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# **SUMMARY**

I am a dedicated Systems Administrator with expertise in Linux, virtualization, and network troubleshooting. My passion is empowering teams through innovative technology solutions, particularly in high-demand environments.

### **EXPERIENCE**

### Information Technology Support Specialist

Iun 2022 – Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus

- Was first point of contact for all issues regarding networked devices on large high school campus
- Troubleshooted and maintained internet-connected devices, reducing downtime and ensuring operational continuity

**Tolleson Union High School District** 

Avondale, AZ

Created support app for 14,000 users in district

- Built Microsoft Power App integrated with O365 and SharePoint for efficient data handling, reducing support tickets by 90%
- Assisted with the deployment of security measures including multi-factor authentication for all staff devices

### Mission Technology Specialist

May 2020 – May 2022

Oversaw online transition of teaching

- Provided technical support for 3,000 users transitioning to remote environments, troubleshooting networking issues
- Administered virtual environments, ensuring secure, reliable access for remote users

The Church of Jesus Christ of Latter-Day Saints

Syracuse, NY

Systemized labor-intensive menial tasks

- Automated repetitive tasks with scripting, optimizing system workflows for increased efficiency
- Managed virtual meetings and ensured the smooth functioning of networked systems across multiple locations

## **EDUCATION**

## Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

· Currently 4.0 GPA

• Pursuing specialization in Big Data Systems (Data Science and Machine Learning)

Arizona State University

Online

#### Associate of Science in Computer Science

August 2024

• Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College ▼ Tempe, AZ

### **SKILLS**

Linux	Virtualization (VMWare, VirtualBox) Network Troubleshooting						Security+ Certification User Account Management		Device Management
Python	Bash		REST APIs	Microsoft Power Apps	Powershell		Google Workspace Admin	Google Apps Scripts	End-User Support
System Patching Process Automation Security Protocols Adaptability Collaborative Problem Solving Technical Documentation									ation