

Edwin J Troya Jr

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LinkedIn: [edwin-troya](https://www.linkedin.com/in/edwin-troya) | Portfolio: <https://edwintroya.herokuapp.com/> | GitHub: [etroya](https://github.com/etroya)

Front-end web developer leveraging a background in Criminal Justice and Sociology to provide unique perspectives on how end-users interact with websites and software platforms. Earned a certificate in Full Stack Web Development from the University of California, Riverside Coding Boot Camp. Innovative problem-solver who is passionate about developing apps with a focus on mobile-first design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

TECHNICAL SKILLS

Languages: JavaScript ES6+, CSS3, HTML5, SQL, NoSQL

Applications: GitHub, MongoDB, MySQL, Heroku

Tools: Express, React, Node, Handlebars, Query, Bootstrap

PROJECTS

Gentle Drinkers | <https://bit.ly/3iwtKUY> | <http://bit.ly/Gentledrinkers>

- Summary: An application that helps the user select a beer from a sorted database depending on the user preference.
- Role: Project Lead, Front/Back-End designer
- Tools: HTML, MySQL, JavaScript, Bootstrap, Handlebars, Authentication

Bubbles | <https://bit.ly/3cvXoG5> | <http://bit.ly/BubblesEMS>

- Summary: Employee management service to assist companies with effective communication and organization between management personnel and employees.
- Role: Project Lead, Front/Back-End designer
- Tools: React, CSS, JavaScript, API, Bootstrap

Employee Directory | <https://bit.ly/3pBArH4> | <https://bit.ly/3xquGRP>

- Summary: Using an API calling, the user can search through a directory and find an employee.
- Role: Front end designer
- Tools: JavaScript, React, API, Bootstrap

EXPERIENCE

Newegg

Escalation Fraud Analyst

2020-Present
City of Industry, CA

- Analyze monthly chargebacks and block related accounts to protect the company from fraud.
- Review accounts that have been blocked to prevent customer friction.
- Contact the bank to confirm that the purchase was authorized by the customer.
- Perform verifications on new and existing accounts

Behavioral Systems Southwest
Employment Placement Specialist

2019-2020
Riverside, CA

- Conducted assessments to determine job seekers' skill levels, career interests and goals in an effort to provide appropriate employment opportunities.
- Ensured residents get authorized services that meet their identified needs and goals.

- Provided training sessions to residents regarding transitioning back into the community and workforce.
- Managed, organize, and plan outreach events with external agencies to provide updates on progress within the facility.
- Awarded Employee of the Month within my 6 months of the company by having 85% of the residents employed or programming.

Corrective Solution LAEMP /RISE

2018-2019

Case Manager

Los Angeles, CA

- Served as a liaison with San Bernardino's District Attorney's office to verify offenders' enrollment in diversion programs.
- Mentored and reported progress of offenders' rehabilitation throughout their time in the diversion program.
- Coordinated and scheduled court-referred community service & intervention classes.
- Composed reports and provided recommendations for further treatment and rehabilitation.
- Developed and solidified new relationships with non-profit organizations for community service assignments.

EDUCATION

Certificate, Full Stack Web Development –

University of California, Riverside, Coding Bootcamp Extension
Riverside, CA

Bachelor of Arts, Criminal Justice and a Minor in Sociology –

Caldwell University