

SUMMARY

Software QA Specialist with experience in testing software and hardware products using standard quality assurance methodologies. Skilled in writing test cases, executing manual test scripts, performing functional and regression testing, and creating test documentation. Adept at working independently, meeting deadlines, and collaborating with development teams to ensure software quality and compliance with SDLC and Agile/Scrum practices.

EXPERIENCE

<div>Information Technology Support Specialist</div> <div><div><div></div><div>Jun 2022 – Ongoing</div></div></div> <div><div>Provided software QA testing for internal systems</div><div><ul style="list-style-type: none">Developed and executed test cases for software and hardware components, ensuring adherence to quality standards and requirementsPerformed functional verification, black box, and regression testing, identifying and reporting issues for resolution</div></div>	<div>Tolleson Union High School District</div> <div><div><div></div><div>Avondale, AZ</div></div></div> <div><div>Contributed to QA documentation and planning</div><div><ul style="list-style-type: none">Wrote test plans, test scripts, and test reports, providing detailed documentation to support team reviews and software releasesActively participated in Agile meetings, providing feedback on QA processes, test results, and software quality improvements</div></div>
<div>Owner & Software Developer</div> <div><div><div></div><div>Dec 2022 – Ongoing</div></div></div> <div><div>Implemented QA processes for software products</div><div><ul style="list-style-type: none">Developed comprehensive test cases and scripts, conducting manual software testing to identify bugs and ensure product reliabilityApplied SDLC best practices and Agile methodologies to QA processes, enhancing test coverage and efficiency</div></div>	<div>by The Lindemans</div> <div><div><div></div><div>Glendale, AZ</div></div></div> <div><div>Managed QA documentation and communication</div><div><ul style="list-style-type: none">Created and maintained test documentation, including test reports, bug tracking, and progress updates for the development teamCollaborated with developers and customer support to address unusual test requirements and refine test scenarios</div></div>
<div>Mission Technology Specialist</div> <div><div><div></div><div>May 2020 – May 2022</div></div></div> <div><div>Supported software and hardware testing initiatives</div><div><ul style="list-style-type: none">Assisted in functional testing and integration of software components, reporting issues and ensuring compliance with specificationsContributed to test planning and execution, meeting release deadlines and delivering quality software solutions</div></div>	<div>The Church of Jesus Christ of Latter-Day Saints</div> <div><div><div></div><div>Syracuse, NY</div></div></div> <div><div>Enhanced QA processes and team collaboration</div><div><ul style="list-style-type: none">Documented test results, provided feedback on product quality, and suggested improvements for future releasesWorked with team members to develop testing guidelines and ensure consistent QA practices across projects</div></div>

EDUCATION

<div>Bachelor of Science in Technological Entrepreneurship and Management</div> <div><div><div></div><div>Expected May 2026</div></div></div> <div><div>Current 4.0 GPA</div><div>Coursework includes Software Quality Assurance, Testing Methodologies, and Agile Development</div></div>	<div>Arizona State University</div> <div><div><div></div><div>Online</div></div></div>
<div>Associate of Science in Computer Science</div> <div><div><div></div><div>August 2024</div></div></div> <div><div>Graduated Summa Cum Laude with 3.9 GPA</div></div>	<div>Rio Salado College</div> <div><div><div></div><div>Tempe, AZ</div></div></div>

SKILLS

Software QA Testing

Test Case Development

Manual Testing

Regression Testing

Black Box Testing

SDLC

Agile/Scrum

Test Documentation

Bug Tracking

Functional Verification

Quality Assurance Reports

Collaboration