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| Joe N. Magolo  Partnership Development and Customer Success Coordinator | Nairobi, Kenya  **(+254) 743 089 251**  **mjoejnr@gmail.com** |
| EXPERIENCEJikokoa, Mombasa — *Field Sales Representative*Feb 2022 - JUN 2022  * Conduct face-to-face meetings with potential clients to present products and services.. * Provide comprehensive information about products, pricing, and benefits, demonstrating a deep understanding of customer concerns.  Watu Limited, Mombasa— *Customer Service Representative*DEC 2020 - MAY 2021  * Communicated effectively with customers, resolving inquiries and ensuring a positive experience. * Managed high call volumes while maintaining professionalism and attentiveness.  S.T.I.P.A, Kisumu — *Community Outreach*MAR 2019 - AUG 2019  * Collaborated with a team to organize and execute community safety events, educating residents . * Assisted in distributing informational materials and answering questions from community members.  EDUCATIONKanyawanga High School — *K.C.S.E*2011 - NOV 2014Maseno University— *Degree*SEP 2015 - DEC 2022REFERENCENANCY CHEBI Watu Limited  Supervisor  0711185869 Paul Walter STIPA  Project Officer  0725677133 Edwin Miroga JIkokoa  Supervisor  0770366711 | SKILLS Customer Service  Communication  Empathy  Computer Skills  Time Management  Attention to Detail  Multitasking  Cross-Selling  Language Skills LANGUAGES Kiswahili  English |