

Elijah Douglas

[LinkedIn](#) | [Github](#) | elijahdouglas1997@gmail.com

Projects

Remote Development Environment with Terraform

Original Project - Derek Morgan, morethancertified.com

Created an IaC repository that allows me to launch an EC2 instance, as well as the appropriate network and security group, to allow for remote development. This project introduced me to the foundations of Terraform and IaC.

Cloud Resume Challenge (In Progress)

Original Project - Forrest Brazeal, cloudresumechallenge.dev

Created a static website written in HTML and CSS and hosted in an AWS S3 bucket. Setup a CI/CD pipeline for the frontend using Github actions. Future goals for the project include creating a visitor counter using javascript, DynamoDB, API Gateway and a Lambda function written in Python.

Experience

Network Engineer | February 2022-Present

Abacus Solutions Group - Brunswick, GA

Maintained the network infrastructure for the Federal Law Enforcement Training Center and the Department of Homeland Security. Image and install Cisco Catalyst 3750 switches. Manage security policies, zones, and monitor logs for Palo Alto Next-Generation firewalls.

NOC Support Specialist | October 2019-February 2022

Brantley Telephone Company - Nahunta, GA

Monitored FTTH access network using PRTG to ensure maximum uptime and minimal network bottlenecks. Performed after hours network maintenance to ensure a secure and stable network without causing downtime for customers.

Tech Support Specialist | August 2017-October 2019

Alma Telephone Company - Alma, GA

Worked on a rotating team to handle tier 1 tech support calls for business and residential customers. Collaborated with the team and utilized shared knowledge to resolve issues in a timely manner. Maintained detailed notes on ticket resolution to contribute to the knowledge base.

Certifications

- Cisco CCNA
- AWS Cloud Practitioner
- Palo Alto PCNSA
- LPI Linux Essentials
- CompTIA Security+
- CompTIA Project+
- ITIL v4 Foundations

Education

B.S Network Operations and Security | Graduating - July 2022

Western Governors University

Core studies focused on Implementation of Network Solutions, Network Security, and Cloud Deployment and Operations. Other courses include Linux Foundations, Introduction to Python, and Data Management Foundations