ENOCH LINDEMAN

Technology Support Specialist / Help Desk
Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family   ☎ (619) 333-8221
in www.linkedin.com/in/enoch-lindeman   📍 San Diego, CA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

EXPERIENCE

Information Technology Support Specialist
Tolleson Union High School District

📅 Jun 2022 – Ongoing   📍 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus
- Was first point of contact for all issues regarding internet- connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Created support app for 14,000 users in district
- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner & Software Developer
by The Lindemans

📅 Dec 2022 – Ongoing   📍 Glendale, AZ

Established online media & retail presence
- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app
- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist
The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022   📍 Syracuse, NY

Oversaw online transition of teaching
- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks
- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
Arizona State University

📅 Expected May 2026   📍 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science
Rio Salado College

📅 August 2024   📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SKILLS

Python · Bash · Linux · Latex · REST APIs · OpenAI API · Progressive Web Apps · Rust · Microsoft Power Apps · WebAssembly · JavaScript · HTML stack · Torch · Tensorflow · C# · SQL · Java · dfinity Internet Computer Protocol · HashiCorp Vault · SurrealDB · GitHub · YAML · Google Workspace · Microsoft Office365 · Google Apps Scripts · Excel Macro Apps · Visual Studio Code · Anaconda · PythonAnywhere · Google Colab · VMWare VirtualBox · Photoshop / GIMP · Blender / Fusion360 · Cura / PrusaSlicer · Microsoft Entra · Google Workspace Admin · Love Learning · Self-Motivating · Research-Oriented · Software Specialist · Knowledge Generalist · T-Shaped Learning · KISS Principles · First Principles Engineering · Eisenhower Organization · Adaptability · Attention to Detail · Solution Initialization · Creative Problem Solving · Critical Thinking · Written Communication · Technical Support · End-user instruction · Self-Sufficiency · Conflict Resolution · Introspection · Empathy · Collaborative Problem Solving · Systems Engineering · Task Parallelization · Workflow Systemization · Data Analysis · Process Documentation · Data Structures · Machine Learning · Neural Networks · Domain Name System · Web Crawling · UI/UX · Large Language Models · Fine Tuning · Continuous Integration