

Ephraim Teodoro

<https://epraim-teodoro-portfolio.netlify.app>
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OBJECTIVE	Motivated Computer Science student at Brigham Young University- Hawaii with a 3.96 GPA, seeking an internship to gain hands-on experience in software development, web development, and systems engineering. Proficient in Python, Java, and web technologies, with a strong foundation in object-oriented programming and database management. Eager to contribute technical expertise to real-world projects while expanding knowledge in various areas of computer science and willing to learn new technology while working.		
EDUCATION	Major in Computer Science, Brigham Young University - Hawaii, expected graduation December 2026 Current GPA: 3.96		
TECHNOLOGY SKILLS	IDE: Microsoft VS Code, IntelliJ IDEA, Android Studio Programming Languages: Python, Java, HTML, CSS, SQL Programming Skills: Fundamentals, Object Oriented Programming, Database Management, Systems Engineering, Web Development		
EXPERIENCE	<div><div>Customer Service Representative</div><div>iQor Philippines</div><div>(05/2018 – 06/2018)</div><ul style="list-style-type: none">Responded promptly to customer concerns and questions while empathizing with themManaged minor Technology and mobile device troubleshooting for customers such as payment errors and connectivity problems.Instructed customers how to navigate their device to resolve confusion and errors regarding their payment</div> <div><div>Lead Custodian</div><div>Polynesian Cultural Center, Laie, HI</div><div>06/2023 - 08/2024</div><ul style="list-style-type: none">Collaborate with supervisors and manager of the department to inform of any task that needs their attentionManaged and optimized team schedules, ensuring efficient allocation of resources and adherence to deadlines.Utilized problem-solving abilities to address unexpected challenges, ensuring minimal disruption to facility operations.</div> <div><div>Web developer</div><div>Suicide Prevention Program for Brigham Young University-Hawaii</div><div>08/2024 - present</div><ul style="list-style-type: none">Collaborate with project sponsor to plan what the website will look likeApplied knowledge in prototyping by using Figma software to deliver a prototype design for the websiteCollaborated with a diverse team, including members with no coding background, to successfully deliver projects on time.</div>		