ENOCH LINDEMAN

Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC

in www.linkedin.com/in/enoch-lindeman

San Diego, CA

EXPERIENCE

Information Technology Support Specialist I

Jun 2022 - Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internetconnected devices on large high school campus
- Ensured all staff & students' devices met their needs. allowing educational environment to operate seamlessly

Tolleson Union High School District

Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner

m Dec 2022 - Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

by The Lindemans **♀** Glendale, AZ

Developed personalized wellness app

- · Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

The Church of Jesus Christ of Latter-Day Saints

♀ Syracuse, NY

Oversaw online transition of teaching

Mission Technology Specialist

May 2020 – May 2022

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- · Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- · Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

Online

- Expected May 2026 · Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science August 2024

Rio Salado College **♀** Tempe, AZ

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

TOOLS

Python Bash Linux Latex **REST APIs** OpenAI API **Progressive Web Apps** Rust Microsoft Power Apps WebAssembly JavaScript HTML stack Torch Tensorflow C# SOL dfinity Internet Computer Protocol lava HashiCorp Vault SurrealDB GitHub YAML

SKILLS

Lava Laamain n	Calf Mativatio
Love Learning	Self-Motivatin
Research-Oriented	Software Specialis
Knowledge Generalist	T-Shaped Learnin
KISS Principles First	Principles Engineerin
Eisenhower Organization	Adaptabilit
Attention to Detail	Solution Initializatio
Creative Problem Solving	Critical Thinkin
Written Communication	Technical Suppo
End-user instruction	Self-Sufficience
Conflict Resolution	Introspectio
Empathy Collabor	rative Problem Solvin

PROGRAMS

Google Workspace	Microsoft Office365
Google Apps Scripts	Excel Macro Apps
Visual Studio Code	Anaconda
PythonAnywhere	Google Colab
VMWare VirtualBox	Photoshop / GIMP
Blender / Fusion360	Cura / PrusaSlicer
Microsoft Entra	Google Workspace Admin

KNOWLEDGE

Systems Engineering	Task Parallelization
Workflow Systemization	Data Analysis
Process Documentation	Data Structures
Machine Learning	Neural Networks
Domain Name System	Web Crawling
UI/UX	Large Language Models
Fine Tuning	Continuous Integration

Authorized to work in the US for any employer References available upon request

Graduated Summa Cum Laude with 3.9 GPA