

ENOCH LINDEMAN

Software Engineer / Technology Support Specialist

in www.linkedin.com/in/enoch-lindeman

San Diego, CA

EXPERIENCE

Information Technology Support Specialist

Jun 2022 – Ongoing

Developed support tools and deployed 3.000 devices

- · Built Microsoft Power App to streamline support, reducing information requests by 90%+
- Managed end-user support for a diverse, large-scale user base, ensuring device uptime and functionality

Tolleson Union High School District

Avondale, AZ

Automated user account management and enhanced security

- Implemented multi-factor authentication, reducing account breaches by 75%
- Rolled out ticketing system, reducing response time and backlog by 30%

Owner & Developer

math Dec 2022 – Ongoing

May 2020 – May 2022

COVID

Built scalable web and mobile applications

- Developed chronic illness management app, utilizing user feedback for iterative improvement
- Established CI/CD pipeline, reducing development time by 30%

Transitioned 3.000+ users to remote work during

• Created frameworks for digital collaboration and remote

· Automated recurring tasks to improve operational

by The Lindemans

♀ Glendale, AZ

Managed e-commerce operations and online presence

- Achieved a 3:1 ROI on targeted ad campaigns through data-driven marketing
- Automated marketing processes, enhancing efficiency and scalability

The Church of Jesus Christ of Latter-Day Saints

Svracuse, NY

Optimized support and training processes

- Trained new team members in digital tools, increasing speed of onboarding
- Developed support documentation, reducing query volume by 40%

EDUCATION

efficiency

Bachelor of Science in Technological Entrepreneurship and Management

Expected May 2026

Mission Technology Specialist

meetings, enhancing productivity

Arizona State University

Online

• Currently 4.0 GPA, focusing on scalable software solutions and project management

Associate of Science in Computer Science

August 2024

Rio Salado College

♀ Tempe, AZ

Graduated Summa Cum Laude with 3.9 GPA, specialized in software development and data structures

SKILLS

Passionate Software Engineer with extensive experience in

CI/CD, cloud integration, and collaborative project management, eager to contribute to innovative projects in a team-driven

developing scalable, high-performance solutions.

Problem Solving End-user Support Python **REST APIs** CI/CD Collaborative Development **JavaScript** SOL Technical Writing **Process Automation** Git NodeJS **Project Management Analytical Thinking** ReactIS HTML/CSS Troubleshooting TypeScript Microsoft Power Apps AWS KNOWLEDGE Bash Linux

WebAssembly

PROGRAMS

Progressive Web Apps

SUMMARY

environment.

TOOLS

Visual Studio Code GitHub Google Workspace Microsoft Office365 PythonAnywhere Google Colab **Google Apps Scripts** VMWare VirtualBox

Scalable Systems **Cloud Integration** Machine Learning Distributed Platforms **API Integration** Cybersecurity Software Design Data Warehousing **Network Security** Version Control

Skilled in

Adaptability

Data Analysis

Authorized to work in the US for any employer References available upon request