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| |  | | --- | | **EMMA PERSINGER**  Data Analyst | | Highly motivated program evaluator with a passion for using data analysis to improve social services. Expertise in developing and implementing program evaluations, conducting literature reviews, and presenting findings to diverse audiences.    **Work History**       |  |  |  | | --- | --- | --- | | **2023-01 - Current** |  | **Program Evaluator/Management Analyst Associate**  *Denver Human Services, Denver, CO*   * Use Excel and Oracle SQL Developer on a daily basis to manage and analyze data * Conduct literature reviews, analyze program data, and prepare reports to inform program evaluation and development at all levels of the organization * Work collaboratively with cross-functional teams to identify areas for program improvement * Ensure compliance with federal and state regulations related to child welfare and adult protective services * Actively pursuing certification as a Caseworker (anticipated Summer 2023). Upon certification I will participate in RED (Review, Evaluate, and Direct) Teams responsible for making critical decisions on the assignment of child abuse/neglect referrals received by the county. |  |  |  |  | | --- | --- | --- | | **2020-08 - 2022-12** |  | **Senior Program Evaluation Data Analyst**  *KS Department For Aging And Disability Services, Topeka, KS*   * Lead analyst for Behavioral Health programs, with additional expertise in Medicaid/Home-and-Community-Based Services * Responsible for required federal reporting to the Substance Use and Mental Health Services Administration (SAMHSA) such as block grant reports, Treatment Episode Data Set submissions, and Uniform Reporting System (URS) measures * Provide guidance to internal stakeholders for data-driven decision making, including development of new reports and metrics, revisions of data requirements for external contractors, and updating of outdated systems/reports * Use Excel, Word, Access, Microsoft SQL Server Management Studio, Business Objects and Power BI to analyze and visualize data * Streamlined 9+ quarterly/annual tasks, including the development of 3 sample pulls, updating of 2 data crosswalks, and condensing of over 27,000+ lines of outdated SQL code from 16 queries into 2 queries with under 1000 lines of code * Complete ad-hoc data requests from internal/external stakeholders with limited turn-around time * Provide guidance and support to team members, including onboarding, peer-reviewing, and assistance to other analysts as necessary. |     **Education**       |  |  |  | | --- | --- | --- | | **2021-06 - 2023-12** |  | **Master of Science: Informatic**  *Emporia State University - Emporia, KS*   * Concentration in Econometrics * Course experience in areas such as Econometrics, Programming & Data Analysis, and Database Management, as well as overarching application of programming using R for statistical analysis. |  |  |  |  | | --- | --- | --- | | **2018-05 - 2020-05** |  | **Bachelor of Science: Quantitative Economics, Political Science And Ethnic & Gender Studies**  *Emporia State University - Emporia, KS*   * Minors in Political Science and Ethnic and Gender Studies * Summa Cum Laude, 4.0 GPA * Graduated with honors designation met by Honors College leadership and community engagement requirements. * Dean's List for College of Liberal Arts and Sciences (all semesters) * President/Founder of Emporia State Young Democrats, Jan. 2019 - Aug. 2020 * Member of Reproductive and Gender Equality, Aug. 2019 - Aug. 2020 |     **Professional Development and Community Engagement**      ****Colorado Child Welfare Training – New Caseworker Academy****  *February – March 2023*  ****University of Kansas Public Management Emerging Leaders Academy****     Attendee, *Feb. – June 2020*  ****ADvancing States' Home and Community-Based Services (HCBS) Conference****     Attendee, *Dec. 2020*  ****Lyon County Democratic Precinct Committee****     Precinct 2 Committeewoman, *Nov. 2018 - 2020*  ****March for Our Lives - Topeka, KS****     Invited Speaker, *March 2018*  ****ALA Sunflower Girls State****     Volunteer, *Summers 2018/19*  ****Universities Fighting World Hunger: Food for Students****     Volunteer, *2018 – 2020* |  |  | **Contact**      **Address**  Boulder, CO 80303  **Phone**  (720) 944-6260  **E-mail**  epersing@g.emporia.edu    **Skills**      Microsoft Office (Word, Excel, Access, Powerpoint)  T-SQL (SSMS)  PL/SQL (Oracle SQL Developer)  R (programming)  SAP Business Objects  Public Speaking/Interpersonal Communication  Written Communication |  |

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