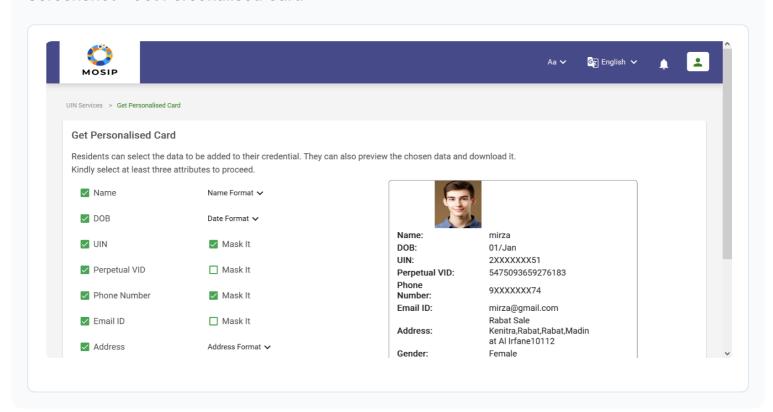
Inclusivity Bug Report

June 02, 2025



Screenshot - Get Personalised Card



Task entry points must display all prerequisites (time estimates, system requirements, permissions needed) before any action buttons

Information Processing, Risk Aversion

Location

Main form area

Inclusivity Bug

No clear indication of how long the card generation process will take

Recommendation

Add an estimated processing time for card generation at the top of the form

Each task description must contain four components: what (definition), why (purpose), how (steps), when (timing/schedule)
Information Processing, Learning Style
Location
'Mask It' checkboxes
Inclusivity Bug
Missing explanation of why certain fields can be masked and others cannot
Recommendation
Add tooltip or help text explaining the purpose and implications of masking different fields
Multi-step processes must maintain a progress tracker which shows the current position, total steps, and
next action
Learning Style, Information Processing
Location
Overall interface
Inclusivity Bug
No progress indicator for the card generation process
Recommendation
Add a progress bar or step indicator showing where user is in the overall card generation process
Any request for user data must be accompanied by a clear explanation of its purpose and usage
Risk Aversion, Computer Self-Efficacy
Location
Form fields
Inclusivity Bug
No explanation of how the collected data will be used or stored
Recommendation
Add privacy information explaining data usage, storage duration, and security measures

Complex or dense content should be layered with clear expansion mechanisms for additional details.
Information Processing, Motivations
Location
Form layout
Inclusivity Bug
All form fields are presented at once without proper organization

Recommendation

Group related fields into expandable sections (e.g., 'Personal Information', 'Contact Details', 'Address')