Soft Goals: Subjects

<< Home

## Softgoals

## Subjects

	softgoal			
behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal	add new
answer to "wny?"	, , , , , , , , , , , , , , , , , , , ,		actor	r goal
cliente acompanha situacao na fila				+
For	transparencia	[fila]	reserva to be liberada by cliente	
		softgoal		
behavioural response	TYPE	[TOPIC]	associated concrete goal	add
answer to "why?"	quality attribute	LAL subject/object	actor	new r goal
CLIENTE				
cliente altera reserva				+
For	flexibilidade	[reserva]	reserva to be atendida by recepcionista	
softgoal				
behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal	add new r goal
CLIENTE				goai
cliente avalia servico prestado na fila				+
For	bom atendimento	[fila]	cliente to be recompensado by gerencia	
softgoal				
behavioural response answer to "why?"	TYPE quality attribute	[TOPIC] LAL subject/object	associated concrete goal actor	add new r goal
GERENCIA				
gerencia modifica cardapio da fila				+
For	rapidez no atendimento	[item do cardapio]	item do cardapio to be escolhido by cliente	
For	rapidez no preparo	[pedido]	item do cardapio to be servido by garcom	

Save and continue

1 of 1 23/06/2018 23:12