

# Home Care on Demand Application User Stories

As an **Admin** I would like to add/remove/modify Eden Care employees from the application to keep the available care providers current.

As an **Admin** I would like the ability to connect clients to their associated family members so it can be done in the event of a user having difficulty doing so.

As an **Admin** I would like to approve account connections to ensure user accounts are connected appropriately to their friends'/families' accounts.

As an **Admin** I would like to see a list of requested services in progress and scheduled to ensure operations are running smoothly.

As a **Client** I would like to request home care service on demand for myself to receive home care without having to schedule an appointment days in advance.

As a **Client** I would like to schedule ahead of time home care service for myself so I can schedule home care appointments on my mobile device.

As a **Client** I would like the ability to request removal of myself from the application, via deleting account or account records, to protect my information and privacy.

As a **Client** I would like the ability to set up recurring appointments for a set time so I don't have to manually schedule each appointment.

As an **Eden Care Employee** I would like the ability to view past clients I have provided home care assistance to so I can reference back to information as needed.

As an **Eden Care Employee** I would like to be notified when a service request comes in that I am able to perform so I can keep up with incoming requests.

As an **Eden Care Employee** I would like to be able to confirm that I am able to perform the requested service so I can stay on time and not be assigned service requests that I am unable to do.

As an **Eden Care Employee** I would like the ability to contact (in-app or phone #?) clients to confirm service request details as needed.

As a **Friend or Family Member** I would like to request home care for my friend or family member to order home care when they are unable to.

As a **Friend or Family member** I would like to link my account to my friend or family member by asking for their confirmation in a friend or family member status so our accounts can show as related and I can order home care for them.

As a **Friend or Family member** I would like the ability to request my friend's or family member's account be removed from the application in the case of death, etc. to protect their information and privacy.