

# Edwin J Troya Jr

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Front-end web developer leveraging a background in Criminal Justice and Sociology to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the University of California, Riverside Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

## TECHNICAL SKILLS

**Languages:** JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

**Applications:** GitHub, MongoDB, MySQL, Heroku

**Tools:** Express, React, Node, Handlebars, Query, Bootstrap

## PROJECTS

### Gentle Drinkers | [Github](#) | [Deployed site](#)

- Summary: An application that helps the user select a beer from a sorted database depending on the user preference.
- Role: Project Lead, Front/Back-End designer
- Tools: HTML, MySQL, JavaScript, Bootstrap, Handlebars, Authentication

### Bubbles | [Github](#) | [Deployed site](#)

- Summary: Employee management service to assist companies with effective communication and organization between management personnel and employees.
- Role: Project Lead, Front/Back-End designer
- Tools: React, CSS, JavaScript, API, Bootstrap

### Employee Directory | [Github](#) | [Deployed site](#)

- Summary: Using an API calling, the user can search through a directory and find an employee.
- Role: Front end designer
- Tools: JavaScript, React, API, Bootstrap

## EXPERIENCE

### Newegg

#### Escalation Fraud Analyst

**2020-Present**  
**City of Industry, CA**

- Analyze monthly chargebacks and block related accounts to protect company from fraud.
- Review accounts that have been blocked to prevent customer friction.
- Contact the bank to confirm that the purchase was authorized by the customer.
- Perform verifications on new and existing accounts

### Behavioral Systems Southwest

#### Employment Placement Specialist

**2019-2020**  
**Riverside, CA**

- Conduct assessments to determine job seekers' skill levels, career interests and goals in an effort to provide appropriate employment opportunities.
- Ensure residents get authorized services that meet their identified needs and goals.

- Provide training sessions to residents regarding transitioning back into the community and workforce.
- Manage, organize and plan outreach events with other agencies to provide updates on progress as a facility.

## **EDUCATION**

### **Certificate, Full Stack Web Development –**

University of California, Riverside, Coding Bootcamp Extension  
Riverside, CA

### **Bachelor of Arts, Criminal Justice and a Minor in Sociology –**

Caldwell University  
Caldwell, NJ