

Softgoals

Verbs

| | | | | | |
|---|--------------------|--------------------|---|----------|---|
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| ALTERAR RESERVA | | | | | |
| cliente na fila altera quantidade de lugares a mesa | | | | | + |
| For | flexibilidade | [reserva] | reserva to be atendida by recepcionista | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| APRESENTAR SITUACAO DA FILA | | | | | |
| cliente acompanha situacao da fila | | | | | + |
| For | transparencia | [fila] | reserva to be liberada by cliente | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| ATUALIZAR CARDAPIO DA FILA | | | | | |
| cliente na fila acessa cardapio da fila atualizado | | | | | + |
| For | boas opcoes | [item do cardapio] | pedido to be consumido by cliente | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| CANCELAR RESERVA | | | | | |
| situacao da fila e atualizada | | | | | + |
| For | transparencia | [fila] | reserva to be cancelada by cliente | | |
| For | rapida atualizacao | [fila] | reserva to be excluida by gerencia | | |
| For | transparencia | [fila] | reserva to be excluida by gerencia | | |
| For | rapida atualizacao | [fila] | reserva to be cancelada by cliente | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| EFETUAR RESERVA | | | | | |
| cliente na fila aguarda recebimento de alerta | | | | | + |
| For | comunicabilidade | [fila] | reserva to be liberada by cliente | | |
| For | comunicabilidade | [fila] | reserva to be feita by cliente | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| EFETUAR RESERVA | | | | | |
| cliente na fila pode sair da fila caso desista do atendimento | | | | | + |
| For | rapida atualizacao | [fila] | reserva to be cancelada by cliente | | |
| For | transparencia | [fila] | reserva to be cancelada by cliente | | |
| | | softgoal | | | |
| -- behavioural response | TYPE | [TOPIC] | associated concrete goal | add | |
| answer to "why?" | quality attribute | LAL subject/object | actor | new goal | |
| INFORMAR DADOS DE CONTATO | | | | | |
| cliente na fila recebe alerta quando for o primeiro da fila | | | | | + |
| For | comunicabilidade | [fila] | reserva to be liberada by cliente | | |
| For | comunicabilidade | [fila] | reserva to be feita by cliente | | |
| For | ideal acomodacao | [cliente] | fila to be organizada by recepcionista | | |
| For | comunicabilidade | [fila] | cliente to be notificado by recepcionista | | |