Feature Requirements for shop system

(green: Features of first release)

Products

Up to 200 Products in 2 level product groups

Products with description, Picture, 1-n pfd-uploads

Show availability (incl: “only 3 products available” Messages)

Manage limited storage life values per lot in inventory

Payment

Paypal

Credit card

Invoice + Money transfer

Import account data

Order invoice number /customernumber out of to open invioce

Get list of unpaid invoices

Show Payment options regarding customer attributes

Invoices

Calculate product price ( with discounts)

Calculate shipping cost (1-n shipping cost models, depending on price, weight)

Calculate VAT with different VAT amonts (7%, 19%)

Generate invoices and [dunning](http://dict.leo.org/ende?lp=ende&p=Ci4HO3kMAA&search=dunning&trestr=0x1001) [letter](http://dict.leo.org/ende?lp=ende&p=Ci4HO3kMAA&search=letter&trestr=0x1001)

Splitting of invoices

 Order Emails

Service for logged in customers

Choose payment method

Edit cutomer data

See list of recent orders

Load old shopping charts

Customer processes

Resend and refund

[complaint](http://dict.leo.org/ende?lp=ende&p=Ci4HO3kMAA&search=complaint&trestr=0x1001) and resend

lost packets

Shipping

Packet list

Individual [paste-on](http://dict.leo.org/ende?lp=ende&p=Ci4HO3kMAA&search=paste-on&trestr=0x8001) [label](http://dict.leo.org/ende?lp=ende&p=Ci4HO3kMAA&search=label&trestr=0x8001) of shipping company

Integration of shipping company tracking number

Splitting of shipments

Marketing

eBay connector

newsletter

news

special offer campains

Loyalty

Loyalty points per turnover

Extra loyalty points on markting campains

Product discounts for loyalty points

Shipping discounts for loyalty points

Stock-management

Book in supplier orders with delivery plan

Book in supplier services like packing of goods

Book in products after delivery

Automatically book out customer shipments

Book out products because of demise

Daily actual Inventory listing

CRM

Customer history incl all orders

Customer complains/communication are able to be tracked

Shop Management

Content management for news, static pages

Ability for multiple languages

Edit customer email

Bookkeeping

Inventory list with values (purchasing cost, duration of storage)

list of purchased products in period

list of sales (date, product, product group, VAT)

list of unpaid invoices