

# **ENOCH LINDEMAN**

Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC

## **EXPERIENCE**

## **Information Technology Support Specialist**

Jun 2022 - Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internetconnected devices on large high school campus
- Ensured all staff & students' devices met their needs. allowing educational environment to operate seamlessly

#### Tolleson Union High School District

Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

#### Owner

m Dec 2022 - Ongoing

May 2020 – May 2022

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

## by The Lindemans

**♀** Glendale, AZ

Developed personalized wellness app

- · Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

## The Church of Jesus Christ of Latter-Day Saints

♀ Syracuse, NY

Oversaw online transition of teaching

Mission Technology Specialist

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- · Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

## **EDUCATION**

#### Bachelor of Science in Technological Entrepreneurship and Management Expected May 2026

**Arizona State University** 

Online

· Currently 4.0 GPA

Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

### Rio Salado College

**♀** Tempe, AZ

**SUMMARY** 

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

## **TOOLS**

#### Python Bash Linux Latex **REST APIs** OpenAI API **Progressive Web Apps** Rust Microsoft Power Apps WebAssembly JavaScript HTML stack Torch Tensorflow C# SOL dfinity Internet Computer Protocol lava HashiCorp Vault SurrealDB GitHub YAML

## **SKILLS**

Love Learning	Self-Motivating
Research-Oriented	Software Specialis
Knowledge Generalist	T-Shaped Learning
KISS Principles First	Principles Engineering
Eisenhower Organization	Adaptability
Attention to Detail	Solution Initialization
Creative Problem Solving	Critical Thinking
Written Communication	Technical Suppor
End-user instruction	Self-Sufficience
Conflict Resolution	Introspection
Empathy Collabo	orative Problem Solving

## **PROGRAMS**

Google Workspace	Microsoft Office365
Google Apps Scripts	Excel Macro Apps
Visual Studio Code	Anaconda
PythonAnywhere	Google Colab
VMWare VirtualBox	Photoshop / GIMP
Blender / Fusion360	Cura / PrusaSlicer
Microsoft Entra	Google Workspace Admin

## KNOWLEDGE

Systems Engineering	Task Parallelization
Workflow Systemization	Data Analysis
Process Documentation	Data Structures
Machine Learning	Neural Networks
Domain Name System	Web Crawling
UI/UX	Large Language Models
Fine Tuning	Continuous Integration

## Associate of Science in Computer Science

August 2024

Graduated Summa Cum Laude with 3.9 GPA