

# EZEKIEL MUIGAI KIMANI

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<https://ezekiel-kimani-portfolio.netlify.app/>

🔗 [github.com/EZYDUZIT32?tab=repositories](https://github.com/EZYDUZIT32?tab=repositories)

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## PROFESSIONAL SUMMARY

Results-oriented with expertise in Information Technology, Software Development, and Sales and Marketing. Known for strong problem-solving skills, a collaborative team-oriented approach, and the ability to excel in dynamic environments. Quick learner, adapt at acquiring new information to enhance contributions, and responsive to evolving customer or management preferences. Goal-driven professional accustomed to delivering impactful results with minimal supervision.

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## SKILLS

### Technical Proficiency:

Mobile Development: **JAVA, KOTLIN & XML**

Web Development: **HTML, CSS & JAVASCRIPT**

System administration

Networking fundamentals

Troubleshooting hardware and software issues

### Problem-Solving:

Analytical thinking and critical problem-solving skills

Efficient diagnosis and resolution of technical issues

### Communication:

Effective written and verbal communication

Ability to convey technical concepts to non-technical individuals

### Adaptability:

Flexibility to adapt to new technologies and tools

Eagerness to take on new challenges

### Attention to Detail:

Meticulous attention to detail in coding, testing, and documentation

Thoroughness in troubleshooting and debugging

### Customer Service:

Understanding of customer support principles

Ability to assist end-users and provide prompt issue resolution

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## EXPERIENCE

**I.C.T Intern**  
**fiberHome Solutions Limited**

**January 2023 - April 2023,**

- Successfully designed and developed the FiberHome mobile application as a Software Developer utilizing XML to design and develop UI features, Java for backend development & integrated the app with Firebase real-time database for data management.
- Ensured network stability and peak performance through daily network management operations, including effective Router configuration.
- Provided exemplary technical support to both staff and clients in the Network Operations Center.
- Maintained and updated various critical software, such as Billing, Ticketing, and Booking applications, contributing to the organization's seamless operations.
- Demonstrated efficient leadership by delegating daily duties to the technical team using integrated management software, optimizing team productivity across different locations.
- Proactively analyzed market trends, identifying and researching new products and services that aligned with organizational preferences.
- Played a key role in the marketing efforts by creating impactful brochures to advertise the company's products, facilitating engagement with prospective clients.

## **Intern**

### **TECH FITI LIMITED**

**May 2020 - August 2020,**

- Demonstrated proficiency in network management and troubleshooting.
- Offered valuable recommendations and options on various products to clients, enhancing their decision-making process.
- Conducted periodic price audits to identify and resolve discrepancies, ensuring accurate pricing for products and services.
- Successfully addressed customer inquiries and complaints, providing prompt and effective resolutions to enhance customer satisfaction.
- Efficiently managed the receiving, unpacking, and arrangement of new shipments from suppliers, contributing to streamlined logistics operations.

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## **EDUCATION**

### **Bachelor of Science Degree in Applied Computing (Specialization: Software Development)**

KCA UNIVERSITY • 2023 • Second Upper Class Honors

### **Diploma in Business Information Technology**

KCA UNIVERSITY • 2020 • Credit

### **Kenya Certificate of Secondary Education (K.C.S.E)**

Kiaguthu Boys' Secondary School • 2017

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## **PROJECTS**

- Project Title: Monross Shop Mobile Application - Bachelor of Science in Applied Computing (Software Development)
- Project Title: Zekaj Tour Company Information Management System - Diploma in Business Information Technology

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## **REFERENCES**

• Gideon M.Monari, Operations Manager, fiberHome Limited  
Contact: gideon@fiberhome.co.ke - +254 707218288

• Michael K.Kimani, Managing Director, Tech Fiti Limited  
Contact: techfiti2021@gmail.com - +254 721811231