Customers Notes 16/02/2024.

ENSE871: Usability Engineering

There are some important notes between customer conversation and team members:

1. At first, the customer found the presentation of four site maps confusing. They thought
    that the site maps became more complex progressively. After clarification by team
    members, they understood each map represented a different site maps approach.

2. The team members explained that each site maps have purposes, and they designed for
    different needs. The team's strategies were about the plans that cater to various needs and
    requirements. Some site maps focused on simplifying, whereas other maps planned for
    the advanced features for more comprehensive approach.

3. The customers expressed their interest in features like community details, group, past
    activities, and particular infographic suggests a strong desire to improve community
    engagement and organization. These features in community page help they want to offer
    visually attractive and detailed information to build a lively community atmosphere.

4. They explained their positions on document hosting, they don not to copy papers already
    on the CEEA website. Instead, they prefer to provide direct links that users have access
    authoritative source without repetition.

5. Finally, Dr. Tim suggested not putting papers on their site but looking into getting data
    from the CEEA site by using the WordPress.