## **Summarized Customer Notes**

## Candace's Feedback

- Instead of "Where is your emergency?" change to "What is your address?" However, we are waiting for Candace's confirmation on this.
- Visual representation: Fire Hydrant red colour is too drastic. Use something friendlier.
  - Sparky the dog would be better
- Maybe look into considering an interactive Website for our application. Candace likes both ideas but thinks the app would be much cooler. We will have to see what is more doable with the time limit.
- No demo mode. Candace likes the idea that the kids and firefighters would be looking at the phone together in demonstrations (same usage as kid/parent)
  - Having to change configuration for demo mode might be too complicated for firefighters. We must keep it simple (KISS).

## Tim's Feedback

- Consider splitting the app into a few deliverables. The MVP should have everything the customer needs to get started. All extra features can be included in future deliverables.
  - Absolute necessity is the phone interface with question/answer flow for kids
  - Question list and info pages would be next 'release', as well as a downloadable app if using a mobile app
  - NOTE: we hope to finish every item within Release 1 and Release 2,
    however the items in Release 1 are of the highest priority
- Tim talked about having the questionnaire without answers in order to allow users personalize the answers.