

# **ENOCH LINDEMAN**

Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC

in www.linkedin.com/in/enoch-lindeman San Diego, CA

#### **EXPERIENCE**

#### Information Technology Support Specialist I

Jun 2022 - Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet -connected devices on large high school campus
- Ensured all staff & students devices met their needs, allowing educational environment to operate seamlessly

#### **Tolleson Union High School District**

Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App with 0365 and Sharepoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

#### **Owner**

math Dec 2022 - Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

### by The Lindemans

**♀** Glendale, AZ

Developed personalized wellness app

- · Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

#### The Church of Jesus Christ of Latter-Day Saints

Syracuse, NY

Oversaw online transition of teaching

Mission Technology Specialist

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in O2 2020
- · Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

## **EDUCATION**

May 2020 – May 2022

#### Bachelor of Science in Technological Entreprenuership and Management

**Arizona State University** 

**Online** 

- Expected May 2026 Currently 4.0 GPA
- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

#### Associate of Science in Computer Science

August 2024

- Graduated Summa Cum Laude with 3.9 GPA
- Award recipient [TODO: Award Name]

Rio Salado College Phoenix, AZ

#### **SUMMARY**

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

**TOOLS** SKILLS



Love Learning	Self-Motivating
Research-Oriented	Software Specialist
Knowledge Generalist	T-Shaped Learning
KISS Principles First Principles Engineering	
Eisenhower Organization	Adaptability
Attention to Detail	Solution Initialization
Creative Problem Solving	Critical Thinking
Written Communication	Technical Support
End-user instruction	Self-Sufficiency
Conflict Resolution	Introspection
Empathy Collaborative Problem Solving	

# **PROGRAMS**

Google Workspace	Microsoft Office365
Google Apps Scripts	Excel Macro Apps
Visual Studio Code	Anaconda
PythonAnywhere	Google Colab
VMWare VirtualBox	Photoshop / GIMP
Blender / Fusion360	Cura / PrusaSlicer
Microsoft Entra	Google Workspace Admin

## KNOWLEDGE

Task Parallelization Systems Engineering Workflow Systemization Data Analysis **Process Documentation** Data Structures Machine Learning Neural Networks Domain Name System Web Crawling UI/UX Large Language Models Continuous Deployment Fine Tuning

Authorized to work in the US for any employer References available upon request

# **REFERENCES**

#### Joshua Davis

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