



# ENOCH LINDEMAN

IT Analyst / SaaS Management Specialist

✉ enoch@lindeman.family    ☎ (619) 333-8221  
in www.linkedin.com/in/enoch-lindeman    📍 San Diego, CA

## SUMMARY

IT Analyst with experience in managing SaaS applications, user account controls, and software licensing in fast-paced environments. Skilled in SaaS management, IT security, and optimizing software usage across organizations. Strong problem-solving abilities and communication skills, with a focus on enhancing IT efficiency and compliance.

## EXPERIENCE

### Information Technology Support Specialist

Tolleson Union High School District

📅 Jun 2022 – Ongoing

📍 Avondale, AZ

Managed SaaS applications and user accounts

- Administered and maintained key SaaS platforms, including Google Workspace, Microsoft 365, and other collaboration tools, ensuring smooth operation and compliance with policies
- Utilized software management tools to monitor and optimize license usage, reducing costs and improving resource allocation by 15
- Implemented user account controls, managing access permissions and ensuring secure use of SaaS applications across departments

Supported IT projects and software procurement

- Partnered with procurement teams for software renewals, license management, and vendor negotiations, ensuring efficient contract management
- Assisted in evaluating new SaaS solutions and implementing applications that meet organizational needs while adhering to security standards
- Developed and maintained documentation for business applications, supporting compliance with company policies and industry regulations

### Owner & Software Developer

by The Lindemans

📅 Dec 2022 – Ongoing

📍 Glendale, AZ

Optimized SaaS usage and system administration

- Managed SaaS applications and automated user provisioning, ensuring seamless integration and improved user experience
- Developed scripts to automate software management tasks, optimizing license utilization and reducing manual workload by 20
- Monitored shadow IT and brought unauthorized applications under proper management, improving security and compliance

Enhanced IT security and compliance

- Implemented access controls and IT security measures across SaaS platforms, ensuring adherence to industry best practices
- Provided technical support for SaaS-related issues, maintaining effective communication with non-technical stakeholders
- Participated in IT projects focused on business applications, contributing to the development of streamlined workflows and user access management

### Mission Technology Specialist

The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022

📍 Syracuse, NY

Supported SaaS management and user training

- Managed user accounts and access permissions within SaaS platforms, ensuring security and efficient use of applications
- Provided training and support to end-users on SaaS tools, enhancing adoption and effective utilization of business applications

Contributed to IT efficiency and compliance

- Assisted in developing documentation for SaaS usage and IT processes, ensuring clarity and compliance with policies
- Worked collaboratively with teams to identify and implement software solutions that meet organizational needs and improve overall IT efficiency

## EDUCATION

### Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

📅 Expected May 2026

📍 Online

- Focus on IT Administration, SaaS Management, and Cybersecurity; currently maintaining a 4.0 GPA

### Associate of Science in Computer Science

Rio Salado College

📅 August 2024

📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA; coursework included SaaS Platforms, IT Security, and Software Licensing

## SKILLS

SaaS Management

Google Workspace

Microsoft 365

Torii

IT Security

License Management

User Access Controls

IT Compliance

Procurement Collaboration

Automation

Technical Documentation