

One Tasking provides answers and support in any situation: from the most basic map update up to emergency response, land use analysis, mission planning or frequent insights through reliable monitoring.

Pick the Right Product for Your Needs

ONE DAY

Choose your acquisition day

Imagery acquisition for a specific day is now risk-free. For Optical: 24 hours before your acquisition date, you receive a weather forecast to let you confirm, postpone or cancel your request at no cost.

ONE NOW

Access useful information in an instant

When immediate imagery is required, our satellites can be tasked to deliver valuable insights in the shortest possible timeframe. Don't panic if it's cloudy, with Spot and Pléiades, we keep collecting images of your area until we are successful.

ONE PLAN

Obtain qualified coverage within an agreed timeframe

You select your timeframes, dates and preferred sensor – we ensure you receive the right qualified coverage, perfectly matching your project milestones.

ONE SERIES

Monitor on a regular basis

Whether you are dealing with long-term changes or highly dynamic situations, OneSeries brings you the required intelligence at the frequency you choose. For highest frequencies, our cloud cover commitment for Optical ensures you pay only for the most useful results.

Main Features

	ONE DAY	ONE NOW	ONE PLAN	ONE SERIES
Timeframe	A specific day	Less than 7 days	Customer selected	Customer selected, including frequency
Cloud Cover (for Optical)	≤100%	10% or contractual value	< 10% or contractual value < 5% with uplift 100% for OneSeries Critical	
Service Level	Premium ¹	Premium ¹	Regular ²	Regular ² Premium ¹

¹ Premium service:
24/7 available – order modification / cancellation: free of charge up to 12h before image acquisition – tracked tasking progress.

² Regular service:
Order modification/cancellation: free of charge

Acquisition Failure Terms

Not collected on time?

A voucher is given at contractual year end corresponding to 10% of the value, if the km² are not collected on time.

One Telemetry Service

Adapting to Your Needs

Complete flexibility, simple to use, delivering the results you want.

Commitment
Airbus sets the bar higher, pioneering the market by committing to deliver qualified images to its Direct Receiving Station network.

Your One Solution
The One Telemetry Service means you can manage new data acquisition requirements and archive regarding Very High Resolution (VHR), High Resolution (HR) and Synthetic Aperture Radar (SAR) imagery, as well as digital services provided on the cloud or locally at your DRS.

Reduce the Risk with Airbus

Difficult conditions are not your concern anymore: Airbus Defence and Space takes the risk and you receive the images you want. Thanks to the One Telemetry service, you pay for images only when they are compliant with the specifications set by you. Additionally, due to your direct link with the satellites, full segments are downloaded in your DRS but you only pay for your Area of Interest.

Flexibility and Simplicity

Our new accounting process makes our telemetry offer easy to manage, as we grant you a discount on the price list depending on the level of the agreed MAC. Plus, the more you use it, the greater the discount you get. You can then spend it the way you want to, when it is convenient to you. You can track your usage in your dedicated portal One Access Neo.

Improved Service

With Airbus' ongoing support, you can increase your visibility, international leadership and footprint. Airbus will also help you to increase your capabilities by developing applications related to the topics where your own end users wish to expand.

The expert Airbus team will support you right through the process, from the start-up incubator to an extended invitation to organise relevant events, webinars and collaborative marketing.

- Best choice for maximising the success of your collection campaign
- Financial compensation, if (ever) we do not make it on time
- Flexible sensors, superior availability for ultra-fast delivery
- Streamlined offer, to lighten the ordering process for all satellites and sales channels
- 24/7 access

Get Access to Information When You Need It

Commissioning a satellite and obtaining the imagery you requested, exactly when you need it, is now risk-free, fast, and incredibly easy.

30 years ago, Airbus was the first to offer satellite-tasking services, revolutionising the satellite imagery market. Today, with One Tasking, the company sets the bar again with an unprecedented commitment to deliver new imagery collections when and where its customers need them*. Airbus' new offer, redesigned from the ground up, is committed to delivering the very best results, instead of the industry's typical "best effort" approach, with a tasking service designed entirely around the customer's needs.

*Always subject to normal/appropriate operating conditions

A Matter of Satellites, Talent, and Dedication

Both optical satellite constellations, SPOT and Pléiades, share the same orbit and tasking plan. They behave as a single, flexible satellite gifted with true daily revisit capabilities – maximising collection success rate and coverage speed. The three satellites of Airbus' unique Radar Constellation, TerraSAR-X, TanDEM-X and PAZ, share the same orbit as well.

An integrated tasking management and identical tasking procedure ensure easy ordering for the customer. Daily mean revisits and a shorter interferometric repeat cycle, combined with unified acquisition modes, considerably improve your monitoring and mapping projects.

In addition, a team of world-class tasking experts ensures that your images are collected on time and on spec. The Airbus team carefully conducts feasibility studies, closely monitors your collections and follows up open tasking requests. All of that fine-tuning is in Airbus' DNA and, more than any technical feature, is the secret of One Tasking's reliability.

One Tasking Helps You in Your Missions

Defence Intelligence Security

- Plan operations and missions deployment
- Gather regular intelligence over sensitive sites
- Make informed decisions in crisis situations

Forest Environment

- Track forest cover change and spot deforestation
- Prepare ground inventory
- Manage ecosystem restoration project
- Delineate storm impact or fire extent

Civil Engineering

- Plan the set-up of a new infrastructure
- Monitor construction progress and surface stability, including underground projects
- Assess risks, and prevent or recover damages

Agriculture

- Forecast yield
- Monitor growth and optimise water, fertilisers and pesticides
- Assess impact extent after a natural disaster

Oil, Gas and Mining

- Track progress of exploitation or infrastructure set-up
- Manage fire or security incidents close to the production sites
- Plan evacuation exercises
- Check site restoration after end of exploitation
- Gather business intelligence on competitors

Maritime Surveillance

- Detect patterns of illegal behaviour at sea
- Catch traffickers in the act
- Know any activity in any area
- Defence mission (naval forces): support to troops, interception of enemy boats