

ENOCH LINDEMAN

Technology Support Specialist / Help Desk
Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family ☎ (619) 333-8221
in www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

EXPERIENCE

Information Technology Support Specialist I

📅 Jun 2022 – Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding internet-connected devices on large high school campus
- Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly

Tolleson Union High School District

📍 Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App with O365 and SharePoint data integrations to deliver relevant information to users
- Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data

Owner

📅 Dec 2022 – Ongoing

Established online media & retail presence

- Built a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms
- Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend

by The Lindemans

📍 Glendale, AZ

Developed personalized wellness app

- Conceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage
- Aim to have alpha prototype released in January 2025

Mission Technology Specialist

📅 May 2020 – May 2022

Oversaw online transition of teaching

- Supported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020
- Laid groundwork for and aided in the production and marketing of successful online ad campaign effort

The Church of Jesus Christ of Latter-Day Saints

📍 Syracuse, NY

Systemized labor-intensive menial tasks

- Automated production of congregation's weekly program
- Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

📅 Expected May 2026

Currently 4.0 GPA

- Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning)

Arizona State University

📍 Online

Associate of Science in Computer Science

📅 August 2024

Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

📍 Tempe, AZ

SUMMARY

I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all.

TOOLS

Python

Linux

REST APIs

Progressive Web Apps

Microsoft Power Apps

JavaScript

Torch

C#

Java

HashiCorp Vault

GitHub

Bash

Latex

OpenAI API

Rust

WebAssembly

HTML stack

Tensorflow

SQL

dfinity Internet Computer Protocol

SurrealDB

YAML

SKILLS

Love Learning

Research-Oriented

Knowledge Generalist

KISS Principles

Eisenhower Organization

Attention to Detail

Creative Problem Solving

Written Communication

End-user instruction

Conflict Resolution

Empathy

Self-Motivating

Software Specialist

T-Shaped Learning

First Principles Engineering

Adaptability

Solution Initialization

Critical Thinking

Technical Support

Self-Sufficiency

Introspection

Collaborative Problem Solving

PROGRAMS

Google Workspace

Google Apps Scripts

Visual Studio Code

PythonAnywhere

VMWare VirtualBox

Blender / Fusion360

Microsoft Entra

Microsoft Office365

Excel Macro Apps

Anaconda

Google Colab

Photoshop / GIMP

Cura / PrusaSlicer

Google Workspace Admin

KNOWLEDGE

Systems Engineering

Workflow Systemization

Process Documentation

Machine Learning

Domain Name System

UI/UX

Fine Tuning

Task Parallelization

Data Analysis

Data Structures

Neural Networks

Web Crawling

Large Language Models

Continuous Integration

Authorized to work in the US for any employer
References available upon request