ENOCH LINDEMAN

Systems Engineer / Cloud Infrastructure Specialist

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in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

SUMMARY

Systems Engineer with expertise in cloud infrastructure, backup, storage, and system administration. Proficient in troubleshooting, scripting, virtualization, and providing Tier 1 support for complex technical issues. Strong background in AWS, Red Hat, and Infrastructure-as-Code (IaC). Committed to delivering exceptional customer support and ensuring system reliability in enterprise environments.

EXPERIENCE

Cloud Engineer & Systems Administrator
by The Lindemans

📅 Dec 2022 – Ongoing 📍 Glendale, AZ

Provided Tier 1 support for cloud and backup solutions
- Acted as Tier 1 support for AWS, Red Hat, and backup solutions, troubleshooting and resolving complex issues for enterprise customers
- Managed AWS infrastructure, optimizing cloud resources, storage, and backups to ensure reliability and data integrity
- Utilized Infrastructure-as-Code (Terraform) and scripting (Python, Bash) to automate infrastructure management and workflows

Developed knowledge base and customer support documentation
- Documented solutions to known issues and conducted product training to enhance customer understanding of AWS, Red Hat, and Veritas products
- Collaborated with team members to verify and replicate customer issues in lab environments, providing advanced troubleshooting and creative solutions
- Supported customers with system architecture recommendations, focusing on cloud security, disaster recovery, and continuity of operations

Linux Systems Administrator & DevOps Engineer
Tolleson Union High School District

📅 Jun 2022 – Ongoing 📍 Avondale, AZ

Managed Linux servers and virtualized infrastructure
- Administered Red Hat and Linux-based servers, ensuring optimal performance and security across enterprise environments
- Implemented backup and disaster recovery solutions, maintaining continuity of operations for critical systems
- Utilized virtualization technologies and cloud infrastructure to optimize system resources and improve scalability

Enhanced automation and infrastructure management
- Automated infrastructure deployment and configuration using Ansible and Bash scripting, reducing manual intervention and improving reliability
- Developed workflows for system monitoring, load balancing, and security protocols, supporting proactive issue resolution
- Created technical documentation for infrastructure setup, maintenance, and troubleshooting, improving team knowledge transfer

Mission Technology Specialist
The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022 📍 Syracuse, NY

Supported IT infrastructure and customer service
- Provided technical support for on-premises and cloud systems, focusing on incident management, user training, and system troubleshooting
- Managed backup solutions and data recovery protocols, ensuring minimal downtime and data loss across the network
- Assisted in configuring and maintaining network security, including VPNs, IPsec, and load balancing for secure and efficient connectivity

Developed scripting and automation solutions
- Utilized Python and Bash scripting to automate repetitive tasks, improving efficiency and reducing operational workload
- Created documentation for IT processes, security configurations, and system maintenance, enhancing support effectiveness
- Collaborated with team members to implement new technologies and improve system reliability and performance

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
Arizona State University

📅 Expected May 2026 📍 Online

- Focus on Cloud Computing, System Administration, and IT Security; currently maintaining a 4.0 GPA

Associate of Science in Computer Science
Rio Salado College

📅 August 2024 📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA; coursework included Cloud Management, Backup Solutions, and Scripting

SKILLS

AWS   Red Hat   Veritas   Backup & Recovery   Virtualization   Infrastructure-as-Code (IaC)   Terraform   Python   Bash   System Administration

Troubleshooting   Customer Support   Disaster Recovery   Networking   Technical Documentation