**SAY**

- Easy to navigate website
- Simplicity
- Edit content
- Better organization of different files and folders
- Accessibility based on security needs and priority.

**THINK**

They want efficiency. They need a place to share information securely and coming to us will help them.

**STAKEHOLDER**

**DO**

They came forward with ideas of what they wanted and spoke to us in order to get their ideas heard.

**FEEL**

Frustrated:
It's so hard to be efficient when everyone has issues finding what they're looking for. Not everyone has access to the same files so they end up creating new ones, which causes problems