John Fuenchem to info@recapthelaw.org

7/24/15

Hello,

I have more to report about RECAP. The Firefox browser extension does a poor job of uploading documents. It appears the extension will only upload a document when the document's URL is in the format "https://dcecf.psc.uscourts.gov/doc1/17311696139." When I click on the View a Document link and enter a document number, the resulting URL is in the format "https://dcecf.psc.uscourts.gov/doc1/17311696139?caseid=63111&de_seq_num=205&pdf_toggle_possible=1." When I subsequently click the View Document button, the document downloads with a filename in the format "psc-17301696139.pdf" instead of the proper "gov.uscourts.psc.63111.71.0.pdf," and the document does not upload to RECAP. Even when I remove the excess "?caseid=63111&de_seq_num=205&pdf_toggle_possible=1" from the URL, the document still does not upload sometimes.

In addition, all of the "Buy from PACER" links on archive.recapthelaw.org are in the format "header=2." which means these links are useless for uploading documents. It appears the only way to make sure that a document uploads is to follow a link from the Docket Report or History/Documents page, which means I need to pay to access one of these pages every time I want to upload a new set of documents.

Overall, I find the browser extension to be frustrating and difficult to use. I have wasted many billable pages trying to figure out why documents weren't uploading. Please do something to fix these problems.

Thank you.