

Hiring Management Team Centric Software

## To whom it may concern:

I am excited to apply for the Technical Support Consultant role at Centric Software. With experience in software installation, database management, and cloud infrastructure, I am eager to contribute to Centric Software's mission of delivering innovative PLM solutions. My background in technical support, problem-solving, and customer service aligns well with the requirements of this role.

In my role as an IT Support Specialist at Tolleson Union High School District, I resolved technical issues promptly, managed software installations, and maintained SQL Server databases, ensuring high system availability. I collaborated with IT teams to troubleshoot complex issues, provided technical documentation, and supported users with clear guidance on software tools.

As a Cloud Solutions Specialist at by The Lindemans, I worked with cloud platforms like AWS and Azure to implement infrastructure solutions. I supported PLM software by troubleshooting installation and integration issues, ensuring smooth operation and user satisfaction. I also managed customer inquiries, working closely with clients to understand their needs and deliver effective solutions.

I am particularly excited about this opportunity because of Centric Software's focus on empowering businesses in the retail, fashion, and consumer goods industries through cutting-edge PLM technology. My technical skills, strong customer service orientation, and dedication to optimizing software solutions make me an excellent fit for your team.

I would welcome the opportunity to discuss how my experience aligns with the Technical Support Consultant role at Centric Software. Thank you for considering my application. I look forward to the possibility of contributing to your team and supporting your mission.

Respectfully, Enoch Lindeman