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Softgoals

Subjects

	softgoal			
-- behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal actor	add new goal
CLIENTE				
cliente acompanha situacao na fila				+
For	transparencia	[fila]	reserva to be liberada by cliente	
	softgoal			
-- behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal actor	add new goal
CLIENTE				
cliente altera reserva				+
For	flexibilidade	[reserva]	reserva to be atendida by recepcionista	
	softgoal			
-- behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal actor	add new goal
CLIENTE				
cliente avalia servico prestado na fila				+
For	bom atendimento	[fila]	cliente to be recompensado by gerencia	
	softgoal			
-- behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal actor	add new goal
GERENCIA				
gerencia modifica cardapio da fila				+
For	rapidez no atendimento	[item do cardapio]	item do cardapio to be escolhido by cliente	
For	rapidez no preparo	[pedido]	item do cardapio to be servido by garcom	

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