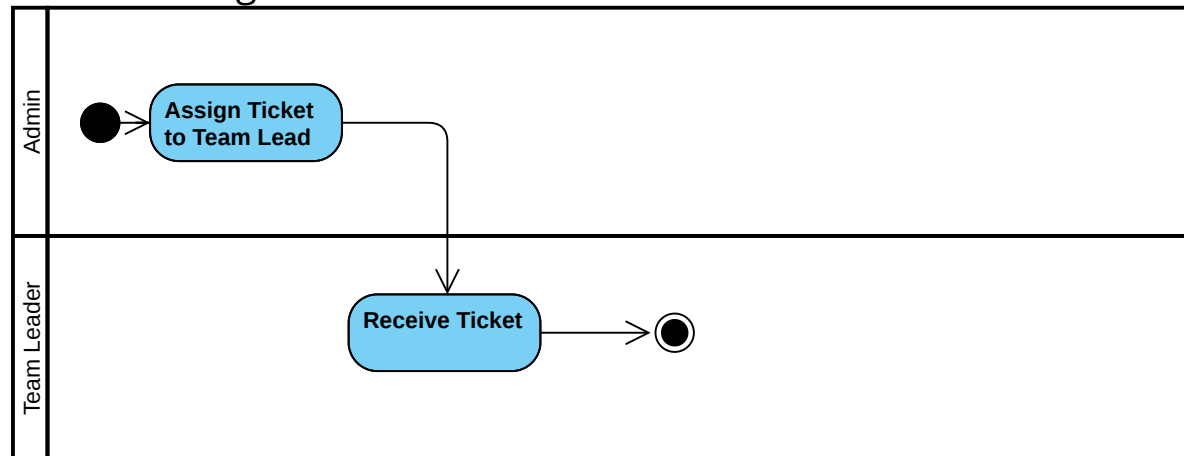
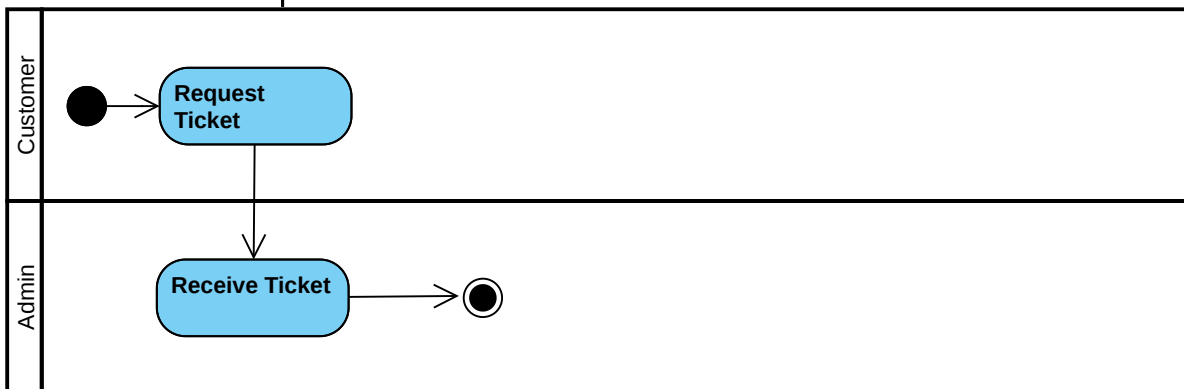


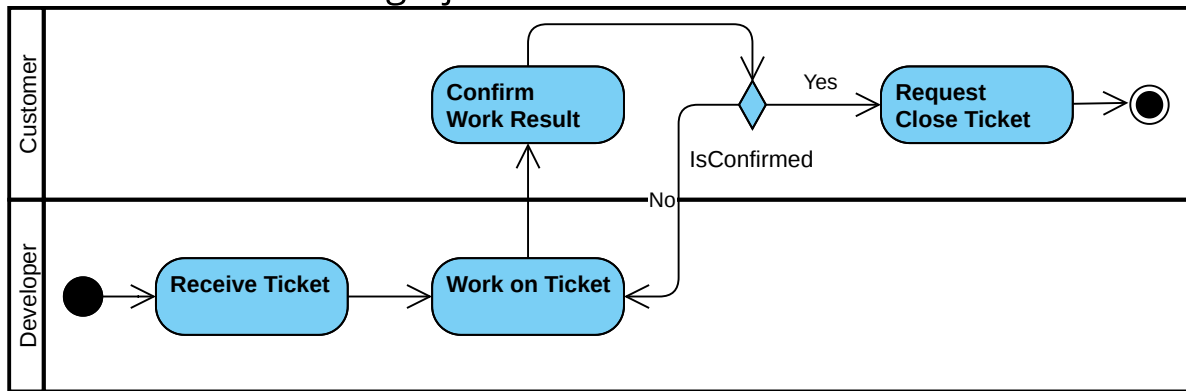
Admin - Assign Ticket



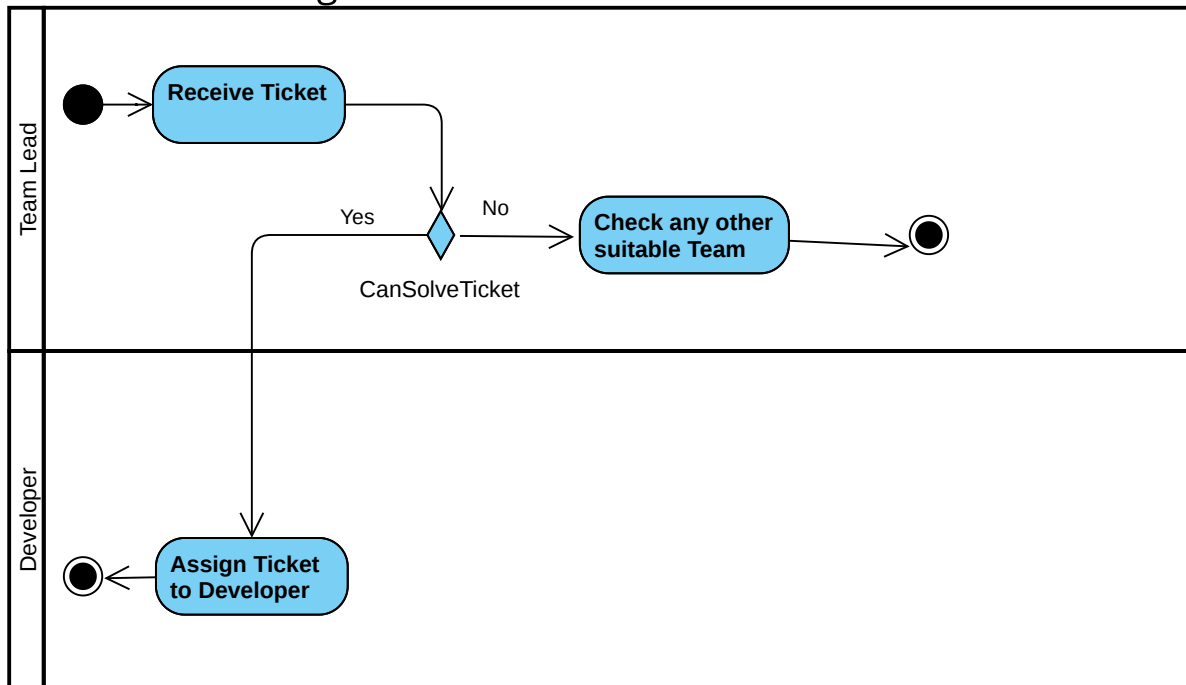
Customer - Request Ticket



Member Team - Mengerjakan Ticket



Team Lead - Assign Ticket



Team Lead - Escalate Ticket

