

# ENOCH LINDEMAN

Software Engineer / Technology Support Specialist


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## EXPERIENCE

Information Technology Support Specialist Tolleson Union High School District  
 Jun 2022 – Ongoing  Avondale, AZ

- Developed support tools and deployed 3,000 devices
- Built Microsoft Power App to streamline support, reducing information requests by 90%+
  - Managed end-user support for a diverse, large-scale user base, ensuring device uptime and functionality

- Automated user account management and enhanced security
- Implemented multi-factor authentication, reducing account breaches by 75%
  - Rolled out ticketing system, reducing response time and backlog by 30%

Owner & Developer by The Lindemans  
 Dec 2022 – Ongoing  Glendale, AZ

- Built scalable web and mobile applications
- Developed chronic illness management app, utilizing user feedback for iterative improvement
  - Established CI/CD pipeline, reducing development time by 30%

- Managed e-commerce operations and online presence
- Achieved a 3:1 ROI on targeted ad campaigns through data-driven marketing
  - Automated marketing processes, enhancing efficiency and scalability

Mission Technology Specialist The Church of Jesus Christ of Latter-Day Saints  
 May 2020 – May 2022  Syracuse, NY

- Transitioned 3,000+ users to remote work during COVID
- Created frameworks for digital collaboration and remote meetings, enhancing productivity
  - Automated recurring tasks to improve operational efficiency

- Optimized support and training processes
- Trained new team members in digital tools, increasing speed of onboarding
  - Developed support documentation, reducing query volume by 40%

## EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management Arizona State University  
 Expected May 2026  Online

- Currently 4.0 GPA, focusing on scalable software solutions and project management

Associate of Science in Computer Science Rio Salado College  
 August 2024  Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA, specialized in software development and data structures

## SUMMARY

Passionate Software Engineer with extensive experience in developing scalable, high-performance solutions. Skilled in CI/CD, cloud integration, and collaborative project management, eager to contribute to innovative projects in a team-driven environment.

## TOOLS

- Python
- JavaScript
- Git
- NodeJS
- HTML/CSS
- AWS
- Bash
- Progressive Web Apps
- REST APIs
- CI/CD
- SQL
- ReactJS
- TypeScript
- Microsoft Power Apps
- Linux
- WebAssembly

## PROGRAMS

- Visual Studio Code
- Google Workspace
- PythonAnywhere
- VMWare VirtualBox
- GitHub
- Microsoft Office365
- Google Colab
- Google Apps Scripts

## SKILLS

- Problem Solving
- Collaborative Development
- Technical Writing
- Project Management
- Troubleshooting
- End-user Support
- Adaptability
- Process Automation
- Analytical Thinking
- Data Analysis

## KNOWLEDGE

- Scalable Systems
- Distributed Platforms
- API Integration
- Data Warehousing
- Version Control
- Cloud Integration
- Machine Learning
- Cybersecurity
- Software Design
- Network Security

Authorized to work in the US for any employer  
References available upon request