


Inclusivity Bug Report

June 03, 2025



Screenshot - Get Personalised Card



Aa


English

UIN Services > [Get Personalised Card](#)

Get Personalised Card

Residents can select the data to be added to their credential. They can also preview the chosen data and download it. Kindly select at least three attributes to proceed.

<input checked="" type="checkbox"/> Name	Name Format ▾
<input checked="" type="checkbox"/> DOB	Date Format ▾
<input checked="" type="checkbox"/> UIN	<input checked="" type="checkbox"/> Mask It
<input checked="" type="checkbox"/> Perpetual VID	<input type="checkbox"/> Mask It
<input checked="" type="checkbox"/> Phone Number	<input checked="" type="checkbox"/> Mask It
<input checked="" type="checkbox"/> Email ID	<input type="checkbox"/> Mask It
<input checked="" type="checkbox"/> Address	Address Format ▾



Name: mirza

DOB: 01/Jan

UIN: 2XXXXXXX51

Perpetual VID: 5475093659276183

Phone Number: 9XXXXXXX74

Email ID: mirza@gmail.com

Address: Rabat Sale
Kenitra,Rabat,Rabat,Madin
at Al Irfane10112

Gender: Female

Each task description must contain five components: what (definition), why (purpose), how (steps), when (timing/schedule/time estimates), and system/access requirements (permissions) before any action

Information Processing, Learning Style

Location

'Mask It' checkboxes next to form fields

Inclusivity Bug Categories

Lack of guidance about task

Bug Description

Missing explanation of why certain fields can be masked and others cannot

Potential Fixes (Recommendation)

Add tooltip or help text explaining the purpose and implications of masking different fields

Location

Format dropdown menus

Inclusivity Bug Categories

Lack of guidance about task

Bug Description

No information about what 'Name Format' and 'Address Format' options are available

Potential Fixes (Recommendation)

Add preview or explanation of available format options before selection

Any request for user data must be accompanied by a clear explanation of its purpose and usage

Risk Aversion, Computer Self-Efficacy

Location

Entire form

Inclusivity Bug Categories

Privacy concerns

Bug Description

No explanation of how the collected personal data will be used or stored

Potential Fixes (Recommendation)

Add privacy notice explaining data usage, storage duration, and security measures

Potentially risky actions must clearly indicate consequences and recovery options before execution

Risk Aversion, Information Processing

Location

'Mask It' options

Inclusivity Bug Categories

Error messages - no warning about error prone conditions

Bug Description

No warning about privacy implications of leaving sensitive data unmasked

Potential Fixes (Recommendation)

Add warning message when users attempt to leave sensitive fields unmasked

Multi-step processes must maintain a progress tracker which shows the current position, total steps, and next action

Learning Style, Information Processing

Location

Top of form

Inclusivity Bug Categories

Lack of guidance

Bug Description

No indication of how many steps are in the card creation process

Potential Fixes (Recommendation)

Add progress indicator showing current step and total steps in the process