



ENOCH LINDEMAN

IT Systems Analyst / IT Infrastructure Specialist

✉ enoch@lindeman.family ☎ (619) 333-8221
in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

SUMMARY

Experienced IT Systems Analyst with over 5 years of expertise in supporting IT infrastructure, implementing cloud solutions, and enhancing end-user operations. Proficient in managing Microsoft 365 environments, network security, and root cause analysis. Adept at deploying IT systems, supporting end users, and collaborating across teams to deliver robust IT solutions. Committed to driving technology innovation and efficiency within dynamic, community-focused organizations.

EXPERIENCE

IT Systems Analyst

📅 Jun 2018 – Ongoing

Tolleson Union High School District

📍 Avondale, AZ

- Implemented and supported IT infrastructure for end users
- Managed Microsoft 365 suite, network security, and VoIP systems, ensuring secure and efficient operations across all departments.
 - Assisted in the deployment of cloud-based systems (Azure, AWS), enhancing scalability and improving user productivity.

- Provided cross-functional IT support
- Collaborated with external service providers to ensure continuous service availability for end users, achieving 98% satisfaction in service desk performance.
 - Conducted root cause analysis for hardware and software issues, leading to a 20% reduction in recurring incidents.

IT Support Specialist

📅 Dec 2015 – Jun 2018

by The Lindemans

📍 Glendale, AZ

- Supported network administration and end-user IT operations
- Assisted with configuring and maintaining network devices, firewalls, and servers to ensure high availability and secure access.
 - Provided user support for Microsoft 365, including email, SharePoint, and Teams, improving collaboration and efficiency.

- Enhanced IT processes and compliance
- Implemented IT best practices, change management, and compliance procedures to ensure system security and integrity.
 - Developed training materials and conducted workshops for staff, improving system adoption and understanding.

EDUCATION

Bachelor of Science in Information Systems

📅 Graduated May 2015

Arizona State University

📍 Tempe, AZ

- Specialization in IT Infrastructure Management and Cloud Solutions.

CERTIFICATIONS

Microsoft Certified: Azure Administrator Associate

📅 2020

CompTIA Network+ Certified

Microsoft
CompTIA

📅 2018

SKILLS

- Microsoft 365 (Admin)
- Azure / AWS Cloud
- Network Security
- VoIP Systems
- SharePoint Administration
- IT Infrastructure
- Root Cause Analysis
- Project Management
- IT Compliance
- Service Desk Support