

Usability Questionnaire

Demographic information

Position title:

Position type: Manager [] Team Leader [✓] Staff member []

How many years you have been working in eHealth: 4

Please rate your technical skill level: Above Average

Highest education Degree: Database Admin + Design

Gender: Male [] Female [x] Prefer not to say []

Age range: 18-25 [] 26-35 [] 36-45 [] >45 [y] Prefer not to say []

Part-1 Guided Questions

1. Could you please login using employee's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

provided, forgot pass → live feedback

2. Could you update your profile information and image?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

3. Could you please generate a new idea and submit it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

4. Could you find out your new idea? –

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

See back

5. The manager declined your idea, could you please abandon it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

6. The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

7. The manager approved your idea, could you please start plan phase?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

8. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

9. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

10. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

see back

11. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

12. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

13. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

14. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

15. Could you please login using manager's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

16. Could you check your profile information?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

17. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

18. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

19. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

20. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

21. Do you prefer to land on Dashboard/or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

22. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

23. Please accept an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

24. Please decline an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

25. Please park an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

26. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

27. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

Don't care about ID

Use Icons instead of words

Archived instead of Saved

connect team ideas to tabs

Success stories should Popularize All stories
for all teams
within year teams

UNSO Abandon

park approved in middle time