

ENOCH LINDEMAN

Field Remote IT Support Specialist / Network Technician

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Hiring Management Team
Ledgent Technology

To whom it may concern:

I am writing to express my interest in the Field/Onsite IT Support Specialist position at Ledgent Technology. With over three years of experience in field and remote IT support, I have developed a strong skill set in network configuration, cloud server applications, and desktop support. I am excited about the opportunity to contribute to Ledgent's San Diego team, where I can leverage my expertise in configuring network hardware, managing virtual environments, and providing high-quality technical support.

In my role as an IT Support Specialist at Tolleson Union High School District, I deployed network hardware, managed Azure cloud services, and supported both remote and on-site users. I have hands-on experience with SonicWall firewalls, Active Directory, and virtualized environments like VMware, aligning well with the technical requirements at Ledgent. I am confident in my ability to deliver responsive help desk support and effectively troubleshoot issues across multiple platforms, ensuring seamless client operations.

I am also eager to expand my expertise in Hyper-V, as mentioned in the job listing, and I have a proactive approach to learning new technologies. My CompTIA A+ and Network+ certifications further validate my technical knowledge and readiness for this role. I am adaptable, self-motivated, and committed to providing excellent customer service—traits that align with Ledgent's reputation for quality IT support.

What excites me most about this opportunity is the hybrid nature of the role, which involves both field and remote engagements. I am particularly drawn to the dynamic, client-focused environment at Ledgent, and I am eager to contribute to your mission of delivering top-tier IT solutions in the San Diego area.

Thank you for considering my application for the Field/Onsite IT Support Specialist position. I look forward to the opportunity to discuss how my skills and experience can contribute to Ledgent Technology's commitment to providing exceptional IT services.

Respectfully,
Enoch Lindeman