

# Softgoals

## States

		softgoal			
-- behavioural response	TYPE	[TOPIC]	associated concrete goal	add	
answer to "why?"	quality attribute	LAL subject/object	actor	new goal	
CLIENTE FORA DA FILA					
cliente fora da fila avalia servico prestado na fila					+
For	bom atendimento	[fila]	cliente to be recompensado by gerencia		
		softgoal			
-- behavioural response	TYPE	[TOPIC]	associated concrete goal	add	
answer to "why?"	quality attribute	LAL subject/object	actor	new goal	
CLIENTE NA FILA					
cliente na fila acompanha situacao na fila					+
For	transparencia	[fila]	reserva to be liberada by cliente		
		softgoal			
-- behavioural response	TYPE	[TOPIC]	associated concrete goal	add	
answer to "why?"	quality attribute	LAL subject/object	actor	new goal	
CLIENTE NA FILA					
cliente na fila altera reserva					+
For	flexibilidade	[reserva]	reserva to be atendida by cliente		
		softgoal			
-- behavioural response	TYPE	[TOPIC]	associated concrete goal	add	
answer to "why?"	quality attribute	LAL subject/object	actor	new goal	
MESA LIVRE					
mesa pode ser vinculada a um cliente na fila					+
For	limpeza	[mesa]	mesa to be ocupada by cliente		
For	agilidade na vinculacao	[reserva]	reserva to be fechada by cliente		
For	limpeza	[mesa]	mesa to be alocada by recepcionista		
		softgoal			
-- behavioural response	TYPE	[TOPIC]	associated concrete goal	add	
answer to "why?"	quality attribute	LAL subject/object	actor	new goal	
MESA LIVRE					
alerta sera enviado para o proximo cliente na fila					+
For	comunicabilidade	[fila]	reserva to be liberada by cliente		
For	zerada	[fila]	fila to be encerrada by gerencia		

Save and continue