ENOCH LINDEMAN

Onsite IT Manager / IT Infrastructure Operations Leader

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SUMMARY

Proactive IT Manager with over 5 years of experience in managing IT infrastructure, leading technical teams, and ensuring system reliability for business-critical environments. Strong background in IT operations, network administration, virtualization, and compliance standards. Proven ability to enhance IT processes, prevent service disruptions, and deliver excellent customer service. Skilled in Windows Server, VMware, Active Directory, network security, and disaster recovery. Committed to fostering a culture of continuous improvement and operational excellence in fast-paced environments.

EXPERIENCE

IT Manager
📅 Jun 2018 – Ongoing

Tolleson Union High School District
📍 Avondale, AZ

Led IT operations for business-critical systems

- Managed a team of 5+ IT specialists, providing mentorship, training, and technical guidance while maintaining high levels of customer satisfaction.
- Implemented best practices for IT infrastructure, including server management, network security, and compliance with HITRUST and HIPAA standards.

Optimized network and server performance

- Coordinated incident management and resolution, reducing service downtime by 20% through proactive monitoring and timely escalation.
- Developed disaster recovery and backup plans, ensuring data integrity and system availability.

IT Infrastructure Specialist
📅 Dec 2015 – Jun 2018

by The Lindemans
📍 Glendale, AZ

Managed IT infrastructure and operations

- Administered Microsoft 365, Active Directory, VoIP systems, and network components, enhancing overall system performance and reliability.
- Collaborated with internal and external teams to support IT projects, manage change control, and update documentation for improved transparency and compliance.

Maintained secure and compliant IT environments

- Implemented ITIL-based processes to streamline support operations, improve incident response, and ensure compliance with industry standards.
- Assisted in server virtualization using VMware, achieving efficient resource allocation and cost savings.

EDUCATION

Bachelor of Science in Information Technology
📅 Graduated May 2015

Arizona State University
📍 Tempe, AZ

- Specialization in Network Administration, Virtualization, and IT Security.

CERTIFICATIONS

ITIL Foundation Certified
📅 2020

AXELOS

CompTIA A+/N+ Certified

CompTIA

📅 2018

Microsoft Certified: Azure Administrator Associate

Microsoft

📅 2021

SKILLS

| IT Infrastructure Management | Windows Server / Active Directory | VMware | Microsoft 365 | Network Security | Disaster Recovery |

| Compliance (HITRUST, HIPAA) | Team Leadership | ITIL Best Practices | VoIP Systems |