ENOCH LINDEMAN

Technology Support Specialist / Help Desk; Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family   📞 (619) 333-8221
in www.linkedin.com/in/enoch-lindeman   📍 San Diego, CA

SUMMARY

Technically adept support specialist with experience in financial system management and process automation. Passionate about improving operational efficiency and empowering users through innovative solutions, I aim to streamline financial workflows and enhance cross-functional collaboration.

EXPERIENCE

Information Technology Support Specialist
Tolleson Union High School District

📅 Jun 2022 – Ongoing   📍 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus
- Acted as primary point of contact for troubleshooting all internet-connected devices on a large high school campus
- Ensured seamless device functionality, enabling effective educational operations and minimizing downtime

Created district-wide support app for 14,000 users
- Built Microsoft Power App integrated with O365 and SharePoint, reducing user support requests by over 90%
- Implemented automation features that streamlined data flows and improved user experience across the district

Owner & Software Developer
by The Lindemans

📅 Dec 2022 – Ongoing   📍 Glendale, AZ

Developed personalized wellness app
- Implemented secure user authentication and data tracking, improving privacy and user experience
- Integrated third-party APIs for seamless data exchange, enhancing app functionality and user engagement

Established online media & retail presence
- Automated marketing workflows to enhance engagement, resulting in a 25% increase in campaign effectiveness
- Conducted market analysis and testing to refine app features, increasing user satisfaction by 20%

Mission Technology Specialist
The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022   📍 Syracuse, NY

Managed remote transition of technology services
- Supported over 3,000 users during transition from in-person to remote services, enhancing continuity and security
- Developed remote support protocols, reducing downtime and response times by 35%

Automated key processes for efficiency
- Created frameworks for managing virtual operations, increasing efficiency and enabling faster deployment
- Improved data security measures through the implementation of VPNs and regular audits, reducing incidents by 40%

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
Arizona State University

📅 Expected May 2026   📍 Online

- Current 4.0 GPA
- Coursework includes Data Structures, Product Development, and Project Management

Associate of Science in Computer Science
Rio Salado College

📅 August 2024   📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SKILLS

System Administration | Process Automation | SQL | NetSuite | Workday Adaptive Planning | Technical Support | Power Apps | Python

Cloud Integration | API Integration | Workato | Cross-Functional Collaboration | Financial Systems | Data Analysis | Documentation

End-user Training | Project Management