



ENOCH LINDEMAN

Systems Analyst / Linux Expert
Virtualization System Improvement Specialist

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in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

SUMMARY

Systems Analyst with expertise in business process automation, analyzing complex technical systems, and providing innovative solutions to improve operational efficiency. With over 5 years of experience in systems analysis, network troubleshooting, and technical support, I am dedicated to delivering reliable and scalable technical solutions.

EXPERIENCE

Information Technology Support Specialist 📅 Jun 2022 – Ongoing	Tolleson Union High School District 📍 Avondale, AZ
<p>Oversaw 1:1 deployment of 3,000 devices on campus</p> <ul style="list-style-type: none">Analyzed and improved existing IT procedures to support operational needs of educational staff and studentsAutomated troubleshooting procedures to reduce downtime and optimize system functionalityProvided solutions to streamline device management and system administration, increasing efficiency by 25%	<p>Created support app for 14,000 users in district</p> <ul style="list-style-type: none">Collaborated with end-users to gather requirements for a custom support app that integrated O365 and SharePointConducted cost-benefit analysis for app development, achieving a 90% reduction in user support requestsAutomated reporting for IT support metrics, improving data-driven decision-making for IT operations
Owner & Software Developer 📅 Dec 2022 – Ongoing	by The Lindemans 📍 Glendale, AZ
<p>Established online media & retail presence</p> <ul style="list-style-type: none">Developed system architecture for e-commerce platform, streamlining business operations and data managementLed project management and analysis for wellness app development, iterating based on feedback from target users	<p>Developed personalized wellness app</p> <ul style="list-style-type: none">Analyzed user requirements and functional needs to design app features that enhance user experienceUtilized analytical thinking to optimize app functionality, resulting in a 3:1 return on marketing investments
Mission Technology Specialist 📅 May 2020 – May 2022	The Church of Jesus Christ of Latter-Day Saints 📍 Syracuse, NY
<p>Led IT projects and process automation initiatives</p> <ul style="list-style-type: none">Performed in-depth analysis of operational procedures and automated weekly processes, reducing manual effort by 50%Supported over 3,000 remote users, automating troubleshooting and creating user guidance documentation	<p>Systemized labor-intensive tasks</p> <ul style="list-style-type: none">Automated reporting and user data aggregation, improving resource allocation efficiency by 30%Developed detailed user requirements documentation to streamline onboarding and IT support processes

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management 📅 Expected May 2026	Arizona State University 📍 Online
<ul style="list-style-type: none">4.0 GPA, specializing in systems analysis, data structures, and process optimization	
Associate of Science in Computer Science 📅 August 2024	Rio Salado College 📍 Tempe, AZ
<ul style="list-style-type: none">Graduated Summa Cum Laude with 3.9 GPA, focused on software development and systems analysis	

SKILLS

Systems Analysis	Business Process Improvement	Automation	Linux Administration	Virtualization (VMWare, VirtualBox)	Cost-Benefit Analysis
Data-Driven Decision Making	Network Troubleshooting	Process Documentation	User Requirement Gathering	REST APIs	Python
Power Apps	Technical Writing	Collaboration	System Integration	Bash	