ENOCH LINDEMAN Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC ✓ enoch@lindeman.family in www.linkedin.com/in/enoch-lindeman ✓ San Diego, CA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

EXPERIENCE

Information Technology Support Specialist

Jun 2022 – Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet- connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Tolleson Union High School District

The Church of Jesus Christ of Latter-Day Saints

Avondale, AZ

by The Lindemans

Glendale, AZ

Syracuse, NY

- Created support app for 14,000 users in district
- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner & Software Developer

Dec 2022 – Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist

May 2020 – May 2022

Oversaw online transition of teaching

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Currently 4.0 GPA

Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Arizona State University

Online

Associate of Science in Computer Science

August 2024

• Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

♀ Tempe, AZ

CKILLO

Python Bash Linux Latex REST APIs OpenAI API Progres	essive Web Apps Rust Microsoft Power Apps WebAssembly
JavaScript HTML stack Torch Tensorflow C# SQL Java	dfinity Internet Computer Protocol HashiCorp Vault SurrealDB
GitHub YAML Google Workspace Microsoft Office365 Google Ap	pps Scripts Excel Macro Apps Visual Studio Code Anaconda
PythonAnywhere Google Colab VMWare VirtualBox Photoshop / GIM	IP Blender / Fusion360 Cura / PrusaSlicer Microsoft Entra
Google Workspace Admin	d Software Specialist Knowledge Generalist T-Shaped Learning
KISS Principles First Principles Engineering Eisenhower Organization	Adaptability Attention to Detail Solution Initialization
Creative Problem Solving Critical Thinking Written Communication	Technical Support End-user instruction Self-Sufficiency
Conflict Resolution Introspection Empathy Collaborative Problem Solving	Systems Engineering Task Parallelization Workflow Systemization
Data Analysis Process Documentation Data Structures Machine Learning	Neural Networks Domain Name System Web Crawling UI/UX
Large Language Models Fine Tuning Continuous Integration	