



## **Customers Notes 08/03/2024.**

ENSE871: Usability Engineering

**Customer Notes:**

- Customer is seeking clarification on whether the site is designed for the entire association with their special interest group as one of the groups, expressing confusion.
- They reiterate that they were discussing a site for their special interest group specifically. They are one group, not multiple groups, and request the site to be created for their singular group.
- Customer suggests grouping people by interest themes without formal standalone groups, mentioning the possibility of discussion groups within the SIG.
- They express the presentation of options in the menu and lack of explanation for the design choices, stating that the requirements have not been adequately addressed.

**Dr. Tim's Notes:**

- Tim emphasizes that they are one group and reiterates the need for the site to focus solely on their group.
- He mentions that events were included in the menu despite not being part of the requirements discussed in the previous meeting.
- Tim expresses that do not use the fake data and suggests utilizing the provided content and data for a better understanding.
- He advises the team to match their proposed experience with the provided requirements and content for better alignment.