ENOCH LINDEMAN

Technology Support Specialist / Help Desk; Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family   📞 (619) 333-8221
in www.linkedin.com/in/enoch-lindeman   📍 San Diego, CA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

EXPERIENCE

Information Technology Support Specialist
📅 Jun 2022 – Ongoing

Tolleson Union High School District
📍 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus
- Was first point of contact for all issues regarding internet- connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Created support app for 14,000 users in district
- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner & Software Developer
📅 Dec 2022 – Ongoing

by The Lindemans
📍 Glendale, AZ

Established online media & retail presence
- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app
- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist
📅 May 2020 – May 2022

The Church of Jesus Christ of Latter-Day Saints
📍 Syracuse, NY

Oversaw online transition of teaching
- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks
- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
📅 Expected May 2026

Arizona State University
📍 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science
📅 August 2024

Rio Salado College
📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SKILLS

Python   Bash   Linux   Latex   REST APIs   OpenAI API   Progressive Web Apps   Rust   Microsoft Power Apps   WebAssembly

JavaScript   HTML stack   Torch   Tensorflow   C#   SQL   Java   dfinity Internet Computer Protocol   HashiCorp Vault   SurrealDB

GitHub   YAML   Google Workspace   Microsoft Office365   Google Apps Scripts   Excel Macro Apps   Visual Studio Code   Anaconda

PythonAnywhere   Google Colab   VMWare VirtualBox   Photoshop / GIMP   Blender / Fusion360   Cura / PrusaSlicer   Microsoft Entra

Google Workspace Admin   Love Learning   Self-Motivating   Research-Oriented   Software Specialist   Knowledge Generalist   T-Shaped Learning

KISS Principles   First Principles Engineering   Eisenhower Organization   Adaptability   Attention to Detail   Solution Initialization

Creative Problem Solving   Critical Thinking   Written Communication   Technical Support   End-user instruction   Self-Sufficiency

Conflict Resolution   Introspection   Empathy   Collaborative Problem Solving   Systems Engineering   Task Parallelization   Workflow Systemization

Data Analysis   Process Documentation   Data Structures   Machine Learning   Neural Networks   Domain Name System   Web Crawling   UI/UX

Large Language Models   Fine Tuning   Continuous Integration