

## Emmanuel Richmond

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## PROFESSIONAL EXPERIENCE

### Software Developer Intern

*Council of Ministers of Education, Canada* | May 2025 – September 2025

- Assisted in developing and maintaining internal web tools used by staff for data management and reporting.
- Wrote and debugged Python and JavaScript scripts to automate repetitive IT support and data-handling tasks.
- Collaborated with the IT team to integrate system monitoring features and improve workflow reliability.
- Managed user authentication and access control through internal software dashboards.
- Delivered bilingual (English/French) user support and training for newly deployed software systems.

### Software Developer Intern

*QTech Software* | Ottawa, ON | Oct 2024 – Apr 2025

- Designed and implemented internal **web applications** improving workflow efficiency.
- Wrote clean, maintainable **Python** and **JavaScript** code following best practices.
- Created **unit and integration tests**, reducing production bugs and improving stability.
- Collaborated with product teams to define requirements and deliver features on schedule.
- Authored **technical documentation** to support long-term maintainability.

### Application Developer/Support Intern

*Canadian Imperial Bank of Commerce* | Toronto, ON | May 2023 – May 2024

- Supported internal business applications by diagnosing software, system, and network issues affecting commercial clients.
- Automated routine troubleshooting and configuration tasks to improve team efficiency.
- Collaborated with developers to escalate bugs, validate fixes, and support deployment of enhancements.
- Managed user access, security permissions, and documentation across internal systems.
- Delivered clear bilingual (English/French) technical support to non-technical end users.

## SKILLS

**Languages & Frameworks:** Java, Python (pandas, NumPy, Flask), C/C++, C#, Haskell, SQL(MySQL / PostgreSQL), Shell (Bash), JavaScript(ES6+), HTML5, CSS, React, Node.js

**Tools & Platforms:** Git & GitHub, Docker, AWS (EC2 / S3 / Lambda), Azure, SharePoint, Microsoft Access, Jira, Agile/Scrum, Windows, Linux/Unix, CI/CD, Postman

**Other Skills:** Data management/analysis, Debugging & System troubleshooting, Unit & integration / Automated testing, Version Control Workflow, Bilingual communication (English/French)

## Projects

Banking Module | Python, Flask, SQL, HTML/CSS, JavaScript

- Designed and developed a modular banking system with core features including account creation, deposits, withdrawals, and transaction tracking using Flask and SQL.

## **EDUCATION**

**Bachelor of Computer Science (Honours)** – Carleton University – *June 2025*