

Do you have data and software-related questions? Are you looking to make your data and/or software open and FAIR? Are you interested in tools and resources for working with your data or for finding data to reuse? The Open Science & Data Help Desk is here for you!

The Open Science & Data Help Desk, a program of the European Geosciences Union (EGU), the Earth Science Information Partners (ESIP) and the American Geophysical Union (AGU), along with their respective partners, provides researchers with opportunities to engage with informatics experts in their domains. Through the Help Desk, researchers can learn about skills and techniques that help further their research and make their data and software more open and FAIR. The Open Science & Data Help Desk is staffed with experts from the Earth science informatics community to answer data-related questions and to demo useful resources.

This year you will notice that we added Open Science to our name. The UNESCO Recommendation on open science defines it as open knowledge, open infrastructure, open engagement and dialogue, and open communications. It has the potential to make the scientific process more transparent, inclusive and trustworthy. While we have always featured resources that can help researchers make their data and software more open, we want to acknowledge the growing importance and number of resources for doing so and especially bring some of these into the spotlight during the event this year.

When: 15-19 April during #EGU24

Where: In-person and online. We are located in Hall X2 at booth #X212. Or you can submit a question through our online form [here](https://data.agu.org/2024/02/23/EGU-OSDHD.html). Learn more: <https://data.agu.org/2024/02/23/EGU-OSDHD.html> .

YOU can:

- **Ask Data Questions:** Share your questions any time during the event at Hall X2, Booth #X212 or submit your question via the form [HERE](#). Our team of Earth science data professionals has decades of experience in informatics and in many scientific domains and specializes in topics like finding, sharing, analyzing, publishing, and citing data.
- **Watch Tool Demos & Tutorials:** We will direct you to helpful tutorials and demos throughout the week that will highlight tools and resources you can use to manage your data and enhance your research. Follow #DataHelpDesk to hear about these!

The Data Help Desk has been held in the past at the American Geophysical Union Fall Meeting, the Ecological Society of America Annual Meeting, the Geological Society of America, the Ocean Sciences Meeting, and the European Geosciences Union General Assembly. This event represents another exciting opportunity for anyone to jump in and ask questions, regardless of geographic location. Join us to improve your skills and practices!

Questions? Contact kvrouwenvelder@agu.org.