

EZEKIEL MUIGAI KIMANI

✉ ezekielkimani089@gmail.com ☎ +254 711634441 🔗 [linkedin.com/in/ezekiel-kimani-b8055a270](https://www.linkedin.com/in/ezekiel-kimani-b8055a270)

<https://ezekiel-kimani-portfolio.netlify.app/>

🐙 github.com/EZYDUZIT32?tab=repositories

PROFESSIONAL SUMMARY

Results-oriented with expertise in Information Technology, Software Development, and Sales and Marketing. Known for strong problem-solving skills, a collaborative team-oriented approach, and the ability to excel in dynamic environments. Quick learner, adapt at acquiring new information to enhance contributions, and responsive to evolving customer or management preferences. Goal-driven professional accustomed to delivering impactful results with minimal supervision.

SKILLS

Technical Proficiency:

Mobile Development: JAVA, KOTLIN & XML

Web Development: HTML, CSS & JAVASCRIPT

System administration

Networking fundamentals

Troubleshooting hardware and software issues

Problem-Solving:

Analytical thinking and critical problem-solving skills

Efficient diagnosis and resolution of technical issues

Communication:

Effective written and verbal communication

Ability to convey technical concepts to non-technical individuals

Adaptability:

Flexibility to adapt to new technologies and tools

Eagerness to take on new challenges

Attention to Detail:

Meticulous attention to detail in coding, testing, and documentation

Thoroughness in troubleshooting and debugging

Customer Service:

Understanding of customer support principles

Ability to assist end-users and provide prompt issue resolution

EXPERIENCE

I.C.T Intern

fiberHome Solutions Limited

January 2023 - April 2023,

- Successfully designed and developed the FiberHome mobile application as a Software Developer utilizing XML to design and develop UI features, Java for backend development & integrated the app with Firebase real-time database for data management.
- Ensured network stability and peak performance through daily network management operations, including effective Router configuration.
- Provided exemplary technical support to both staff and clients in the Network Operations Center.
- Maintained and updated various critical software, such as Billing, Ticketing, and Booking applications, contributing to the organization's seamless operations.
- Demonstrated efficient leadership by delegating daily duties to the technical team using integrated management software, optimizing team productivity across different locations.
- Proactively analyzed market trends, identifying and researching new products and services that aligned with organizational preferences.
- Played a key role in the marketing efforts by creating impactful brochures to advertise the company's products, facilitating engagement with prospective clients.

Intern

TECH FITI LIMITED

May 2020 - August 2020,

- Demonstrated proficiency in network management and troubleshooting.
- Offered valuable recommendations and options on various products to clients, enhancing their decision-making process.
- Conducted periodic price audits to identify and resolve discrepancies, ensuring accurate pricing for products and services.
- Successfully addressed customer inquiries and complaints, providing prompt and effective resolutions to enhance customer satisfaction.
- Efficiently managed the receiving, unpacking, and arrangement of new shipments from suppliers, contributing to streamlined logistics operations.

EDUCATION

Bachelor of Science Degree in Applied Computing (Specialization: Software Development)

KCA UNIVERSITY • 2023 • Second Upper Class Honors

Diploma in Business Information Technology

KCA UNIVERSITY • 2020 • Credit

Kenya Certificate of Secondary Education (K.C.S.E)

Kiaguthu Boys' Secondary School • 2017

PROJECTS

- Project Title: Monross Shop Mobile Application - Bachelor of Science in Applied Computing (Software Development)
- Project Title: Zekaj Tour Company Information Management System - Diploma in Business Information Technology

REFERENCES

• Gideon M.Monari, Operations Manager, fiberHome Limited
Contact: gideon@fiberhome.co.ke - +254 707218288

• Michael K.Kimani, Managing Director, Tech Fiti Limited
Contact: techfiti2021@gmail.com - +254 721811231