ENOCH LINDEMAN

Software Engineer / Technology Support Specialist

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San Diego, CA

EXPERIENCE

Information Technology Support Specialist

Jun 2022 - Ongoing

Developed support tools and deployed 3,000 devices

- Built Microsoft Power App to streamline support, reducing information requests by 90%+
- Managed end-user support for a diverse, large-scale user base, ensuring device uptime and functionality

Tolleson Union High School District

Automated user account management and enhanced

- Implemented multi-factor authentication, reducing account breaches by 75%
- Rolled out ticketing system, reducing response time and backlog by 30%

Owner & Developer

Dec 2022 – Ongoing

Built scalable web and mobile applications

- Developed chronic illness management app, utilizing user feedback for iterative improvement
- Established CI/CD pipeline, reducing development time by 30%

by The Lindemans

♀ Glendale, AZ

♀ Avondale, AZ

Managed e-commerce operations and online presence

- Achieved a 3:1 ROI on targeted ad campaigns through data-driven marketing
- Automated marketing processes, enhancing efficiency and scalability

The Church of Jesus Christ of Latter-Day Saints ♀ Syracuse, NY

May 2020 – May 2022

Mission Technology Specialist

Transitioned 3,000+ users to remote work during COVID

- Created frameworks for digital collaboration and remote meetings, enhancing productivity
- · Automated recurring tasks to improve operational efficiency

Optimized support and training processes

- Trained new team members in digital tools, increasing speed of onboarding
- Developed support documentation, reducing query volume by 40%

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Rio Salado College

♀ Tempe, AZ

Online

• Currently 4.0 GPA, focusing on scalable software solutions and project management

Associate of Science in Computer Science

August 2024

Graduated Summa Cum Laude with 3.9 GPA, specialized in software development and data structures

Arizona State University

TOOLS

SUMMARY

environment.

Python **REST APIs JavaScript** CI/CD SOL Git NodeJS ReactIS HTML/CSS TypeScript Microsoft Power Apps AWS Bash Linux Progressive Web Apps WebAssembly

PROGRAMS

Visual Studio Code	GitHub
Google Workspace	Microsoft Office365
PythonAnywhere	Google Colab
VMWare VirtualBox	Google Apps Scripts

SKILLS

Passionate Software Engineer with extensive experience in

CI/CD, cloud integration, and collaborative project management, eager to contribute to innovative projects in a team-driven

developing scalable, high-performance solutions.

Problem Solving	End-user Support
Collaborative Development	Adaptability
Technical Writing	Process Automation
Project Management	Analytical Thinking
Troubleshooting	Data Analysis

Skilled in

KNOWLEDGE

Scalable Systems	Cloud Integration
Distributed Platforms	Machine Learning
API Integration	Cybersecurity
Data Warehousing	Software Design
Version Control	Network Security

Authorized to work in the US for any employer References available upon request