Customer Notes 3 Summary

General

- They like hard coded definitions for graduate attributes, accreditation, etc.

- There's a difference between knowledge based of OBA process as there are people who are advanced and people who don't know as much about it so KISS (keep it simple stupid) or design different actions/layouts for different roles.

- Generational difference between familiarization with layout

- Data and analytics can be scary, keep it simple

- Admins should be able to see everything

- They like indicators for handed in/ not submitted forms (for both prof and admin)

- In progress is not helpful for a form. Have the status either be done or not done

- Have a button to send an auto reminder from admins to profs via email or an alert telling them to get the data in

- Submissions of forms occur in blocks by semesters (fall, winter, spring/summer)

- Like having form inputs for the number of students with (insufficient data, exceeding, meeting, below, etc.)

- Likes U of R theme (colours)

- Admins should be able to filter by a GA

- SHould be able to select/unselect multiple filters

Our Group

- Registering might be only an admin task, process for changing a person's role if they select the wrong role could be problematic. Implement a little bit of forcing functions for just logging in.

- Good job with being able to upload additional documents to to the form as proof of an assignment/criteria.

- Dave really liked folders with subfolders by year. Time prefers tagging and categorizing forms so you can filter by them. Could go both routes by having folder structure in case they are looking for certain stored files but also adjust files shown on main page to go based off filters similar to google drive.