Braintrust - Tim's Bits

USABILITY QUESTIONNAIRE

User Questions

What is your age?

◯ 18-25

◯ 25 - 45

◯ 45 - 65

◯ > 65

◯ Prefer not to Disclose

What is your gender?

◯ Male

◯ Female

◯ Other

◯ Prefer not to Disclose

What do you feel your technical skill level is? Compared to general eIdeas employees.

◯ Above Average

◯ Average

◯ Below Average

◯ Prefer not to Disclose

What is your highest level of education?

◯ Some High School

◯ High school

◯ Some Undergraduate

◯ Associate's

◯ Bachelor's

◯ Some Graduate

◯ Master's

◯ Doctorate

◯ Prefer not to Disclose

How long have you worked at eHealth?

◯ Less than a year

◯ From one to three years

◯ From three to ten years

◯ From ten to twenty years

◯ Over twenty years

◯ Prefer not to Disclose

Creating a User

Was there anything confusing about the registration process?

◯ Yes

◯ No

If yes, please comment: _____

Was there anything you felt was missing from the registration page?

◯ Yes

◯ No

If yes, please comment: _____

Logging In

Was there anything confusing about the login process?

◯ Yes

◯ No

If yes, please comment: _____

eIdeas Homepage

Do you think the ability to create an idea from anywhere in the website is helpful?

◯ Yes

◯ No

If no, please comment:

_____

Do you have any suggestions to improve the homepage?

◯ Yes

◯ No

If yes, please comment:

_____

Ideas Page

Was the Ideas page easy to navigate?

◯ Yes

◯ No

If no, please comment:

_____

Did you find the filtering difficult to use?

◯ Yes

◯ No

If yes, please comment:

_____

Was there any filters you'd have liked to see added?

○ Yes

○ No

If yes, please comment:

Was there anything missing from this page you expected to see?

○ Yes

○ No

If yes, please comment:

New Idea Page

Was the process for creating a new idea intuitive and natural?

○ Yes

○ No

If no, please comment:

Is there any information you'd have liked to be able to add to a new idea which was not reflected in our product?

○ Yes

○ No

If yes, please comment:

Were you happy overall with this page?

○ Yes

○ No

If no, please comment:

Single Idea Page

Was it apparent that clicking on an idea granted additional information?

◯ Yes

◯ No

If no, please comment: _____

Do you think the single idea page had valuable information?

◯ Yes

◯ No

If no, please comment: _____

How do you feel about the concept of solely positive gamification?

Please comment: _____

_____

_____

Was there any additional metrics for an idea you would have liked to see?

◯ Yes

◯ No

If yes, please comment: _____

Were you happy overall with this page?

◯ Yes

◯ No

If no, please comment: _____

Overall Usability

Please mark the circle corresponding to your answers to the following questions. Ten is the highest score, one is the lowest.

1. I think that I would like to use this website frequently

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

2. I found the website unnecessarily complex

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

3. I thought the website was easy to use

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

4. I think that I would need the support of another person to use this website

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

5. I found the various functions in this website were well integrated

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

6. I thought there was too much inconsistency in this website

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

7. I would imagine that most people would learn to use this website very quickly

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

8. I found the website very cumbersome to use

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

9. I felt very confident using the website

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

10. I needed to learn a lot of things before I could get going with this website

(1) (2) (3) (4) (5) (6) (7) (8) (9) (10)

Additional Comments

Please add anything you would like to comment on here that was not covered by this usability questionnaire. Thank you for taking the time to fill this out.

_____

_____

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_____

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_____

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_____

Printed Name:

Signature:

Date: