# ENOCH LINDEMAN Tochnology Support Specialist / Holp De

Technology Support Specialist / Help Desk; Cofounder & Owner, by The Lindemans, LLC

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in www.linkedin.com/in/enoch-lindeman 😯 San Diego, CA

# **SUMMARY**

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

## **EXPERIENCE**

#### Information Technology Support Specialist

Jun 2022 - Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet- connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

**Tolleson Union High School District** 

The Church of Jesus Christ of Latter-Day Saints

Avondale, AZ

by The Lindemans

♀ Glendale, AZ

Syracuse, NY

Created support app for 14,000 users in district

- Built Microsoft Power App with 0365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

#### Owner & Software Developer

Dec 2022 – Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app

Systemized labor-intensive menial tasks

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

#### Mission Technology Specialist

May 2020 – May 2022

Oversaw online transition of teaching

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

## **EDUCATION**

# Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Currently 4.0 GPA

Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

**Arizona State University** 

Online

#### Associate of Science in Computer Science

August 2024

• Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

Tempe, AZ

# **SKILLS**

Python Bash Linux Latex REST APIs OpenAI API Progr	ressive Web Apps Rust Microsoft Power Apps WebAssembly
JavaScript HTML stack Torch Tensorflow C# SQL Java	dfinity Internet Computer Protocol HashiCorp Vault SurrealDB
GitHub YAML Google Workspace Microsoft Office365 Google A	pps Scripts Excel Macro Apps Visual Studio Code Anaconda
PythonAnywhere Google Colab VMWare VirtualBox Photoshop / GIM	MP Blender / Fusion360 Cura / PrusaSlicer Microsoft Entra
Google Workspace Admin Love Learning Self-Motivating Research-Oriente	ed Software Specialist Knowledge Generalist T-Shaped Learning
KISS Principles First Principles Engineering Eisenhower Organization	Adaptability Attention to Detail Solution Initialization
Creative Problem Solving Critical Thinking Written Communication	Technical Support End-user instruction Self-Sufficiency
Conflict Resolution Introspection Empathy Collaborative Problem Solving	Systems Engineering Task Parallelization Workflow Systemization
Data Analysis Process Documentation Data Structures Machine Learning	Neural Networks Domain Name System Web Crawling UI/UX
Large Language Models   Fine Tuning   Continuous Integration	