

# ENOCH LINDEMAN

Technology Support Specialist / Help Desk  
Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family    ☎ (619) 333-8221  
in www.linkedin.com/in/enoch-lindeman    📍 San Diego, CA

## EXPERIENCE

**Information Technology Support Specialist I**  
📅 Jun 2022 – Ongoing

**Tolleson Union High School District**  
📍 Avondale, AZ

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet-connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

**Owner**  
📅 Dec 2022 – Ongoing

**by The Lindemans**  
📍 Glendale, AZ

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

**Mission Technology Specialist**  
📅 May 2020 – May 2022

**The Church of Jesus Christ of Latter-Day Saints**  
📍 Syracuse, NY

Oversaw online transition of teaching

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

## EDUCATION

**Bachelor of Science in Technological Entrepreneurship and Management**  
📅 Expected May 2026

**Arizona State University**  
📍 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

**Associate of Science in Computer Science**  
📅 August 2024

**Rio Salado College**  
📍 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

## SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

## TOOLS

Python

Linux

REST APIs

Progressive Web Apps

Microsoft Power Apps

JavaScript

Torch

C#

Java

HashiCorp Vault

GitHub

Bash

Latex

OpenAI API

Rust

WebAssembly

HTML stack

Tensorflow

SQL

dfinity Internet Computer Protocol

SurrealDB

YAML

## SKILLS

Love Learning

Research-Oriented

Knowledge Generalist

KISS Principles

Eisenhower Organization

Attention to Detail

Creative Problem Solving

Written Communication

End-user instruction

Conflict Resolution

Empathy

Self-Motivating

Software Specialist

T-Shaped Learning

First Principles Engineering

Adaptability

Solution Initialization

Critical Thinking

Technical Support

Self-Sufficiency

Introspection

Collaborative Problem Solving

## PROGRAMS

Google Workspace

Google Apps Scripts

Visual Studio Code

PythonAnywhere

VMWare VirtualBox

Blender / Fusion360

Microsoft Entra

Microsoft Office365

Excel Macro Apps

Anaconda

Google Colab

Photoshop / GIMP

Cura / PrusaSlicer

Google Workspace Admin

## KNOWLEDGE

Systems Engineering

Workflow Systemization

Process Documentation

Machine Learning

Domain Name System

UI/UX

Fine Tuning

Task Parallelization

Data Analysis

Data Structures

Neural Networks

Web Crawling

Large Language Models

Continuous Integration

Authorized to work in the US for any employer  
References available upon request