**BrainTrust Usability Questionnaire v2**

**User Questions**

Please provide your responses by checking (X) the checkbox or writing on the line.

1. How old are you?

[ ] 18 - 25 [ ] 26 - 35 [ ] 36 - 45 [ ] 46 above [ ] Prefer not to disclose

1. How do you identify?

[ ] Male [ ] Female [ ] Other [ ] Prefer not to disclose

1. What do you feel your technical skill level is?

[ ] Excellent [ ] Above Average [ ] Average [ ] Below Average [ ] Prefer not to disclose

1. What is your highest level of education?

[ ] Some High School [ ] High School [ ] Some Post-Secondary

[ ] Associate’s [ ] Bachelor’s [ ] Some Graduate Studies [ ] Master’s

[ ] Doctorate [ ] Prefer not to disclose

1. What is your job title? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. How long have you worked at eHealth?

[ ] Less than a year [ ] one to five years [ ] five to ten years [ ] ten to twenty years [ ] over twenty years

**Create a User Account**

Please provide your responses for Registration page

1. Was there anything confusing about the User Registration Process?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Was there anything missing from the Registration screen that you were expecting?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Log in to the User Account**

Please provide your responses for user Login page.

1. Was there anything confusing about the Log in process?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**eIDEAS Homepage**

Please provide your responses for eIDEAS Home page.

1. Do you think the ability to create a new idea from any location will be valuable for a new user?

[ ] Yes [ ] No

1. What is your general impression of the Homepage?

[ ] Excellent [ ] Satisfied [ ] Average [ ] Below Average [ ] Unsatisfied

1. Do you have any suggestions to improve the Homepage?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Ideas**

Please provide your responses for Ideas page.

1. Was the Ideas page easy to navigate?

[ ] Yes [ ] No

1. Do you think the Ideas page contains valuable information?

[ ] Yes [ ] No

1. Did you find the filtering easy to use?

[ ] Yes [ ] No;

if No, why not \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Were there any filters you’d like to see added?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Was there something missing from the Ideas page that you were expecting?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Single Idea Page**

Please provide your responses for the Single Idea page

1. Was it apparent or obvious that clicking on an idea expanded and gave you more information?

[ ] Yes [ ] No

1. How satisfied are you with the concept of solely positive gamification?

[ ] Excellent [ ] Satisfied [ ] Average [ ] Below Average [ ] Unsatisfied

1. How did you feel about the amount of information presented for each idea?

[ ] Far Too Much [ ] Too Much [ ] About Right [ ] Too Little [ ] Far Too Little

1. Are there any metrics for an Idea you would have liked to see?

[ ] Yes [ ] No;

if Yes, what \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**New Idea**

Please provide your responses for the New Idea page.

1. How easy was it to add your idea?

[ ] Very Easy [ ] Easy [ ] Neutral [ ] Difficult [ ] Very Difficult

1. Was the information entering process for creating an idea intuitive /natural?
2. Is there any information you’d have liked to be able to add to an idea upon creation which was not reflected in our product?

[ ] Yes [ ] No

if Yes, what? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Overall Rating of the Application Usability, please rank each question from 1-10;

1. **I think that I would like to use this website frequently**

O O O O O O O O O O

1. **I found the website unnecessarily complex**

O O O O O O O O O O

1. **I thought the website was easy to use**

O O O O O O O O O O

1. **I think that I would need the support of another person to use this website**

O O O O O O O O O O

1. **I found the various functions in this website were well integrated**

O O O O O O O O O O

1. **I thought there was too much inconsistency in this website**

O O O O O O O O O O

1. **I would imagine that most people would learn to use this website very quickly**

O O O O O O O O O O

1. **I found the website very cumbersome to use**

O O O O O O O O O O

1. **I felt very confident using the website**

O O O O O O O O O O

1. **I needed to learn a lot of things before I could get going with this website**

O O O O O O O O O O

ADDITIONAL COMMENTS (Briefly comment on our work.)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_