

SUMMARY

I am dedicated to empowering developers and end-users through innovative technology and automation. With expertise in cloud-native solutions, full-stack development, and technical support, I simplify complex processes, enabling teams to focus on impactful results.

EXPERIENCE

Information Technology Support Specialist

Jun 2022 – Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- First point of contact for all internet-connected devices on large high school campus
- Managed deployment, support, and troubleshooting for staff & students, ensuring seamless operation

Tolleson Union High School District

The Church of Jesus Christ of Latter-Day Saints

Avondale, AZ

by The Lindemans

♀ Glendale, AZ

♀ Syracuse, NY

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint integration, reducing user requests by 90%
- Automated repetitive tasks, improving workflow and minimizing response times

Owner & Software Developer

Dec 2022 – Ongoing

Established online media & retail presence

- Developed brand strategy using SEO and targeted ad campaigns across multiple platforms
- Achieved 3:1 ROI on ad spend through data-driven marketing

Developed personalized wellness app

- Designed and iterated chronic illness management app, targeting release of alpha prototype in January 2025
- Integrated user feedback loops to improve functionality and user experience

Mission Technology Specialist

∰ May 2020 – May 2022

Oversaw online transition of teaching

- Supported transition for over 3,000 users and devices from in-person to fully remote in 2020
- Automated menial tasks, optimizing team productivity and reducing time-to-completion

Systemized and improved workflows

- · Created a decentralized framework for identifying and managing service opportunities
- Led remote onboarding and training efforts for new missionaries

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

• 4.0 GPA, pursuing specialization in Big Data Systems and Machine Learning

Arizona State University

Online

Associate of Science in Computer Science

August 2024

• Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

▼ Tempe, AZ

SKILLS

Cloud-Native Development Python lava Kubernetes Docker **REST APIs** Microsoft Power Apps **Progressive Web Apps AWS** HTML stack Machine Learning GitHub Git CI/CD **SRE Principles** UI/UX JavaScript Automation **Process Automation** Cross-Department Collaboration Creative Problem Solving **Data Analysis** Observability