



Customers Notes

ENSE871: Usability Engineering

Customers Notes

After meeting the customers, they mentioned the important points about the project. These are included in:

1. **Authors' profile and research papers:** they wanted to know how research papers could be linked to authors profiles, second, they were interested in authors will add their own papers or they will pull from selected papers.
2. **User profiles and research interests:** another question customer raised about how user profiles will identify research interests.
one of member team mentioned the field in the profile will help the map a network based on the user's interest field.
3. **Bilingual and accessible website:** the costumers would apricate the website being bilingual and accessible.
4. **Concern about the data source and duplicating work:** they concerned about the data comes from and it would be minimizing the member involvement for obtaining data. In addition, Dr.Tim emphasized about duplicating work already available on the SEO website.
5. **Quality assurance and spell check:** the customers wanted to attention more the spelling check and maintaining quality standard in communication.