

ENOCH LINDEMAN

Systems Analyst / Linux Expert
Virtualization System Improvement Specialist

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SUMMARY

Systems Analyst with expertise in business process automation, analyzing complex technical systems, and providing innovative solutions to improve operational efficiency. With over 5 years of experience in systems analysis, network troubleshooting, and technical support, I am dedicated to delivering reliable and scalable technical solutions.

EXPERIENCE

Information Technology Support Specialist

Tolleson Union High School District

 Jun 2022 – Ongoing

 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus

- Analyzed and improved existing IT procedures to support operational needs of educational staff and students
- Automated troubleshooting procedures to reduce downtime and optimize system functionality
- Provided solutions to streamline device management and system administration, increasing efficiency by 25%

Created support app for 14,000 users in district

- Collaborated with end-users to gather requirements for a custom support app that integrated O365 and SharePoint
- Conducted cost-benefit analysis for app development, achieving a 90% reduction in user support requests
- Automated reporting for IT support metrics, improving data-driven decision-making for IT operations

Owner & Software Developer

by The Lindemans

 Dec 2022 – Ongoing

 Glendale, AZ

Established online media & retail presence

- Developed system architecture for e-commerce platform, streamlining business operations and data management
- Led project management and analysis for wellness app development, iterating based on feedback from target users


Developed personalized wellness app

- Analyzed user requirements and functional needs to design app features that enhance user experience
- Utilized analytical thinking to optimize app functionality, resulting in a 3:1 return on marketing investments

Mission Technology Specialist

The Church of Jesus Christ of Latter-Day Saints

 May 2020 – May 2022

 Syracuse, NY

Led IT projects and process automation initiatives

- Performed in-depth analysis of operational procedures and automated weekly processes, reducing manual effort by 50%
- Supported over 3,000 remote users, automating troubleshooting and creating user guidance documentation

Systemized labor-intensive tasks

- Automated reporting and user data aggregation, improving resource allocation efficiency by 30%
- Developed detailed user requirements documentation to streamline onboarding and IT support processes

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

 Expected May 2026

 Online

- 4.0 GPA, specializing in systems analysis, data structures, and process optimization

Associate of Science in Computer Science

Rio Salado College

 August 2024

 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA, focused on software development and systems analysis

SKILLS

Systems Analysis

Business Process Improvement

Automation

Linux Administration

Virtualization (VMWare, VirtualBox)

Cost-Benefit Analysis

Data-Driven Decision Making

Network Troubleshooting

Process Documentation

User Requirement Gathering

REST APIs

Python

Bash

Power Apps

Technical Writing

Collaboration

System Integration