

Usability Questionnaire

Demographic information

Position title: Jr. Business Analyst

Position type: Manager ☐ Team Leader ☐ Staff member ☒

How many years you have been working in eHealth: 4 1/2 years

Please rate your technical skill level: Average

Highest education Degree: Diploma

Gender: Male ☐ Female ☒ Prefer not to say ☐

Age range: 18-25 ☐ 26-35 ☒ 36-45 ☐ >45 ☐ Prefer not to say ☐

Part-1 Guided Questions

1. Could you please login using employee's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

2. Could you update your profile information and image?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

3. Could you please generate a new idea and submit it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

4. Could you find out your new idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

5. The manager declined your idea, could you please abandon it?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

6. The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

7. The manager approved your idea, could you please start plan phase?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

8. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

9. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

10. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

11. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

12. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback: General Home page

13. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

14. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

15. Could you please login using manager's credentials?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

16. Could you check your profile information?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

17. Please navigate to your saved ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

18. Please navigate to parked ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

19. Please navigate to success stories

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

20. Please navigate to your dashboard

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

21. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback: General Home page

22. Please navigate to your teams ideas

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

23. Please accept an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

24. Please decline an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

25. Please park an employee's idea.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

26. Do you prefer to land on Dashboard or to this general home page?

Completed smoothly – Completed with some confusion – Not completed

Given Feedback: General Home page

27. Please log out.

Completed smoothly – Completed with some confusion – Not completed

Given Feedback:

Part-2 Open ended Questions

1. What did you like and didn't like about eIDEAS?

1. Make the drop down menu more aparent

2. What general comments/questions do you have about eIDEAS in its current form?

1. Add a tab for managers or employees for ~~Add~~ Abandon ideas

2. Really like that it was able to organize by team

3. Progress bar on ideas