## 

# **SUMMARY**

Technical Business Analyst with expertise in agile environments, fintech processes, and digital solutions. Skilled in backlog management, user story refinement, and collaborating with cross-functional teams to enhance business outcomes in fast-paced settings.

## **EXPERIENCE**

#### Information Technology Support Specialist

Jun 2022 – Ongoing

Avondale, AZ

Tolleson Union High School District

Managed technical requirements and process improvement initiatives

- Collaborated with product teams to analyze user needs, document requirements, and ensure readiness of backlog items
- Participated in sprint planning, daily scrums, and backlog grooming to support agile development
- Utilized tools like Postman and JSON for testing and verifying APIs as part of process optimization projects

Contributed to the development of user stories

- Worked with stakeholders to define clear acceptance criteria, ensuring user stories were complete and aligned with business objectives
- Provided feedback to developers, reconciling requirements and helping refine features to enhance usability and performance

### Owner & Software Developer

Dec 2022 – Ongoing

by The Lindemans

**♀** Glendale, AZ

Led fintech app development and requirements gathering

- Conducted market analysis, user interviews, and requirements workshops to define features for a personalized wellness app
- Created user stories and functional specifications, guiding the development process from ideation to prototype
- Implemented agile methodologies to manage the development backlog, prioritize tasks, and maintain project momentum

Ensured alignment of technical solutions with user needs

- Engaged in testing and validation to ensure functional requirements were met and user experience was optimized
- Collaborated with developers to address technical challenges, ensuring solutions aligned with product vision

#### Mission Technology Specialist

May 2020 – May 2022

The Church of Jesus Christ of Latter-Day Saints

**♀** Syracuse, NY

Supported agile processes and digital transition

- Participated in process mapping and workflow analysis to improve digital communication and service delivery
- Documented business processes and technical requirements, contributing to system enhancements

Facilitated cross-functional collaboration

- Acted as a bridge between technical teams and users, ensuring clarity in requirements and timely delivery of digital solutions
- Supported agile sprints, refining requirements based on evolving user feedback and technical feasibility

## **EDUCATION**

# Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

4.0 GPA, focused on agile methodologies, business analysis, and financial technology concepts

Arizona State University

Online

**♀** Tempe, AZ

## Associate of Science in Computer Science

August 2024

• Graduated Summa Cum Laude with 3.9 GPA, with coursework in process design and system analysis

Rio Salado College

# **SKILLS**

Technical Business Analysis

Requirements Elicitation

Cross-Functional Collaboration

Critical Thinking

Agile Methodologies

User Stories

Backlog Management

Fintech Solutions

Documentation

Process Mapping

Problem-Solving