ENOCH LINDEMAN

Technology Support Specialist / Help Desk
Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family   ☎ (619) 333-8221
in www.linkedin.com/in/enoch-lindeman   📍 San Diego, CA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

EXPERIENCE

Information Technology Support Specialist I
Tolleson Union High School District
📅 Jun 2022 – Ongoing
📍 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus
- Was first point of contact for all issues regarding internet-connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Created support app for 14,000 users in district
- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner
by The Lindemans
📅 Dec 2022 – Ongoing
📍 Glendale, AZ

Established online media & retail presence
- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app
- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist
The Church of Jesus Christ of Latter-Day Saints
📅 May 2020 – May 2022
📍 Syracuse, NY

Oversaw online transition of teaching
- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks
- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
Arizona State University
📅 Expected May 2026
📍 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science
Rio Salado College
📅 August 2024
📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

TOOLS

Python	Bash
Linux	Latex
REST APIs	OpenAI API
Progressive Web Apps	Rust
Microsoft Power Apps	WebAssembly
JavaScript	HTML stack
Torch	Tensorflow
C#	SQL
Java	dfinity Internet Computer Protocol
HashiCorp Vault	SurrealDB
GitHub	YAML

SKILLS

Love Learning	Self-Motivating
Research-Oriented	Software Specialist
Knowledge Generalist	T-Shaped Learning
KISS Principles	First Principles Engineering
Eisenhower Organization	Adaptability
Attention to Detail	Solution Initialization
Creative Problem Solving	Critical Thinking
Written Communication	Technical Support
End-user instruction	Self-Sufficiency
Conflict Resolution	Introspection
Empathy	Collaborative Problem Solving

PROGRAMS

Google Workspace	Microsoft Office365
Google Apps Scripts	Excel Macro Apps
Visual Studio Code	Anaconda
PythonAnywhere	Google Colab
VMWare VirtualBox	Photoshop / GIMP
Blender / Fusion360	Cura / PrusaSlicer
Microsoft Entra	Google Workspace Admin

KNOWLEDGE

Systems Engineering	Task Parallelization
Workflow Systemization	Data Analysis
Process Documentation	Data Structures
Machine Learning	Neural Networks
Domain Name System	Web Crawling
UI/UX	Large Language Models
Fine Tuning	Continuous Integration

Authorized to work in the US for any employer
References available upon request