











SUMMARY

IT Systems Engineer with expertise in deploying and managing Microsoft and Azure technologies in multi-domain environments. Skilled in cloud migrations, infrastructure strategy, and automation using PowerShell. Committed to optimizing technology solutions for business enablement, ensuring high performance and efficiency across on-premise and cloud systems.

EXPERIENCE

Information Technology Support Specialist  Jun 2022 – Ongoing	Tolleson Union High School District  Avondale, AZ
Managed Microsoft and Azure-based infrastructure <ul style="list-style-type: none">Supported Azure infrastructure, including VMs, virtual networks, and VPN gateways, enhancing system reliability and performanceAdministered Active Directory, Azure AD, and SSO in a complex multi-domain environment, improving security and access management	Implemented automation and system optimization <ul style="list-style-type: none">Automated repeatable tasks using PowerShell, reducing manual workload and increasing operational efficiency by 30%Contributed to cloud migration initiatives, transitioning on-premise workloads to Azure, resulting in improved scalability
Owner & Software Developer  Dec 2022 – Ongoing	by The Lindemans  Glendale, AZ
Developed cloud-based solutions for business operations <ul style="list-style-type: none">Designed and managed cloud infrastructure, leveraging Azure VMs and virtual networks to ensure high availability and securityAutomated business processes and task workflows using PowerShell, increasing efficiency and reducing operational costs	Provided IT systems support and documentation <ul style="list-style-type: none">Supported end-user devices, managing Microsoft Intune for device configuration and app deployment across multiple locationsDocumented system configurations, operational procedures, and created training materials for new team members
Mission Technology Specialist  May 2020 – May 2022	The Church of Jesus Christ of Latter-Day Saints  Syracuse, NY
Managed network and cloud infrastructure <ul style="list-style-type: none">Supported multi-site network operations, managing DNS, DHCP, and network devices like switches and access pointsAssisted with cloud infrastructure management, implementing Azure-based solutions to enhance remote work capabilities	Improved systems through strategic planning <ul style="list-style-type: none">Contributed to IT strategy, focusing on capacity management, preventive maintenance, and performance optimizationEnhanced documentation of IT processes, ensuring clear guidelines and continuity for operational support

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management  Expected May 2026 <ul style="list-style-type: none">Current 4.0 GPACoursework includes Cloud Infrastructure, Network Management, and Systems Optimization	Arizona State University  Online
Associate of Science in Computer Science  August 2024 <ul style="list-style-type: none">Graduated Summa Cum Laude with 3.9 GPA	Rio Salado College  Tempe, AZ

SKILLS

Microsoft Azure

Active Directory / Azure AD

Cloud Migration

PowerShell Automation

Network Management (DNS, DHCP)

VPN Gateways

Office 365 Administration

Microsoft Intune

System Documentation

Technical Support

Infrastructure Strategy

Troubleshooting

Process Automation

Performance Management