


ENOCH LINDEMAN

Associate Customer Engineer / Data Management Specialist
Cofounder & Owner, by The Lindemans, LLC

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in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

EXPERIENCE

Customer Engineer – Data Management Tolleson Union High School District

 Jun 2022 – Ongoing


Resolved complex technical issues for high-value customers in data management systems

- Provided technical support and troubleshooting for cloud-native data management systems using Python, Java, and cloud services (AWS)
- Collaborated with customers and internal teams to diagnose issues, debug system configurations, and provide high-quality solutions

Monitored system health and ensured customer satisfaction

- Utilized monitoring tools to identify potential system issues and provide proactive solutions to prevent escalations
- Developed best practices and contributed to the knowledge base to enhance team performance and improve issue resolution times

Owner & Software Developer by The Lindemans

 Dec 2022 – Ongoing


Led technical support and custom software development projects

- Developed custom cloud-native solutions for clients in Python, integrating with NoSQL databases and distributed systems
- Provided technical support, troubleshooting, and system monitoring for clients to ensure high availability and performance

Collaborated with clients to improve system performance and scalability

- Delivered tailored solutions for complex technical issues, including system optimization, debugging, and integration of new features
- Actively monitored client systems and provided recommendations to improve reliability and performance

Mission Technology Specialist The Church of Jesus Christ of Latter-Day Saints

 May 2020 – May 2022

Provided technical support for distributed systems with a focus on cloud integration

- Resolved complex technical issues for users and provided training on system configurations and workflows
- Delivered proactive monitoring and troubleshooting support for cloud-integrated systems to ensure high system availability

Collaborated with cross-functional teams to resolve customer issues

- Worked with DevOps and engineering teams to implement solutions that optimized system performance and resolved customer issues

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management Arizona State University
 Expected May 2026 📍 Online

SUMMARY

Associate Customer Engineer with expertise in technical support, troubleshooting, and cloud technologies. Proficient in Python and Java, with experience resolving complex technical issues for high-value customers. Skilled in cloud-native platforms, NoSQL databases, and data management, with a focus on delivering high-quality customer service and ensuring system health and performance.

TOOLS

Python

Cassandra

AWS Lambda

NoSQL Databases

Distributed Systems

Data Management

Jira

Java

Elastic Search

DynamoDB

REST APIs

Cloud Services

JSON

Version Control (Git)

PROGRAMS

Google Workspace

VMWare VirtualBox

AWS (Lambda, S3)

Visual Studio Code

Microsoft Office365

DynamoDB

SKILLS

Technical Support

Troubleshooting

Data Unification

Problem Solving

System Integration

Customer Interaction

System Debugging

Cloud Platforms

Data Management

Distributed Systems

KNOWLEDGE

NoSQL Databases

Master Data Management

Cloud Infrastructure

Data Analytics

Data Products

Troubleshooting

Authorized to work in the US for any employer
References available upon request

- Specializing in software development, cloud integration, and system troubleshooting
- 4.0 GPA

Associate of Science in Computer Science

 August 2024

- Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

 Tempe, AZ