



ENOCH LINDEMAN

Technology Support Specialist / Help Desk
Cofounder & Owner, by The Lindemans, LLC

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in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

EXPERIENCE

Information Technology Support Specialist

📅 Jun 2022 – Ongoing

Tolleson Union High School District

📍 Avondale, AZ

- Oversaw 1:1 deployment of 3,000 devices on campus
- Was first point of contact for all issues regarding internet-connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

- Created support app for 14,000 users in district
- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner

📅 Dec 2022 – Ongoing

by The Lindemans

📍 Glendale, AZ

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist

📅 May 2020 – May 2022

The Church of Jesus Christ of Latter-Day Saints

📍 Syracuse, NY

- Oversaw online transition of teaching
- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

📅 Expected May 2026

Arizona State University

📍 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science

📅 August 2024

Rio Salado College

📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

TOOLS

Python
Linux
REST APIs
Progressive Web Apps
Microsoft Power Apps
JavaScript
Torch
C#
Java
HashiCorp Vault
GitHub

Bash
Latex
OpenAI API
Rust
WebAssembly
HTML stack
Tensorflow
SQL
dfinity Internet Computer Protocol
SurrealDB
YAML

PROGRAMS

Google Workspace
Google Apps Scripts
Visual Studio Code
PythonAnywhere
VMWare VirtualBox
Blender / Fusion360
Microsoft Entra

Microsoft Office365
Excel Macro Apps
Anaconda
Google Colab
Photoshop / GIMP
Cura / PrusaSlicer
Google Workspace Admin

SKILLS

Love Learning
Research-Oriented
Knowledge Generalist
KISS Principles
Eisenhower Organization
Attention to Detail
Creative Problem Solving
Written Communication
End-user instruction
Conflict Resolution
Empathy

Self-Motivating
Software Specialist
T-Shaped Learning
First Principles Engineering
Adaptability
Solution Initialization
Critical Thinking
Technical Support
Self-Sufficiency
Introspection
Collaborative Problem Solving

KNOWLEDGE

Systems Engineering
Workflow Systemization
Process Documentation
Machine Learning
Domain Name System
UI/UX
Fine Tuning

Task Parallelization
Data Analysis
Data Structures
Neural Networks
Web Crawling
Large Language Models
Continuous Integration

Authorized to work in the US for any employer
References available upon request