting skills

References:

- Dr. Dershing Luu – President/Technical Director of DHL Analytical & Current employer.
 - Luu@dhlanalytical.com
 - (512)388-8222