

# **ENOCH LINDEMAN**

## Software Engineer / Technology Support Specialist

in www.linkedin.com/in/enoch-lindeman

San Diego, CA

## **EXPERIENCE**

## **Information Technology Support Specialist**

Jun 2022 – Ongoing

Developed support tools and deployed 3.000 devices

- · Built Microsoft Power App to streamline support, reducing information requests by 90%+
- Managed end-user support for a diverse, large-scale user base, ensuring device uptime and functionality

## Tolleson Union High School District

Avondale, AZ

**SUMMARY** 

environment.

**PROGRAMS** 

Visual Studio Code

Google Workspace

PythonAnywhere

VMWare VirtualBox

Automated user account management and enhanced security

- Implemented multi-factor authentication, reducing account breaches by 75%
- Rolled out ticketing system, reducing response time and backlog by 30%

## Owner & Developer

math Dec 2022 – Ongoing

May 2020 – May 2022

COVID

Built scalable web and mobile applications

Mission Technology Specialist

meetings, enhancing productivity

- Developed chronic illness management app, utilizing user feedback for iterative improvement
- Established CI/CD pipeline, reducing development time by 30%

Transitioned 3.000+ users to remote work during

• Created frameworks for digital collaboration and remote

· Automated recurring tasks to improve operational

#### by The Lindemans

**♀** Glendale, AZ

Managed e-commerce operations and online presence

- Achieved a 3:1 ROI on targeted ad campaigns through data-driven marketing
- Automated marketing processes, enhancing efficiency and scalability

### The Church of Jesus Christ of Latter-Day Saints

Svracuse, NY

Optimized support and training processes

- Trained new team members in digital tools, increasing speed of onboarding
- Developed support documentation, reducing query volume by 40%

## **EDUCATION**

efficiency

## Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Arizona State University Online

### • Currently 4.0 GPA, focusing on scalable software solutions and project management

## Associate of Science in Computer Science

August 2024

**♀** Tempe, AZ

Rio Salado College

Graduated Summa Cum Laude with 3.9 GPA, specialized in software development and data structures

## **SKILLS TOOLS**

developing scalable, high-performance solutions.



Passionate Software Engineer with extensive experience in

CI/CD, cloud integration, and collaborative project management, eager to contribute to innovative projects in a team-driven

Distributed Platforms

**API Integration** 

Version Control

#### Collaborative Development Adaptability Technical Writing **Process Automation Project Management Analytical Thinking** Troubleshooting Data Analysis

Skilled in

**End-user Support** 

## KNOWLEDGE

**Problem Solving** 

Scalable Systems **Cloud Integration** Machine Learning Cybersecurity Software Design Data Warehousing **Network Security** 

Authorized to work in the US for any employer References available upon request

GitHub

Microsoft Office365

**Google Apps Scripts** 

Google Colab