Ephraim Teodoro

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OBJECTIVE

Motivated Computer Science student at Brigham Young University - Hawaii with a 3.96 GPA, seeking an internship to gain hands-on experience in software development, web development, and systems engineering. Proficient in Python, Java, and web technologies, with a strong foundation in object-oriented programming and database management. Eager to contribute technical expertise to real-world projects while expanding knowledge in various areas of computer science and willing to learn new technology while working.

EDUCATION

Major in Computer Science, Brigham Young University - Hawaii, expected graduation December 2026 Current GPA: 3.96

TECHNOLOGY SKILLS

IDE: Microsoft VS Code, IntelliJ IDEA, Android Studio Programming Languages: Python, Java, HTML, CSS, SQL Programming Skills: Fundamentals, Object Oriented Programming, Database Management, Systems Engineering, Web Development

EXPERIENCE

Customer Service Representative (05/2018 - 06/2018)

iQor Philippines

- Responded promptly to customer concerns and questions while empathizing with them
- Managed minor Technology and mobile device troubleshooting for customers such as payment errors and connectivity problems.
- Instructed customers how to navigate their device to resolve confusion and errors regarding their payment

Lead Custodian 06/2023 - 08/2024 Polynesian Cultural Center, Laie, HI

- Collaborate with supervisors and manager of the department to inform of any task that needs their attention
- Managed and optimized team schedules, ensuring efficient allocation of resources and adherence to deadlines.
- Utilized problem-solving abilities to address unexpected challenges, ensuring minimal disruption to facility operations.

 $W\!eb$ developer – Suicide Prevention Program for Brigham Young University-Hawaii 08/2024 - present

- Collaborate with project sponsor to plan what the website will look like
- Applied knowledge in prototyping by using Figma software to deliver a prototype design for the website
- Collaborated with a diverse team, including members with no coding background, to successfully deliver projects on time.