

Information Technology Support Specialist

Tolleson Union High School District

Jun 2022 – Ongoing

Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus

- First point of contact for all internet-connected devices on large high school campus
- Managed deployment, support, and troubleshooting for staff & students, ensuring seamless operation

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint integration, reducing user requests by 90%
- Automated repetitive tasks, improving workflow and minimizing response times

Owner & Software Developer

by The Lindemans

Dec 2022 – Ongoing

Glendale, AZ

Established online media & retail presence

- Developed brand strategy using SEO and targeted ad campaigns across multiple platforms
- Achieved 3:1 ROI on ad spend through data-driven marketing

Developed personalized wellness app

- Designed and iterated chronic illness management app, targeting release of alpha prototype in January 2025
- Integrated user feedback loops to improve functionality and user experience

Mission Technology Specialist

The Church of Jesus Christ of Latter-Day Saints

May 2020 – May 2022

Syracuse, NY

Oversaw online transition of teaching

- Supported transition for over 3,000 users and devices from in-person to fully remote in 2020
- Automated menial tasks, optimizing team productivity and reducing time-to-completion

Systemized and improved workflows

- Created a decentralized framework for identifying and managing service opportunities
- Led remote onboarding and training efforts for new missionaries

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

Expected May 2026

Online

- 4.0 GPA, pursuing specialization in Big Data Systems and Machine Learning

Associate of Science in Computer Science

Rio Salado College

August 2024

Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SKILLS

Python

Java

Kubernetes

Docker

REST APIs

Cloud-Native Development

Microsoft Power Apps

Progressive Web Apps

AWS

JavaScript

HTML stack

Machine Learning

GitHub

Git

Automation

CI/CD

SRE Principles

Process Automation

UI/UX

Cross-Department Collaboration

Creative Problem Solving

Data Analysis

Observability