





SUMMARY

I am a dedicated Systems Administrator with expertise in Linux, virtualization, and network troubleshooting. My passion is empowering teams through innovative technology solutions, particularly in high-demand environments.

EXPERIENCE

<div>Information Technology Support Specialist</div> <div> Jun 2022 – Ongoing</div> <div><div>Oversaw 1:1 deployment of 3,000 devices on campus<ul style="list-style-type: none"><li>Was first point of contact for all issues regarding networked devices on large high school campus</li><li>Troubleshooted and maintained internet-connected devices, reducing downtime and ensuring operational continuity</li></ul></div><div>Created support app for 14,000 users in district<ul style="list-style-type: none"><li>Built Microsoft Power App integrated with O365 and SharePoint for efficient data handling, reducing support tickets by 90%</li><li>Assisted with the deployment of security measures including multi-factor authentication for all staff devices</li></ul></div></div>	<div>Tolleson Union High School District</div> <div> Avondale, AZ</div>
<div>Mission Technology Specialist</div> <div> May 2020 – May 2022</div> <div><div>Oversaw online transition of teaching<ul style="list-style-type: none"><li>Provided technical support for 3,000 users transitioning to remote environments, troubleshooting networking issues</li><li>Administered virtual environments, ensuring secure, reliable access for remote users</li></ul></div><div>Systemized labor-intensive menial tasks<ul style="list-style-type: none"><li>Automated repetitive tasks with scripting, optimizing system workflows for increased efficiency</li><li>Managed virtual meetings and ensured the smooth functioning of networked systems across multiple locations</li></ul></div></div>	<div>The Church of Jesus Christ of Latter-Day Saints</div> <div> Syracuse, NY</div>

EDUCATION

<div>Bachelor of Science in Technological Entrepreneurship and Management</div> <div> Expected May 2026</div> <div><ul style="list-style-type: none"><li>Currently 4.0 GPA</li><li>Pursuing specialization in Big Data Systems (Data Science and Machine Learning)</li></ul></div>	<div>Arizona State University</div> <div> Online</div>
<div>Associate of Science in Computer Science</div> <div> August 2024</div> <div><ul style="list-style-type: none"><li>Graduated Summa Cum Laude with 3.9 GPA</li></ul></div>	<div>Rio Salado College</div> <div> Tempe, AZ</div>

SKILLS

Linux	Virtualization (VMWare, VirtualBox)	Network Troubleshooting	Security+ Certification	User Account Management	Device Management		
Python	Bash	REST APIs	Microsoft Power Apps	Powershell	Google Workspace Admin	Google Apps Scripts	End-User Support
System Patching	Process Automation	Security Protocols	Adaptability	Collaborative Problem Solving	Technical Documentation		