



ENOCH LINDEMAN

Associate Customer Engineer / Data Management Specialist
Cofounder & Owner, by The Lindemans, LLC

✉ enoch@lindeman.family ☎ (619) 333-8221
🌐 www.linkedin.com/in/enoch-lindeman 📍 San Diego, CA

EXPERIENCE

Customer Engineer – Data Management

Tolleson Union High School District

📅 Jun 2022 – Ongoing

📍 Avondale, AZ

- Resolved complex technical issues for high-value customers in data management systems
- Provided technical support and troubleshooting for cloud-native data management systems using Python, Java, and cloud services (AWS)
 - Collaborated with customers and internal teams to diagnose issues, debug system configurations, and provide high-quality solutions

- Monitored system health and ensured customer satisfaction
- Utilized monitoring tools to identify potential system issues and provide proactive solutions to prevent escalations
 - Developed best practices and contributed to the knowledge base to enhance team performance and improve issue resolution times

Owner & Software Developer

by The Lindemans

📅 Dec 2022 – Ongoing

📍 Glendale, AZ

- Led technical support and custom software development projects
- Developed custom cloud-native solutions for clients in Python, integrating with NoSQL databases and distributed systems
 - Provided technical support, troubleshooting, and system monitoring for clients to ensure high availability and performance

- Collaborated with clients to improve system performance and scalability
- Delivered tailored solutions for complex technical issues, including system optimization, debugging, and integration of new features
 - Actively monitored client systems and provided recommendations to improve reliability and performance

Mission Technology Specialist

The Church of Jesus Christ of Latter-Day Saints

📅 May 2020 – May 2022

📍 Syracuse, NY

- Provided technical support for distributed systems with a focus on cloud integration
- Resolved complex technical issues for users and provided training on system configurations and workflows
 - Delivered proactive monitoring and troubleshooting support for cloud-integrated systems to ensure high system availability

- Collaborated with cross-functional teams to resolve customer issues
- Worked with DevOps and engineering teams to implement solutions that optimized system performance and resolved customer issues

EDUCATION

Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

📅 Expected May 2026

📍 Online

SUMMARY

Associate Customer Engineer with expertise in technical support, troubleshooting, and cloud technologies. Proficient in Python and Java, with experience resolving complex technical issues for high-value customers. Skilled in cloud-native platforms, NoSQL databases, and data management, with a focus on delivering high-quality customer service and ensuring system health and performance.

TOOLS

- Python
- Cassandra
- AWS Lambda
- NoSQL Databases
- Distributed Systems
- Data Management
- Jira
- Java
- Elastic Search
- DynamoDB
- REST APIs
- Cloud Services
- JSON
- Version Control (Git)

PROGRAMS

- Google Workspace
- VMWare VirtualBox
- AWS (Lambda, S3)
- Visual Studio Code
- Microsoft Office365
- DynamoDB

SKILLS

- Technical Support
- Troubleshooting
- Data Unification
- Problem Solving
- System Integration
- Customer Interaction
- System Debugging
- Cloud Platforms
- Data Management
- Distributed Systems

KNOWLEDGE

- NoSQL Databases
- Master Data Management
- Cloud Infrastructure
- Data Analytics
- Data Products
- Troubleshooting

Authorized to work in the US for any employer
References available upon request

- Specializing in software development, cloud integration, and system troubleshooting
- 4.0 GPA

Associate of Science in Computer Science

 August 2024

- Graduated Summa Cum Laude with 3.9 GPA

Rio Salado College

 Tempe, AZ