# **ENOCH LINDEMAN**

Software Engineer / Technology Support Specialist / Help Desk Cofounder & Owner, by The Lindemans, LLC

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in www.linkedin.com/in/enoch-lindeman ♀ San Diego, CA

### **EXPERIENCE**

### **Information Technology Support Specialist**

Jun 2022 – Ongoing

Oversaw 1:1 deployment of 3,000 devices on campus «««< Updated upstreamWas first point of contact for all issues regarding internet- connected devices on large high school campus Ensured all staff & students' devices met their needs, allowing educational environment to operate seamlessly ====== First point of contact for all device and network issues on a large campus Developed process improvements for user support, reducing response time by 30Enhanced security protocols, reducing incidents by 75»»»> Stashed changes

Tolleson Union High School District Avondale, AZ

Created support app for 14,000 users in district «««< Updated upstreamBuilt Microsoft Power App with 0365 and SharePoint data integrations to deliver relevant information to users Made possible a reduction in user information requests of over 90%, eliminating time users spent waiting for data ====== Developed Microsoft Power App with Office365 integrations, reducing user information requests by 90% Streamlined data flow and improved user interaction through intuitive UI/UX design

»»»> Stashed changes

#### **Owner & Software Developer**

Dec 2022 – Ongoing

Established online media & retail presence «««< Updated upstreamBuilt a brand with broad social media presence, targeted ad campaigns, and storefronts on numerous platforms Strategic targeted marketing of books resulted in 3:1 return on investment in ad spend ====== Built a chronic illness management app using React and RESTful APIs for a seamless user experience Implemented CI/CD tools, reducing

development overhead by 80»»»> Stashed changes

by The Lindemans **♀** Glendale, AZ

Developed personalized wellness app «««< Updated upstreamConceived, researched, developed, and iterated on chronic illness management app with feedback from potential users in target audience at every stage Aim to have alpha prototype released in January 2025 ====== Automated e-commerce processes using SEO best practices, resulting in a 3:1 return on investment »»»> Stashed changes

#### Mission Technology Specialist

May 2020 – May 2022

The Church of Jesus Christ of Latter-Day Saints **♀** Syracuse, NY

# **SUMMARY**

<><<< Updated upstream I am dedicated to empowering individuals through innovative technology so that they can face their challenges with resilience to create a more hopeful world for all. ====== Software engineer and technology specialist with a passion for developing scalable, reusable code, solving complex problems, and enhancing user experience through clean design and innovation. Strong foundation in object-oriented programming, cloud technologies, and front-end frameworks. >>>>> Stashed changes

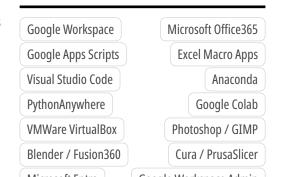
### **TOOLS**

#### «««< Updated upstream | Python Bash Linux Latex **REST APIs** OpenAI API Progressive Web Apps Rust Microsoft Power Apps WebAssembly JavaScript HTML stack Torch Tensorflow C# SQL Java dfinity Internet Computer Protocol HashiCorp Vault SurrealDB GitHub YAML

# **SKILLS**

«««< Updated upstrea	am Love Learning
Self-Motivating	
Research-Oriented	Software Specialist
Knowledge Generalist	T-Shaped Learning
KISS Principles First Principles Engineering	
Eisenhower Organization	Adaptability
Attention to Detail	Solution Initialization
Creative Problem Solving	Critical Thinking
Written Communication	Technical Support
End-user instruction	Self-Sufficiency
Conflict Resolution	Introspection
Empathy Collabo	rative Problem Solving

### **PROGRAMS**



# **KNOWLEDGE**

Systems Engineering	Task Parallelization
Workflow Systemization	Data Analysis
Process Documentation	Data Structures
Machine Learning	Neural Networks
Domain Name System	Web Crawling
LIT/LIV	

#### Oversaw online transition of teaching

«««< Updated upstreamSupported over 3,000 users and devices transitioning from fully in-person to fully remote in Q2 2020 Laid groundwork for and aided in the production and marketing of successful online ad campaign effort ======= Supported over 3,000 users during a fully remote transition, troubleshooting devices and network issues Laid groundwork for scalable online ad campaigns »»»> Stashed changes

#### Systemized labor-intensive menial tasks

«««< Updated upstreamAutomated production of congregation's weekly program Created decentralized framework for identification and classification of service opportunities, allowing for increased utilization of volunteer time ======= Automated weekly program production, freeing up administrative time Increased utilization of volunteer time by 20% through process automation »»»> Stashed changes

## **EDUCATION**

# Bachelor of Science in Technological Entrepreneurship and Management

Arizona State University

Expected May 2026

Online

«««< Updated upstreamCurrently 4.0 GPA Pursuant to a Master of Science in Computer Science concentrating in Big Data Systems (Data Science and Machine Learning) ====== 4.0 GPA, coursework includes Data Structures, Algorithms, and Full-Stack Development \*\*\* Stashed changes

#### Associate of Science in Computer Science

Rio Salado College

August 2024

**♀** Tempe, AZ

• Graduated Summa Cum Laude, 3.9 GPA, focused on software development and process design