

ENOCH LINDEMAN

Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC

in www.linkedin.com/in/enoch-lindeman San Diego, CA

EXPERIENCE

Information Technology Support Specialist I

Jun 2022 - Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet -connected devices on large high school campus
- Ensured all staff & students devices met their needs. allowing educational environment to operate seamlessly

Tolleson Union High School District

Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App with 0365 and Sharepoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner

Dec 2022 - Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

by The Lindemans

♀ Glendale, AZ

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

The Church of Jesus Christ of Latter-Day Saints

♀ Syracuse, NY

Oversaw online transition of teaching

Mission Technology Specialist

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- · Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

May 2020 – May 2022

Bachelor of Science in Technological Entreprenuership and Management Expected May 2026

Arizona State University

Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science

August 2024

Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College Phoenix, AZ

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

TOOLS

PROGRAMS

SKILLS Python Love Learning Bash Research-Oriented Linux Latex Knowledge Generalist OpenAI API **REST APIs** Progressive Web Apps **KISS Principles** Rust

Microsoft Power Apps WebAssembly JavaScript HTML stack Torch Tensorflow C# SOL dfinity Internet Computer Protocol lava

SurrealDB HashiCorp Vault GitHub YAML

Google Workspace	Microsoft Office365
Google Apps Scripts	Excel Macro Apps
Visual Studio Code	Anaconda
PythonAnywhere	Google Colab
VMWare VirtualBox	Photoshop / GIMP
Blender / Fusion360	Cura / PrusaSlicer
Microsoft Entra	Google Workspace Admin

KNOWLEDGE

Eisenhower Organization

Creative Problem Solving

Written Communication

End-user instruction

Conflict Resolution

Empathy

Attention to Detail

Systems Engineering	Task Parallelization
Workflow Systemization	Data Analysis
Process Documentation	Data Structures
Machine Learning	Neural Networks
Domain Name System	Web Crawling
UI/UX	Large Language Models
Fine Tuning	Continuous Deployment

Self-Motivating

Software Specialist

T-Shaped Learning

Solution Initialization

Critical Thinking

Technical Support

Self-Sufficiency

Introspection

Adaptability

First Principles Engineering

Collaborative Problem Solving

Authorized to work in the US for any employer References available upon request