# Usability Questionnaire

## Part-1 Demographic Information

**Position Title:**

**Position Type:** Manager [ ]   Team Leader [ ]   Staff member [ ]   Other:

**Team:** IT Consolidation-Labour Relations [ ]   Culture, Collaboration, Innovation [ ]   Executive [ ]
Risk & Quality [ ]   Communications [ ]   HR [ ]   IT [ ]   Business Relations and Programs [ ]
Finance & Administration [ ]   Other:

**About how many years you have been working in eHealth:**

**Please Rate Your Technical Skill Level:**

Very Knowledgeable [ ]   Knowledgeable [ ]   Average [ ]   Low [ ]   Very Low [ ]

**Highest education Obtained:**

High School [ ]   Some Post-Secondary [ ]   Bachelors [ ]   Masters [ ]   PhD. [ ]   Other:

**Gender:** Male [ ]   Female [ ]   Prefer not to say [ ]

**Age Range:** <17 [ ]   18-25 [ ]   26-35 [ ]   36-45 [ ]   >45 [ ]   Prefer not to say [ ]

## Part-2 Guided Questions
### Part-2a Employee Credentials.

1. Can you please create an account?

   No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

   Feedback:

2. Can you please log out of your account?

   No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

   Feedback:

3. Can you please login back in using your credentials?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:


4. Can you update your profile information and image?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:


5. Can you verify your email?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:


6. Can you please navigate to the ideas page?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:


7. Could you please generate a new idea and submit it?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:


8. Could you see your new idea and find the filter options?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

9.  The manager declined your idea, could you please abandon it?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

10.  The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

11. The manager approved your idea, could you please start plan phase?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

12. Please navigate to your saved ideas.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

13.  Please navigate to parked ideas.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:

14. Please navigate to success stories.

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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15. Please navigate to your dashboard.

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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16. Do you prefer to land on Dashboard or to this general home page?

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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17. Please navigate to your teams ideas.

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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Part-2b Manager Credentials.

1. Could you please login using manager's credentials?

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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2. Could you check your profile information?

No Concerns [  ]   Some Confusion [  ]   Needed Help [  ]   Struggled [  ]   Not Completed [  ]

Feedback:_____

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3. Please navigate to your saved ideas

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:_____

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4.  Please navigate to parked ideas.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:_____

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5. Please navigate to success stories.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:_____

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6. Please navigate to your dashboard.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:_____

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7. Do you prefer to land on Dashboard or to this general home page?

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback:_____

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8. Please navigate to your teams ideas.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback: _____

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9. Please accept an employee's idea.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback: _____

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10. Please decline an employee's idea.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback: _____

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11. Please park an employee's idea.

No Concerns [ ]   Some Confusion [ ]   Needed Help [ ]   Struggled [ ]   Not Completed [ ]

Feedback: _____

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Part-2c User Manuals.

**Were User Manuals Provided?** Yes [ ]  No [ ]

**If Yes, Did You Use Any?** Yes [ ]  No [ ]

**If Manuals Were Used, Please Rate Helpfulness:**

Very Helpful [ ]   Helpful [ ]   Somewhat Helpful [ ]   Neither Helpful/Unhelpful [ ]   Not Helpful [ ]

## Part-3 Open Questions

1. What did you like and didn't like about eIDEAS?

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2. What general comments/questions do you have about eIDEAS in its current form?

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