

# Eric Delgado

## Technician

(707) 380-5151

edelgado020@gmail.com

## EXPERIENCE

### Technician, *Respectech Inc*

January 2020 - July 2022

In-store work/computer repairs such as:

- Diagnostics
- Clean Ups
- Data Transfers [Backups, Clones]
- Component Swaps [Battery, PSU, Screens, Drivers, etc.]
- OS Services [repairs, (Re)Installs, Updates, Registry Repairs, etc.]
- Server Work
- Remote Work

Work with SOHO networks at onsite jobs, tasks performed:

- Diagnosing/Troubleshooting Networks & Printers
- Install & Setup Equipment [Modem, Router, AP, cables, cameras, etc]
- Collecting Information
- Setting Up Network Shares & Scan Folders
- Router Management [Port forwarding, IP Schemes, Firewall Rules]
- Installing Surveillance Cameras
- Auditing Systems

## ADDITIONAL EXPERIENCE

### Manager, *Van Zandts Resort*

August 2016 - August 2017

Duties included,

- Make & process reservations both in digital and paper format
- Handle customer interactions
- Inventory Responsibility
- Maintenance/Monitoring of Property

## SKILLS

Troubleshooting  
Problem Solving  
Communications  
Patience  
Endurance  
Fast Learner

## LANGUAGES

English  
Spanish

## SOFTWARE/PROGRAMMING

Microsoft Office  
Windows  
Linux  
Scripting  
Python

## EDUCATION

### Mendocino College, Ukiah - *Associates in Computer Science*

August 2016 - May 2022

General Education, Programming & Algorithms,  
Discrete Structures, Computer Architecture, Linux,  
Networking, Computer Hardware

### California State University, Sacramento - *Bachelor in Computer Science*

Currently Enrolled in Computer Science Program