## **Meeting Note #2**

## **Attending**

Regina Fire & Protective Services officer [Angela]

Professor [Timothy]

Fire awareness group [Mohamed, Xinyu, Timothy]

## Content

- The customer want us to force on 9-1-1 conversion simulation.
- For 911 call, it should be pretend conversation on the phone.
- For users, kids would like to be pretended to do 911 simulation.
- The 911 conversation need to be successful.
- The context of 911 conversation need to be followed the instruction.
- The conversation can include practicing the saying the address.
- The positive feedback would be more encourage for the kids.
- Also need feedbacks for the wrong operation.

## Team insight

- We only have one month to do the project.
- Drawing the escape plan on phone is an interesting idea for the customer.
- We need to force on the 911 call conversion simulation.
- It is difficult to pretend that there is person to communicate with the kids in the 911 call simulation.
- We will need scripts about the 911 call to help us to do the simulation.
- We are going to start to learn how to program on the swift.