

Usability Questionnaire

Demographic information

Position title: *Manager, Contracts and Procurement*

Position type: Manager ☒ Team Leader ☐ Staff member ☐

How many years you have been working in eHealth: *3*

Please rate your technical skill level: *7*

Highest education Degree: *CPPB Designation*

Gender: Male ☐ Female ☒ Prefer not to say ☐

Age range: 18-25 ☐ 26-35 ☐ 36-45 ☐ >45 ☒ Prefer not to say ☐

Part-1 Guided Questions

1. Could you please login using employee's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

network password

2. Could you update your profile information and image?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

"my profile" tit

3. Could you please generate a new idea and submit it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

easy

4. Could you find out your new idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

Team ideas Disconnected (rearrange place)

5. The manager declined your idea, could you please abandon it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

read back

6. The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

7. The manager approved your idea, could you please start plan phase?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

8. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

9. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

10. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

11. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

12. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

13. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

14. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

15. Could you please login using manager's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

16. Could you check your profile information?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

17. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

18. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

19. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

20. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

21. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

22. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

23. Please accept an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

huck some time

24. Please decline an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

25. Please park an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

26. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

27. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

Part-2 Open ended Questions

1. What did you like and didn't like about eIDEAS?

didn't connection with do (progress)

manage privilege outside team

Did

likes

2. What general comments/questions do you have about eIDEAS in its current form?

easy to use

details in the back

like digest email

based
[Pass to other members]

Again → Decline