

eIDEAS Usability Questionnaire

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Conducted by Health-Esteem

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Pre-Evaluation Questions (5 mins)

Demographic Questions

Please provide your response for demographic purposes.

1. Please select your age.

☐ 18-25 ☐ 26-35 ☐ 36-45 ☐ 46+ ☐ Prefer not to disclose

2. Please select your gender.

☐ Male ☐ Female ☐ Prefer not to disclose

3. Please rate your technical skill level.

☐ Excellent ☐ Above Average ☐ Average ☐ Below Average ☐ Prefer not to disclose

4. What is your highest level of education?

☐ High School Diploma ☐ Certificate ☐ Bachelors ☐ Masters ☐ Doctorate

☐ Prefer not to disclose

5. What is your job title? _____

6. How long have you worked at eHealth? _____

Initial Thoughts

1. What is your expectation for the eIDEAS application?

2. Do you think you will be a regular user of the eIDEAS application?

☐ Yes ☐ No ☐ Prefer not to disclose

3. Do you own any eHealth merchandise?

☐ Yes ☐ No ☐ Prefer not to disclose

4. Do you have interest in obtaining new eHealth merchandise?

☐ Yes ☐ No ☐ Prefer not to disclose

5. Do you think the eIDEAS application is useful for eHEALTH?

ADDITIONAL COMMENTS

Evaluation Questions (30 min)

Account Registration and Login

Ask the user to register for an account. Upon registration, they will be logged into the application.

1. Did you have any problems during the registration and login process?

☐ Yes ☐ No

If yes, please elaborate:

Homepage

Upon login the user should be viewing the homepage.

1. What kind of information would you expect to see on the homepage?

Idea Creation

Ask the user to create a new idea as a draft.

1. Did the user have any problems creating a draft?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to submit a new idea.

2. Did the user have any problems submitting an idea?

☐ Yes ☐ No

If yes, please elaborate:

Idea Interaction

Ask the user to view additional details about an idea.

1. Did the user have any problems viewing an idea's details?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to track and rate an idea.

2. Did the user have any problems tracking an idea?

☐ Yes ☐ No

If yes, please elaborate:

3. Did the user have any problems rating an idea?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to leave an amendment for an idea.

4. Did the user have any problems creating an amendment for an idea?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to filter ideas based on criteria of their choosing.

5. Did the user have any problems filtering an idea?

☐ Yes ☐ No

If yes, please elaborate:

Idea Progression

Ask the user to advance the status of an idea to check.

1. Did the user have any problems advancing the status of an idea?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to abandon an idea.

2. Did the user have any problems abandoning an idea?

☐ Yes ☐ No

If yes, please elaborate:

Statistics and Leaderboards

Ask the user to view statistics about their team.

1. Did the user have any problems viewing the statistics of their team?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to view the individual leaderboard.

2. Did the user have any problems viewing the individual leaderboard?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user what kind of reporting or graphs they would like to see on the leaderboard page.

Profile Page

Ask the user to view their user profile.

1. Did the user have any problems viewing their profile?

☐ Yes ☐ No

If yes, please elaborate:

Ask the user to update their profile picture.

2. Did the user have any problems updating their profile picture?

☐ Yes ☐ No

If yes, please elaborate:

FAQ Page

Ask the user to view the FAQ page

1. Did the user have any problems finding the FAQ page?

☐ Yes ☐ No

If yes, please elaborate:

2. What questions should be answered on the FAQ page?

Post-Evaluation Questions (10 min)

1. I think that I would like to use this application.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

2. I found this application easy to use.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

3. I would be able to use this application without additional support.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

4. I think that the application is consistent across its various pages.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

5. I believe that people would learn to use this application quickly.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

6. I think that the appearance of the application was attractive.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

7. I was able to easily find the information that I was looking for.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

8. I believe that the application functions were integrated smoothly.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

9. I felt confident as I was using the application.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

10. I did not need to learn new skills in order to use the application.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

1. What was your favourite part of the application? What was your least favorite?

2. How would you expect a rewards system to be introduced to the application?

3. Please provide any additional comments, feedback or concerns.

Participant Signature: _____ Date: _____