

## **Usability Questionnaire**

### **User Tasks**

On a scale of 1-10 how easy and efficiently could you complete these tasks?

1- Very difficult 10-Very easy

1. Read an article in the Marketing Section
2. Find a recording of a previous webinar in storytelling
3. Find the volunteer regulations (guidelines)
4. Find seminars
5. Learn about budgeting for operations
6. Find a talent organisation in the organisations center 8
7. Read information from Fundraising

### **Open Ended Questions**

- Do any immediate issues with navigation stand out?
- Would a charity worker find the navigation easy?
- Is the regulations page something that charities would use? Is the information there relevant or should it be changed?
- What parts of the page are most helpful?
- Were there any features or pages you were wanting to see, but didn't?
- Are there any elements that are unreadable or hard to read?
- What page layout was the best?
- Are the contents of the page consistent?