



ENOCH LINDEMAN

Technology Support Specialist / Help Desk
Cofounder & Owner, by The Lindemans, LLC

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EXPERIENCE

Information Technology Support Specialist
 Jun 2022 – Ongoing


Tolleson Union High School District
 Avondale, AZ


Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet-connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner
 Dec 2022 – Ongoing


by The Lindemans
 Glendale, AZ


Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist
 May 2020 – May 2022

The Church of Jesus Christ of Latter-Day Saints
 Syracuse, NY

Oversaw online transition of teaching

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management
 Expected May 2026

Arizona State University
 Online

- Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Associate of Science in Computer Science
 August 2024

Rio Salado College
 Tempe, AZ

- Graduated Summa Cum Laude with 3.9 GPA

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

TOOLS

Python

Linux

REST APIs

Progressive Web Apps

Microsoft Power Apps

JavaScript

Torch

C#

Java

HashiCorp Vault

GitHub

Bash

Latex

OpenAI API

Rust

WebAssembly

HTML stack

Tensorflow

SQL

dfinity Internet Computer Protocol

SurrealDB

YAML

PROGRAMS

Google Workspace

Google Apps Scripts

Visual Studio Code

PythonAnywhere

VMWare VirtualBox

Blender / Fusion360

Microsoft Entra

Microsoft Office365

Excel Macro Apps

Anaconda

Google Colab

Photoshop / GIMP

Cura / PrusaSlicer

Google Workspace Admin

SKILLS

Love Learning

Research-Oriented

Knowledge Generalist

KISS Principles

Eisenhower Organization

Attention to Detail

Creative Problem Solving

Written Communication

End-user instruction

Conflict Resolution

Empathy

Self-Motivating

Software Specialist

T-Shaped Learning

First Principles Engineering

Adaptability

Solution Initialization

Critical Thinking

Technical Support

Self-Sufficiency

Introspection

Collaborative Problem Solving

KNOWLEDGE

Systems Engineering

Workflow Systemization

Process Documentation

Machine Learning

Domain Name System

UI/UX

Fine Tuning

Task Parallelization

Data Analysis

Data Structures

Neural Networks

Web Crawling

Large Language Models

Continuous Integration

Authorized to work in the US for any employer
References available upon request