PPI-2	Tiempo medio de decisión del comité debe ser menor o igual a un día laboral.
Process	RFC management
Goals	*<strategic or operational goals the PPI is related to>*
Measure Definition	The PPI is calculated as the duration between the time instants when activity Analyse in committee changes to state active and when activity Analyse in committee changes to state completed.
Target	The PPI value must be lower than one working day.
Scope	The process instances considered for this PPI are • All • those in *<descriptive name (S-x)>*
Source	*<source from which the PPI measure can be taken>*
Responsible	{*<role>*|*<department>*|*<organisation>*|*<person>*}
Informed	{*<role>*|*<department>*|*<organisation>*|*<person>*}
Comments	*<additional comments about the PPI>*

PPI-3	El porcentaje de RFCs correctivas de las aprobadas debe ser menor o igual que 2.
Process	RFC management
Goals	*<strategic or operational goals the PPI is related to>*
Measure Definition	The PPI is calculated by the function a/b*100 where a is the number of times data object RFC satisfies typeOfChange = corrective and b is the number of times activity Approve RFC changes state to received. (El total también se puede tomar del evento de activación e incluso del nº de veces que cambia de estado el objeto de datos RFC approved).
Target	The PPI value must be lower or equal than two.
Scope	The process instances considered for this PPI are • All • those in *<descriptive name (S-x)>*
Source	*<source from which the PPI measure can be taken>*
Responsible	{*<role>*|*<department>*|*<organisation>*|*<person>*}
Informed	{*<role>*|*<department>*|*<organisation>*|*<person>*}
Comments	*<additional comments about the PPI>*

PPI-4	El porcentaje de RFCs perfectivas y adaptativas de las aprobadas debe ser menor o igual que 4.
Process	RFC management
Goals	*<strategic or operational goals the PPI is related to>*
Measure Definition	The PPI is calculated by the function ((a+b)/c)*100 where a is the number of times data object RFC satisfies typeOfChange = perfective, b is the number of times data object RFC satisfies typeOfChange = adaptative and c is the is the number of times activity Approve RFC changes state to received. (El total también se puede tomar del evento de activación e incluso del nº de veces que cambia de estado el objeto de datos RFC approved).
Target	The PPI value must be lower or equal than four.
Scope	The process instances considered for this PPI are • All • those in *<descriptive name (S-x)>*
Source	*<source from which the PPI measure can be taken>*
Responsible	*{<role>|<department>|<organisation>|<person>}*
Informed	*{<role>|<department>|<organisation>|<person>}*
Comments	*<additional comments about the PPI>*

PPI-8	El número de RFCs debe ser menor o igual que 50 para el proyecto RR.HH, menor o igual que 60 para el proyecto Diraya, y menor o igual que 5 para el proyecto Farma.
Process	RFC management
Goals	*<strategic or operational goals the PPI is related to>*
Measure Definition	The PPI is calculated as the sum of the number of times event Received RFC is triggered, grouped by property project of data object RFC.
Target	The PPI value for data object RFC when RR.HH must be lower or equal than 50, when Diraya must be lower or equal than 60, when Farma must be lower or equal than 5.
Scope	The process instances considered for this PPI are • All • those in *<descriptive name (S-x)>*
Source	*<source from which the PPI measure can be taken>*
Responsible	*{<role>|<department>|<organisation>|<person>}*

Informed	{*<role>|<department>|<organisation>|<person>*}
Comments	*<additional comments about the PPI>*

PD: Los nombres de los PPIs deben ser cortos, no debe contener explicaciones del PPI sino frases cortas explicativas.