



# ENOCH LINDEMAN

Technology Support Specialist / Technology Launch Specialist

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in www.linkedin.com/in/enoch-lindeman    📍 San Diego, CA

## SUMMARY

Experienced Technology Specialist with a strong focus on training, support, and customer satisfaction. Adept at managing technology deployments, educating users, and promoting successful adoption of innovative solutions in clinical and operational settings.

## EXPERIENCE

### Information Technology Support Specialist

Tolleson Union High School District

📅 Jun 2022 – Ongoing

📍 Avondale, AZ

- Led technology adoption and user training initiatives
- Developed training materials and provided hands-on instruction for staff and administrators, ensuring successful adoption of new technologies
  - Managed deployment of over 3,000 devices, supporting seamless integration in a large operational environment
  - Provided ongoing support and troubleshooting, maintaining high user satisfaction and effective use of technology

- Supported advanced technology implementation
- Partnered with cross-functional teams to deliver technology solutions tailored to organizational needs, ensuring sustainability and efficient use
  - Promoted user engagement through clear communication, professional support, and timely response to inquiries, boosting satisfaction by 15
  - Assisted in the rollout of new software tools, improving system functionality and user experience

### Owner & Software Developer

by The Lindemans

📅 Dec 2022 – Ongoing

📍 Glendale, AZ

- Developed and launched new software products
- Led user onboarding and training programs for new product users, achieving high adoption rates and strong user feedback
  - Implemented feedback loops to enhance user experience, making data-driven improvements to technology deployment

- Provided customer-centric technical support
- Delivered remote and on-site support for customers, addressing inquiries with clear communication and effective solutions
  - Built comprehensive guides and support resources, reducing onboarding time and improving user self-sufficiency

### Mission Technology Specialist

The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022

📍 Syracuse, NY

- Conducted training and technology implementation
- Provided training to over 3,000 users during transition to remote operations, ensuring continued use of technologies for organizational needs
  - Led technical sessions and demonstrations, helping users understand and operate new technologies effectively

- Supported collaborative project launches
- Coordinated with cross-functional teams to implement technology solutions, improving operational efficiency by 20
  - Provided in-person and remote support, ensuring successful technology use in clinical and administrative settings

## EDUCATION

### Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

📅 Expected May 2026

📍 Online

- Focus on Project Management, User-Centric Design, and Healthcare Technology; currently maintaining a 4.0 GPA

### Associate of Science in Computer Science

Rio Salado College

📅 August 2024

📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA; coursework included Software Development, Process Automation, and IT Systems Management

## SKILLS

- Technology Training
- Clinical Support
- User Onboarding
- Customer Communication
- Device Deployment
- Project Coordination
- User Engagement
- Process Improvement
- Technical Documentation
- Troubleshooting
- Cross-Functional Collaboration