











SUMMARY

Reliability Engineer with hands-on experience in cloud infrastructure management, monitoring, and performance optimization. Skilled in AWS, Kubernetes, Terraform, and scripting with Ruby and automation tools like Ansible. Strong background in system reliability, incident response, and collaboration with cross-functional teams. Committed to modern engineering practices and improving system dependability for SaaS platforms.

EXPERIENCE

<div>Cloud Engineer & Infrastructure Specialist</div> <div><div></div>Dec 2022 – Ongoing</div> <div><div>Enhanced system reliability and performance</div><ul style="list-style-type: none">Managed AWS infrastructure, optimizing resources for high availability and scalability across cloud-based systemsDeployed and maintained Kubernetes clusters, streamlining operations and improving system uptimeImplemented monitoring solutions using Datadog, identifying and resolving potential issues proactively to minimize disruptions</div> <div><div>Collaborated on incident response and automation</div><ul style="list-style-type: none">Collaborated with engineering and support teams to execute incident response plans, conduct post-incident reviews, and improve system resilienceDeveloped automation scripts using Terraform and Ansible to enhance infrastructure management and streamline operational tasksCreated and maintained documentation related to system architecture, configurations, and best practices for reliability</div>	<div>by The Lindemans</div> <div><div></div>Glendale, AZ</div>
<div>Linux Systems Administrator & DevOps Engineer</div> <div><div></div>Jun 2022 – Ongoing</div> <div><div>Optimized system performance and automation</div><ul style="list-style-type: none">Administered Linux-based servers and AWS cloud infrastructure, improving system reliability through regular updates, patches, and performance tuningImplemented automation using Ansible, reducing manual intervention and enhancing system stabilityPerformed root-cause analysis for incidents, collaborating with teams to prevent recurrence and ensure continuous improvement</div> <div><div>Supported monitoring and documentation efforts</div><ul style="list-style-type: none">Integrated Datadog for real-time monitoring and alerting, improving visibility and response times for potential issuesDeveloped technical documentation for system operations, configurations, and troubleshooting guides, aiding team collaboration and knowledge transferAssisted in scaling infrastructure to accommodate increasing workloads, ensuring minimal latency and optimal system performance</div>	<div>Tolleson Union High School District</div> <div><div></div>Avondale, AZ</div>
<div>Mission Technology Specialist</div> <div><div></div>May 2020 – May 2022</div> <div><div>Improved system reliability and user experience</div><ul style="list-style-type: none">Managed server infrastructure, ensuring optimal uptime and efficient resource allocation across the networkProvided support during incident response, analyzing system logs to identify root causes and resolve issues quicklyUtilized scripting (Python, Bash) to automate system tasks and enhance reliability in various IT environments</div> <div><div>Documented processes and collaborated with teams</div><ul style="list-style-type: none">Created detailed documentation for system architecture and best practices, supporting team knowledge transfer and system scalabilityWorked closely with cross-functional teams to implement infrastructure improvements, supporting scalability and securityEnsured compliance with IT security protocols and best practices, enhancing system reliability and user safety</div>	<div>The Church of Jesus Christ of Latter-Day Saints</div> <div><div></div>Syracuse, NY</div>

EDUCATION

<div>Bachelor of Science in Technological Entrepreneurship and Management</div> <div><div></div>Expected May 2026</div> <div><ul style="list-style-type: none">Focus on Cloud Computing, System Reliability, and IT Security; currently maintaining a 4.0 GPA</div>	<div>Arizona State University</div> <div><div></div>Online</div>
<div>Associate of Science in Computer Science</div> <div><div></div>August 2024</div> <div><ul style="list-style-type: none">Graduated Summa Cum Laude with 3.9 GPA; coursework included Cloud Infrastructure, Automation, and System Optimization</div>	<div>Rio Salado College</div> <div><div></div>Tempe, AZ</div>

SKILLS

AWS

Kubernetes

Terraform

Ansible

Datadog

Ruby

ReactJS

Linux

DevOps

Incident Response

System Monitoring

Performance Analysis

Automation

Technical Documentation

Collaboration