

Sai Kishore Eppalagudem

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PROFESSIONAL SYNOPSIS

- A versatile, confident and motivated individual with sound technical and writing skills.
- Previously worked as a Microsoft Dynamics NAV Techno-Functional Consultant and mapped business processes to the Enterprise Resource Planning (ERP) system's working standards.
- Worked with and lead teams to ensure end-to-end delivery of business requirements and resolving client-side issues through ticketing and timely technical support.
- Worked with an English daily in various capacities to develop story ideas, create content, manage a team of scribes and oversee the production of tabloid layouts.

SCHOLASTICS

Dalhousie University, Halifax, Canada

Sep 2017 - Present

Master of Applied Computer Science (MACS)

Aurora's Engineering College, Bhongir, India

Sep 2010 - Apr 2014

(Affiliated to Jawaharlal Nehru Technological University (JNTU), Hyderabad)

Bachelor of Technology in Electronics and Communication Engineering (B. Tech)

TECHNICAL SKILLS

Software/Technologies: Microsoft Dynamics NAV (C/AL), PL/SQL, SSRS, C#, Java, Android Development.

WORK EXPERIENCE

SoftPreneurs Technologies Pvt. Ltd., Hyderabad, India

Microsoft Dynamics NAV Techno-Functional Consultant

Dec. 2014 – Aug. 2017

- Worked with and led teams to effectively map business requirements with system functionality to give clients an easy-to-use and seamless experience.
- Implemented, stabilized and streamlined different modules in Microsoft Dynamics NAV, an Enterprise Resource Planning (ERP) software, in addition to offering software and web customizations and enhancements for clients from different sectors viz. telecom, aerospace and education.
- Documented processes of implementation and created developer guides for future references, in addition to SOPs and User Manuals.

The Hans India, Hyderabad, India

Reporter, Sub-Editor, Team Lead

Jun. 2014 – Dec. 2014

- Lead a young team of scribes to plan and finalise article ideas.
- Contributed and substantively edited articles in a challenging and fast-paced work environment.
- Handled the day-to-day production of two tabloids, The Hyderabad Hans and The Vijayawada Hans.

MINUTIAE

- Occasional blogger
- Avid reader
- Social media and tech enthusiast