

# Elijah Douglas

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## Projects

### Remote Development Environment with Terraform

*Original Project - Derek Morgan, [morethancertified.com](https://morethancertified.com)*

Created an IaC repository that allows me to launch an EC2 instance, as well as the appropriate network and security group, to allow for remote development. This project introduced me to the foundations of Terraform and IaC.

### Cloud Resume Challenge ( In Progress )

*Original Project - Forrest Brazeal, [cloudresumechallenge.dev](https://cloudresumechallenge.dev)*

Created a static website written in HTML and CSS and hosted in an AWS S3 bucket. Setup a CI/CD pipeline for the frontend using Github actions. Future goals for the project include creating a visitor counter using javascript, DynamoDB, API Gateway and a Lambda function written in Python.

## Experience

### Network Engineer | February 2022-Present

*Abacus Solutions Group - Brunswick, GA*

Maintained the network infrastructure for the Federal Law Enforcement Training Center and the Department of Homeland Security. Imaged and installed Cisco Catalyst 3750 and 3850 switches.

### NOC Support Specialist | October 2019-February 2022

*Brantley Telephone Company - Nahunta, GA*

Monitored FTTH access network using PRTG to ensure maximum uptime and minimal network bottlenecks. Performed after hours network maintenance to ensure a secure and stable network without causing downtime for customers.

### Tech Support Specialist | August 2017-October 2019

*Alma Telephone Company - Alma, GA*

Worked on a rotating team to handle tier 1 tech support calls for business and residential customers. Collaborated with the team and utilized shared knowledge to resolve issues in a timely manner. Maintained detailed notes on ticket resolution to contribute to the knowledge base.

## Certifications

- AWS SysOps Admin Associate
- AWS Cloud Practitioner
- CCNA
- Palo Alto PCNSA
- LPI Linux Essentials
- CompTIA Security+
- CompTIA Project+
- ITIL v4 Foundations

## Education

### B.S Network Operations and Security | Graduated - July 2022

*Western Governors University*

Core studies focused on Implementation of Network Solutions, Network Security, and Cloud Deployment and Operations. Other courses include Linux Foundations, Introduction to Python, and Data Management Foundations