

## Contact

03049799300 (Work)  
bilal.arshed@whizzbridge.com

[www.linkedin.com/in/bilal-arshed](https://www.linkedin.com/in/bilal-arshed)  
(LinkedIn)

## Top Skills

Engineering  
Project Management  
Strategy

## Certifications

Red Hat Certified System  
Administrator (RHCSA)  
Routing and switching  
Cisco Certified Network Associate  
Routing and Switching (CCNA)

# Bilal Arshed

Data Analyst at Whizzbridge  
Lahore

## Summary

A help desk is a resource intended to provide the customer or internal user with information and support related to a company's processes, products and services.

PTCL Corporate Customer Centers are one-point contact facility designed to give our valued Corporate Customers maximum convenience with personalized and prompt service.

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## Experience

### Whizzbridge

6 months

#### Data Management Team Lead

December 2021 - Present (1 month)

Punjab, Pakistan

#### Data Analyst

July 2021 - December 2021 (6 months)

Lahore, Punjab, Pakistan

### hafeezcentre

#### Customer Service Representative

July 2016 - October 2018 (2 years 4 months)

Lahore District, Punjab, Pakistan

Typical duties listed on a Mobile Sales Consultant resume sample are greeting customers, approaching potential clients, asking questions, answering to customer inquiries, promoting products, explaining features, collecting payments, and updating sales records. ...

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## Education

Lahore Garrison University

Bachelor of Information technology, Information Technology · (2017 - 2021)