

SUMMARY

IT Systems Engineer with expertise in deploying and managing Microsoft and Azure technologies in multi-domain environments. Skilled in cloud migrations, infrastructure strategy, and automation using PowerShell. Committed to optimizing technology solutions for business enablement, ensuring high performance and efficiency across on-premise and cloud systems.

EXPERIENCE

Information Technology Support Specialist

Jun 2022 - Ongoing

Managed Microsoft and Azure-based infrastructure

- Supported Azure infrastructure, including VMs, virtual networks, and VPN gateways, enhancing system reliability and performance
- Administered Active Directory, Azure AD, and SSO in a complex multi-domain environment, improving security and access management

Tolleson Union High School District

Avondale, AZ

Implemented automation and system optimization

- · Automated repeatable tasks using PowerShell, reducing manual workload and increasing operational efficiency by 30%
- Contributed to cloud migration initiatives, transitioning on-premise workloads to Azure, resulting in improved scalability

Owner & Software Developer

Dec 2022 – Ongoing

by The Lindemans **♀** Glendale, AZ

- Developed cloud-based solutions for business operations
- Designed and managed cloud infrastructure, leveraging Azure VMs and virtual networks to ensure high availability and security
- · Automated business processes and task workflows using PowerShell, increasing efficiency and reducing operational costs

Provided IT systems support and documentation

- · Supported end-user devices, managing Microsoft Intune for device configuration and app deployment across multiple locations
- · Documented system configurations, operational procedures, and created training materials for new team members

Mission Technology Specialist

May 2020 - May 2022

Managed network and cloud infrastructure

- Supported multi-site network operations, managing DNS, DHCP, and network devices like switches and access points
- Assisted with cloud infrastructure management, implementing Azure-based solutions to enhance remote work capabilities

The Church of Jesus Christ of Latter-Day Saints

Syracuse, NY

Improved systems through strategic planning

- Contributed to IT strategy, focusing on capacity management, preventive maintenance, and performance optimization
- Enhanced documentation of IT processes, ensuring clear guidelines and continuity for operational support

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

· Current 4.0 GPA

Coursework includes Cloud Infrastructure, Network Management, and Systems Optimization

Performance Management

Arizona State University

Online

Associate of Science in Computer Science

August 2024

Process Automation

· Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

♀ Tempe, AZ

SKILLS

Microsoft Azure Active Directory / Azure AD **Cloud Migration** PowerShell Automation Network Management (DNS, DHCP) **VPN** Gateways Office 365 Administration Microsoft Intune **System Documentation Technical Support** Infrastructure Strategy Troubleshooting