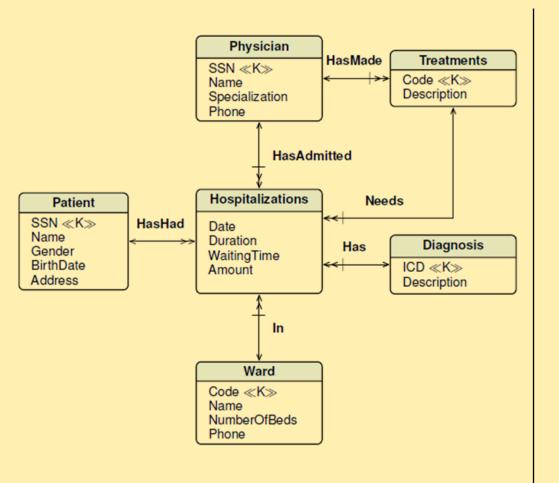
OPEN LAB: HOSPITAL



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An hospital needs a DM to extract information from their operational database with information about inpatients treatments.



- 1. Total billed amount for hospitalizations, by diagnosis code and description, by month (year).
- 2. Total number of hospitalizations and billed amount, by ward, by patient gender (age at date of admission, city, region).
- 3. Total billed amount, average length of stay and average waiting time, by diagnosis code and description, by name (specialization) of the physician who has admitted the patient.
- 4. Total billed amount, and average waiting time of admission, by patient age (region), by treatment code (description).

REQUIREMENTS SPECIFICATION



| | | | Hospitalization |
|-----------------------|------------|----------|-----------------|
| Requirements analysis | Dimensions | Measures | Metrics |
| | | | |
| | | | |
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REQUIREMENTS SPECIFICATION

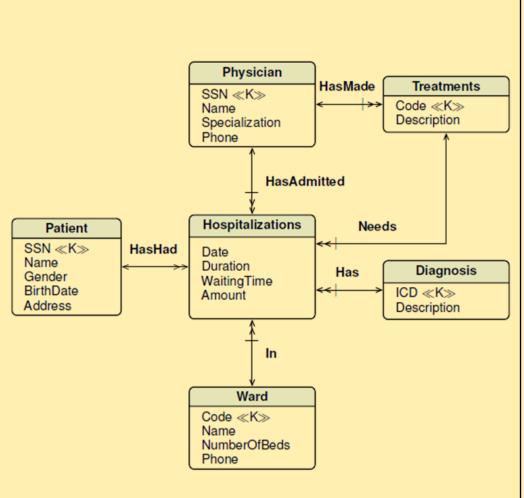


| | Fact granularity |
|------------------------|------------------|
| Description | |
| Preliminary dimensions | |
| Preliminary measures | |

HOSPITALIZATIONS DATA MART CONCEPTUAL SCHEMA



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DATA BASE

Duration
WaitingTime
Amount

DATA MART

SUMMARY



The analysis-driven design of a data mart.

Business questions

For a data subsets to use,
the metrics to compute,
grouping data by dimensions (attributes),
how the result should be presented.

SELECT X FROM ... WHERE B GROUP BY Y ORDER BY W

Alternative: Types of reports to be produced

Facts granularity, measures and their types, dimensions

Data availability

MORE ABOUT DATA MART CONCEPTUAL MODELLING



Degenerate dimensions

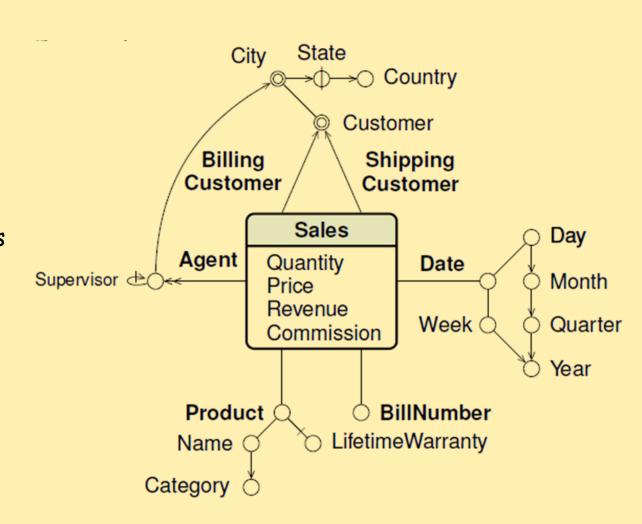
Facts descriptive attributes

Optional dimensions or attributes

Multivalued dimensions

Hierarchies types

Shared hierarchies



RELATIONAL MODEL



Relational OLAP systems are relational DBMS extended with specific features to support business intelligence analysis.

A DW is represented with a special kind of relational schema

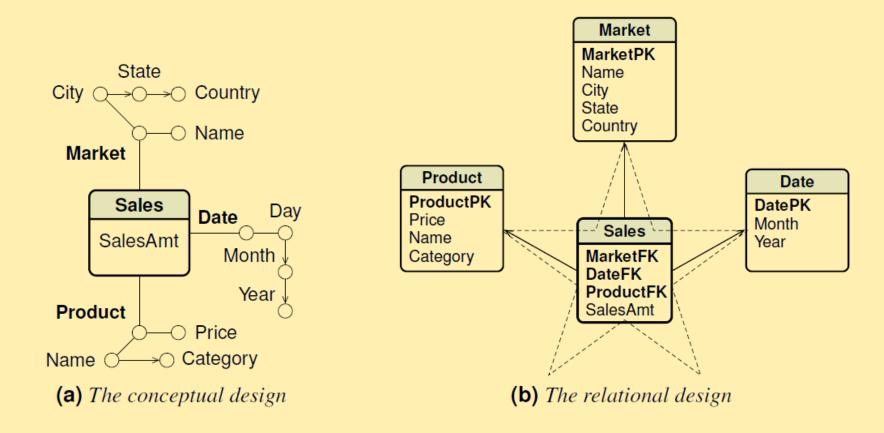
A star schema,

A snowflake schema or

A constellation schema.

A STAR SCHEMA EXAMPLE



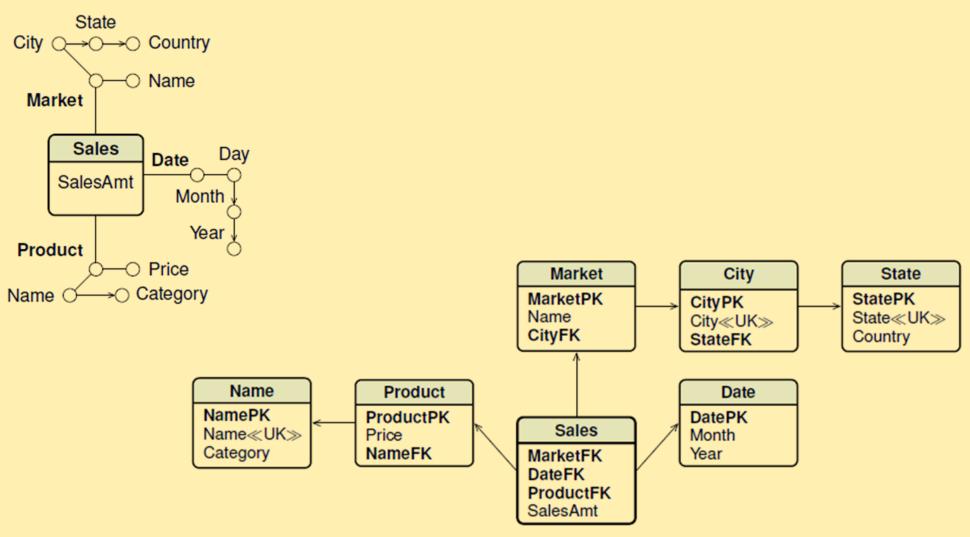


In a data mart relational schema a dimension table always uses a system-generated primary key, called a Surrogate Key, to support Type 2 technique of slowly changing dimensions.

And the fact table key?

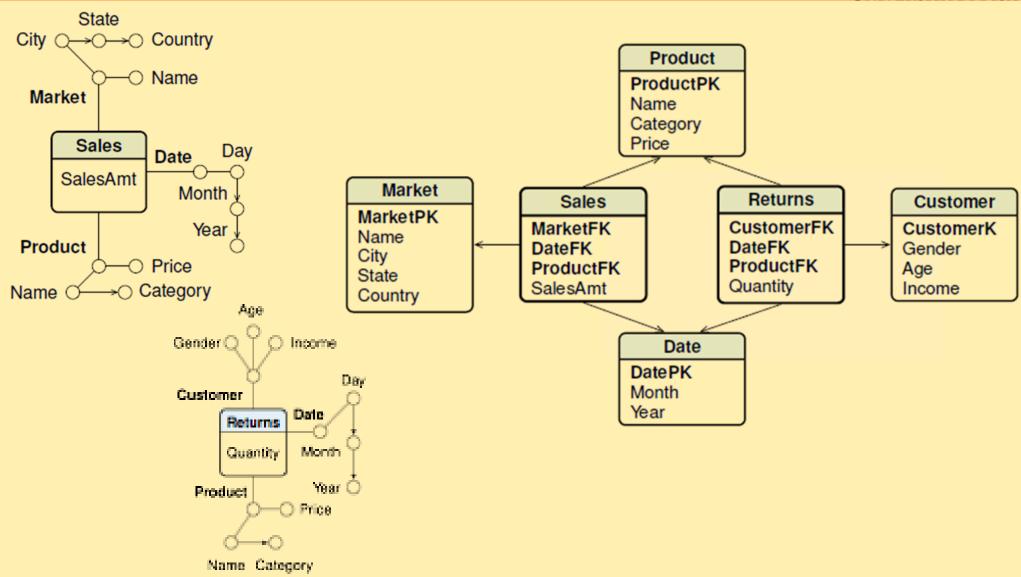
SNOWFLAKE SCHEMA





CONSTELLATION SCHEMA

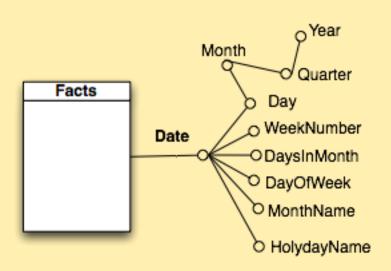




THE DATE DIMENSION



Hyp: Date at daily grain



In the logical schema, the dimension **Date** has the surrogate key with the integer value

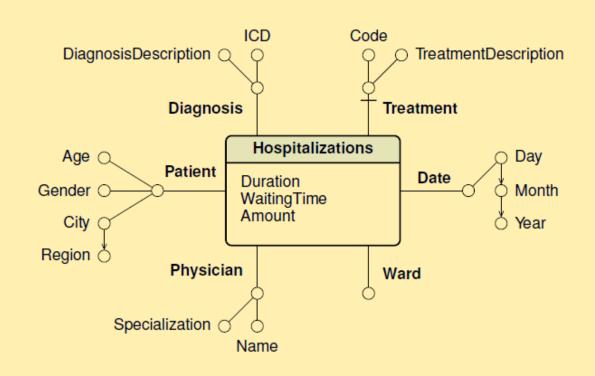
YYYYMMDD

DATE

| Attribute Name | Туре | Format/Example |
|----------------|--------|----------------|
| DatePK | int | AAAAWWDD |
| Month | int | УУУУММ |
| Quarter | int | ууууQ |
| Year | int | уууу |
| WeekNumber | int | 1 to 52 or 53 |
| DayInMonth | int | 1 to 31 |
| DayOfWeek | string | Monday |
| MonthName | string | January |
| HolydayName | string | Easter |

HOSPITALIZATIONS DATA MART CONCEPTUAL SCHEMA

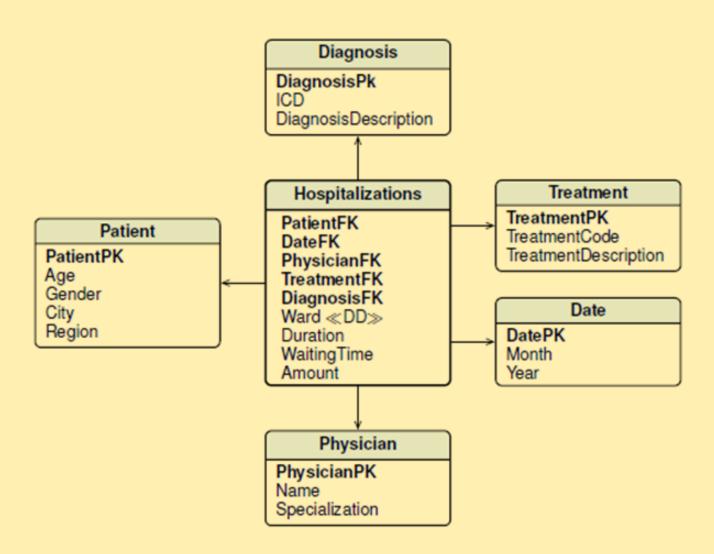




DESIGN THE LOGICAL SCHEMA

HOSPITALIZATIONS: INITIAL LOGICAL SCHEMA





AIRLINE COMPANIES: REQUIREMENTS SPECIFICATION

Dimensions

FlightCode, Class,

Company(Name, Type),

Requirements analysis

Number of unoccupied seats

in a given year, by flight code,



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| Measure | Metrics |
|-----------------|--------------------------|
| UnoccupiedSeats | Total UnoccupiedSeats |
| UnaccupiedSeate | Total |

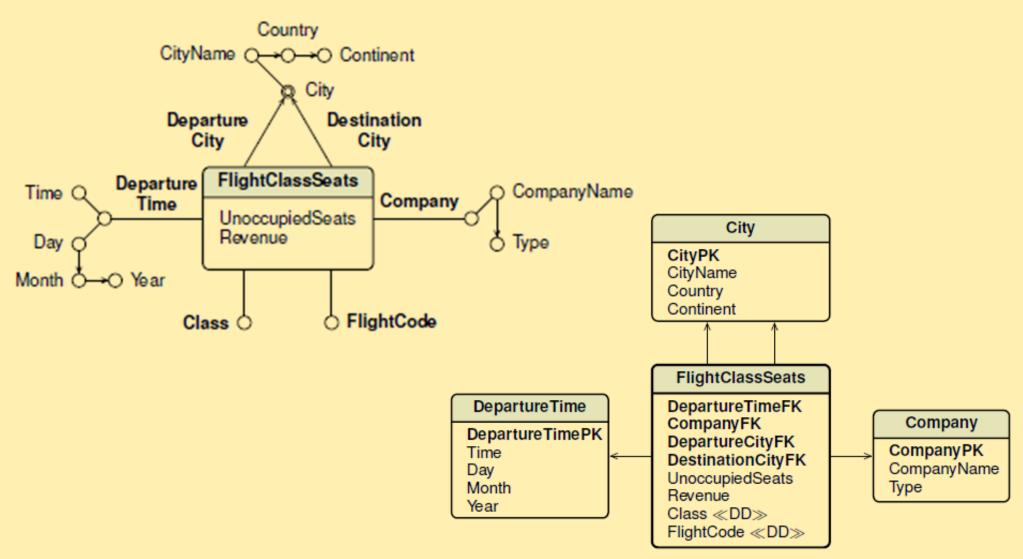
Airline companies

| by company name (or type), by class, by departure time (time, day, month, year) | DepartureTime (Time, Day, Month, Year) | | |
|--|---|----------------------------|--------------------------------------|
| Number of unoccupied seats in a given class and year, by flight code, by company name, by class, by departure (destination) city (country, continent). | FlightCode, Class, Company(Name), DepartureCity (Country, Continent), DestinationCity (Country, Continent) | UnoccupiedSeats | Total UnoccupiedSeats |
| Number of unoccupied seats and revenue of the Alitalia company, by year, by month, by destination country. | Company(Name), DepartureTime (Month, Year), DepartureCity(Country) | UnoccupiedSeats Revenue | Total UnoccupiedSeats, Revenue |

| | Fact granularity |
|------------------------|--|
| Description | A fact is the information on the number of unoccu- pied seats on a flight of a class of a company |
| Preliminary dimensions | Class, FlightCode, Company, Departure time, Departure city, Destination city |
| Preliminary measures | UnoccupiedSeats, Revenue |

AIRLINE COMPANIES: CONCEPTUAL AND LOGICAL DESIGN





MISSING VALUES



- · How to code facts where the Customer is missing?
- NULL for CustomerFK in fact table?
- Surrogate key 0 models a special customer
 - · «Customer not available», «City not available», «Region not available»
- In the fact table, CustomerFK will be 0 for missing customers

LOGICAL DESIGN: CHANGING DIMENSIONS



Slowly changing dimensions

- TYPE 1 (overwriting the history)
 - Ex: Change the lastname Rossi instead of Rosi due to errors
- TYPE 2 (preserving the history)
 - Ex: Changing the address we do not want to lose the past ones
- · TYPE 3 (preserving one or more versions of history)

Not recommended

Overwrite the value

Add a dimension row

Add new attributes

Fast changing dimensions

· TYPE 4

• Ex: Age

Add a new dimension (called mini or profile)

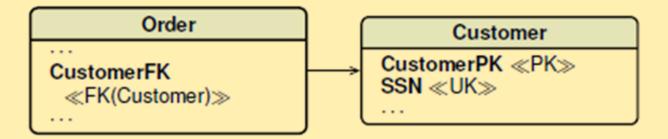
These aspects are not modelled in the conceptual schema

LOGICAL DESIGN: TYPE 2 SLOWLY CHANGING DIMENSIONS



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Dimensions with both a surrogate and a natural key



The customer **Jones** moved from zip code of 10019 to 45678.

| CustomerPK | SSN | Name | Zip |
|------------|-------|--------|-------|
| 1 | 31422 | Murray | 94025 |
| 2 | 12427 | Jones | 10019 |
| 3 | 22224 | Smith | 33120 |
| | | | |

The Surrogate Key changes: more surrogate keys refer more instances of the same customers

SSN does not change

SQL: How many customer have made an Order greater than ...?

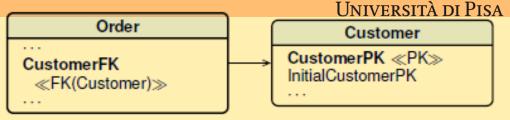
COUNT(*) ?

Or COUNT(DISTINCT SSN)?

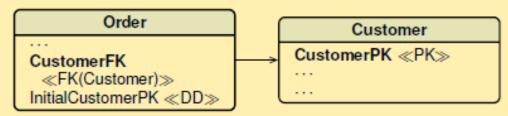
LOGICAL DESIGN: TYPE 2 SLOWLY CHANGING DIMENSIONS



· Dimensions with a surrogate key only



(b) First surrogate key in the dimension table



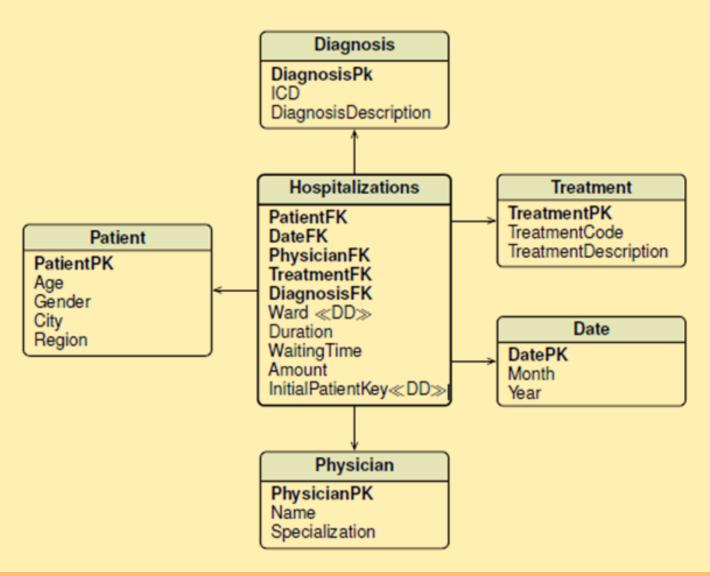
(c) First surrogate key in the fact table

The customer **Jones** moved from zip code of 10019 to 45678.

| CustomerPK | InitialCustomerPK | Name | Zip |
|------------|-------------------|--------|-------|
| 1 | 1 | Murray | 94025 |
| 2 | 2 | Jones | 10019 |
| 3 | 3 | Smith | 33120 |
| | | | |

HOSPITALIZATIONS: FINAL LOGICAL SCHEMA



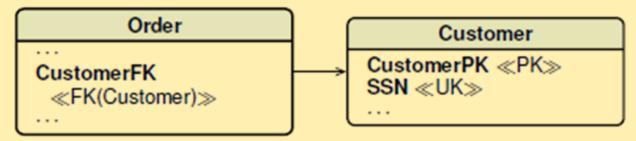


LOGICAL DESIGN: TYPE 3 SLOWLY CHANGING DIMENSIONS



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Add new attributes to keep track of customer data change



The customer **Jones** moved from zip code of 10019 to 45678.

| CustomerPK | SSN | Name | Zip | Old_Zip | EffDate | OldEffDate |
|------------|-------|--------|-------|---------|----------|------------|
| 1 | 31422 | Murray | 94025 | | 3/1/2001 | 12/31/9999 |
| 2 | 12427 | Jones | 45678 | 10019 | 1/3/2008 | 10/10/2002 |
| 3 | 22224 | Smith | 33120 | | 1/2/2002 | 12/31/9999 |

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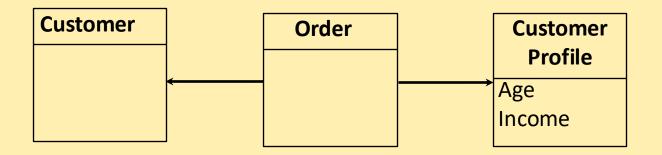
LOGICAL DESIGN: TYPE 4 FAST CHANGING DIMENSIONS



SMALL DIMENSIONS: Type 2 technique is still recommended

LARGE DIMENSIONS:

Create a separate dimension with frequently changing attributes

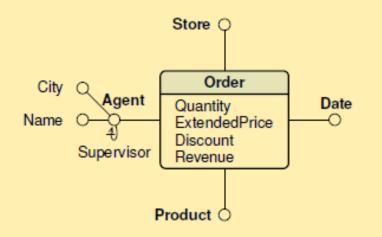


Numerical data must be converted into banded values

Insert in the new dimension all possible discrete attribute combinations at table creation time

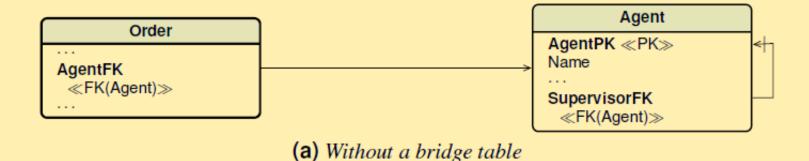
LOGICAL DESIGN: RECURSIVE HIERARCHIES AND SQL





Total revenue for Agent 2 and for all his subordinates

Total revenue for Agent 2 and for all his supervisors

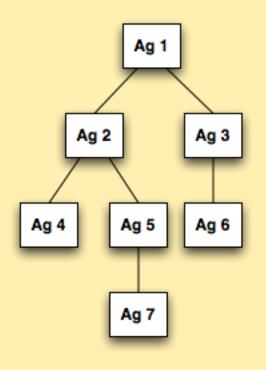


EXERCISE: WRITE THE RELATION AGENT





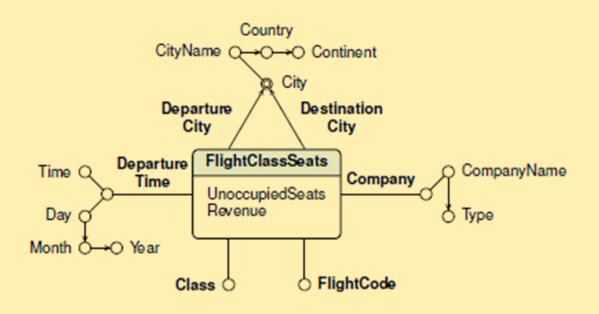
(a) Without a bridge table



| AgentPK | Name | SupervisorPK |
|---------|------|--------------|
| 1 | Ag1 | NULL |
| 2 | Ag2 | 1 |
| 3 | Ag3 | 1 |
| 4 | Ag4 | 2 |
| 5 | Ag5 | 2 |
| 6 | Ag6 | 3 |
| 7 | Ag7 | 5 |

LOGICAL DESIGN: SHARED DIMENSIONS





Different Hierarchies Different tables

Shared Hierarchies One table

SUMMARY



Building a DW (conceptual and logical design, and data loading) is a complex task that requires business skills, technology skills, and program management skills.

The logical design of a conceptual schema is not trivial, especially for treating dimensions that change over time, multivalued dimensions and multivalued dimensional attributes.

Finally, several controls are needed for the review of a project to improve the quality of the conceptual and logical design, as described in the lecture notes.

Next, another complex task is **using** a DW to translate the business requirements into queries that can be satisfied by the DW.

OPEN LAB



- · Case Studies:
 - · HOSPITAL
 - · AIRLINE COMPANIES
 - · AIRLINE FLIGHTS
 - INVENTORY
 - · HOTELS
- Design:
 - · Conceptual model
 - · Logical model
 - SQL queries to answer user requirements