











SUMMARY

Software Developer with over 3 years of experience in designing and maintaining plant production and business systems. Proficient in .NET Framework, C, and relational databases (SQL Server, Oracle). Skilled in debugging, software development lifecycle (SDLC), and ensuring compliance with regulatory policies. Experienced in project management and application support, with strong communication skills and a focus on scalable, distributed software solutions.

EXPERIENCE

<div>Software Developer & IT Systems Specialist</div> <div> Dec 2022 – Ongoing</div> <div><div>Developed and maintained plant production systems</div><ul style="list-style-type: none">Designed, coded, and maintained software applications using .NET Framework, .NET Core, and C to optimize plant operations and business processesDeveloped and maintained SQL Server databases, writing complex queries, stored procedures, and triggers for efficient data handling and reportingEnsured compliance with IT security and business risk controls, aligning with regulatory requirements and corporate standards</div>	<div>by The Lindemans</div> <div> Glendale, AZ</div> <div><div>Led software development projects and application support</div><ul style="list-style-type: none">Managed software development lifecycle (SDLC) for multiple projects, creating technical specifications, test plans, and operational documentationProvided on-call support for production systems, troubleshooting complex issues and ensuring minimal downtimeCollaborated with cross-functional teams, stakeholders, and external vendors to define project scope, deadlines, and deliverables</div>
<div>IT Support Specialist & Database Administrator</div> <div> Jun 2022 – Ongoing</div> <div><div>Supported IT infrastructure and business systems</div><ul style="list-style-type: none">Maintained SQL Server databases, optimizing performance through index management, query optimization, and regular maintenanceDeveloped web-based applications using ASP.NET, HTML, CSS, and JavaScript, improving user experience and operational efficiencyProvided technical support for MES and SCADA systems, ensuring traceability and compliance with lean manufacturing processes</div>	<div>Tolleson Union High School District</div> <div> Avondale, AZ</div> <div><div>Contributed to IT projects and user support</div><ul style="list-style-type: none">Assisted in the planning and execution of IT infrastructure upgrades, focusing on system performance and security improvementsProvided training and support for new technologies and software systems, enhancing user competency and adoptionCreated and maintained technical documentation for existing systems, aiding in troubleshooting and knowledge transfer</div>
<div>Mission Technology Specialist</div> <div> May 2020 – May 2022</div> <div><div>Developed and supported software systems</div><ul style="list-style-type: none">Built and maintained desktop applications using .NET Framework and VB.NET, supporting mission-critical operationsCollaborated with team members to deploy software updates, troubleshoot issues, and improve system performanceCreated and managed SQL Server databases, ensuring data integrity and system scalability</div>	<div>The Church of Jesus Christ of Latter-Day Saints</div> <div> Syracuse, NY</div> <div><div>Improved software documentation and user support</div><ul style="list-style-type: none">Developed user guides and technical documentation to support software deployment and troubleshootingAssisted in implementing IT security measures, ensuring compliance with internal policies and regulatory requirementsSupported lean business processes by optimizing software workflows and integrating new features based on user feedback</div>

EDUCATION

<div>Bachelor of Science in Technological Entrepreneurship and Management</div> <div> Expected May 2026</div> <div><ul style="list-style-type: none">Focus on Software Development, Database Management, and IT Security; currently maintaining a 4.0 GPA</div>	<div>Arizona State University</div> <div> Online</div>
<div>Associate of Science in Computer Science</div> <div> August 2024</div> <div><ul style="list-style-type: none">Graduated Summa Cum Laude with 3.9 GPA; coursework included .NET Development, SQL Databases, and Object-Oriented Programming</div>	<div>Rio Salado College</div> <div> Tempe, AZ</div>

SKILLS

.NET Framework

.NET Core

C

SQL Server

Oracle

VB.NET

ASP.NET

Azure DevOps

Object-Oriented Design

Project Management

MES

SCADA

ERP Systems (SAP)

Debugging

SDLC

Technical Documentation

Lean Manufacturing