

Mission Technology Specialist

May 2020 – May 2022

Supported digital security and technical implementation

- Assisted in implementing secure cloud solutions, managing user access, and maintaining compliance with security protocols
- Collaborated with technical teams to enhance documentation, creating knowledge base content that improved support efficiency
- Provided technical support for secure digital applications, ensuring users had safe and easy access to resources

The Church of Jesus Christ of Latter-Day Saints

Syracuse, NY

Improved processes and user satisfaction

- Identified and resolved security vulnerabilities, enhancing the safety and reliability of digital tools and applications
- Developed and refined training materials for users, supporting a smooth onboarding experience and increasing user confidence

## EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Focus on Cybersecurity, SaaS Solutions, and Cloud Infrastructure; currently maintaining a 4.0 GPA

Arizona State University

Online

Associate of Science in Computer Science

August 2024

Graduated Summa Cum Laude with 3.9 GPA; coursework included SaaS, IdP Configuration, and Security Best Practices

Rio Salado College

Tempe, AZ

## SKILLS

SaaS Implementation

Cybersecurity

IdP Management

SSO

Cloud Infrastructure

API Integration

Problem-Solving

Customer Support

Technical Documentation

Team Collaboration

Solution Development