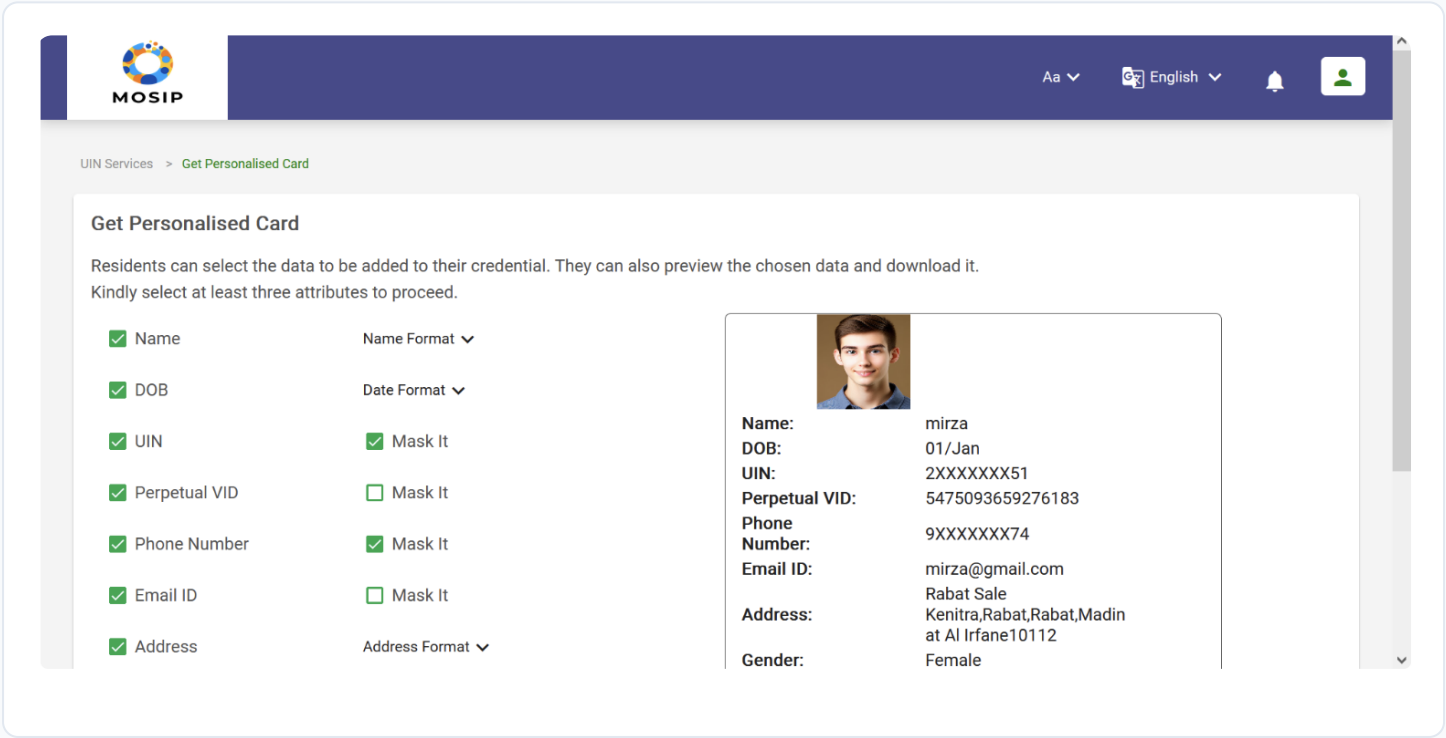# Inclusivity Bug Report

June 10, 2025

Screenshot - Personalised Card Interface

Each task description must contain five components: what (definition), why (purpose), how (steps), when (timing/schedule/time estimates), and system/access requirements (permissions) before any action

Information Processing, Learning Style

Location

Main form area with attribute selection

Inclusivity Bug Category

Lack of guidance about task and/or data usage

Bug Description

Missing key information about why certain attributes need to be selected and what the masking options mean

Potential Fixes (Recommendation)

Add explanatory text about why users need to select attributes and what masking does to their data

Multi-step processes must maintain a progress tracker which shows the current position, total steps, and next action

Learning Style, Information Processing

Location

Overall interface

Inclusivity Bug Category

Lack of guidance

Bug Description

No progress indicator showing how many steps are involved in the card creation process

Potential Fixes (Recommendation)

Add a progress tracker showing total steps (e.g., 1. Select attributes, 2. Preview, 3. Download)

Complex or dense content should be layered with clear expansion mechanisms for additional details

Information Processing, Motivations

Location

Attribute selection form

Inclusivity Bug Category

Unclear action requirements - clutter/overwhelming

Bug Description

All form options are presented at once without organization or grouping

Potential Fixes (Recommendation)

Group related attributes (e.g., Personal Info, Contact Details) and consider using expandable sections

Any request for user data must be accompanied by a clear explanation of its purpose and usage

Risk Aversion, Computer Self-Efficacy

Location

Mask It checkboxes

Inclusivity Bug Category

Lack of guidance about task

Bug Description

No explanation provided for why certain data fields need to be masked or the implications of masking

Potential Fixes (Recommendation)

Add tooltips or help text explaining the purpose and impact of data masking options

All actionable UI elements must be clearly marked/have visual affordance

Computer self-efficacy, Information Processing

Location

Format dropdown selectors

Inclusivity Bug Category

Lack of guidance about specific features, Unclear action requirements - obscure UI

Bug Description

Format dropdown options (Name Format, Date Format, Address Format) lack clear visual indicators of being interactive

Potential Fixes (Recommendation)

Add clear dropdown indicators and hover states to show these are interactive elements