EMMANUEL DANIEL
Cybersecurity Analyst

Sharada Phase 2 opposite police station Kano, Nigeria.
No.6 fada street karji Kaduna, Nigeria.
+2348149196602, +2349128852190.
emmanueldaniel90@gmail.com,
danielemmanuel48258@outlook.com

SUMMARY

Dedicated and detail-oriented IT professional with extensive knowledge and experience in both cybersecurity and IT support. Adept at implementing robust security measures, managing IT infrastructure, and providing top-tier technical support. Completed the Google Cybersecurity Certification on Coursera, with hands-on experience in system monitoring, threat detection, and incident response. Strong analytical skills, coupled with the ability to troubleshoot complex issues and maintain optimal IT operations.

Proficient in various programming languages including Python, Java, and SQL, which enhance the ability to automate tasks and analyze data efficiently. Experienced in working with diverse teams to achieve project goals and deliver results within tight deadlines. Known for excellent communication skills, enabling effective collaboration with stakeholders and clear, concise documentation of technical procedures. Passionate about continuous learning and staying updated with the latest industry trends to ensure the application of cutting-edge technologies in solving IT challenges. Seeking to leverage expertise in a dynamic environment to drive innovation and operational excellence.

SKILLS

- Programming (SQL, Python)
- Network security/Configuration
- Linux line-command/administration
- Security frameworks, controls, design principles.
- IT support(Hardware/Software troubleshooting)
- Tools (Wireshark, Splunk, Nessus, Nmap, IDLE SHELL, Linux/Unix Systems, Virtual Machines (VMware, VirtualBox))

WORK EXPERIENCE

ASG SOLAR LIMITED

Solar Installation Engineer
- Engineered cutting-edge solar photovoltaic solutions for commercial projects, leveraging advanced tools to streamline documentation and coordination; boosted project efficiency by 25% and enhanced client satisfaction ratings by 40%

Enyo retail and supply

Customer attendant
- To provide efficient and effective service to customers when they are purchasing fuel, such as petrol or diesel, at a petrol station. This includes operating the pumps, managing the payment process, and providing advice and assistance to customers. The attendant is also responsible for ensuring that the station is clean and safe for customers, as well as monitoring and stocking fuel supplies.

Enyo retail and supply

Admin officer
- Enforced consistent financial procedures across the station in line with ERS Standards; enhanced compliance rate to 98% and minimized financial inconsistencies by 20%.
- Implemented stringent financial protocols ensuring 100% alignment with ERS Standards; reduced discrepancies by 25% and improved financial audit scores by 30% within the first quarter.

Enyo retail and supply

Acting Manager
- Established and implemented strategic sales goals to drive revenue growth and market expansion
  -
- Oversaw the implementation of promotional sales prices, enhancing customer engagement and increasing sales by 15%
- Oversaw the efficient delivery of fuel, ensuring timely distribution and reducing delivery-related customer complaints by 20%
- Utilized various communication channels to enhance team collaboration and customer service, resulting in a 10% increase in customer satisfaction ratings
- Oversaw and streamlined financial transactions at the fuel station, implementing efficient tracking systems using Microsoft Office tools, which enhanced financial reporting accuracy and operational efficiency

Mastercard Cybersecurity virtual experience program on Forage

- Completed a job simulation where I served as an analyst on Mastercard's Security Awareness Team
- Helped identify and report security threats such as phishing
- Analyzed and identified which areas of the business needed more robust security training and implemented training courses and procedures for those teams

IT Support Specialist (Self-employed)

- Provided comprehensive technical support to clients, resolving a wide range of hardware, software, and network-related issues, ensuring minimal downtime and optimal performance.
- Configured and managed user accounts, permissions, and access controls for clients, adhering to best practices in security and compliance.
- Assisted clients in deploying and maintaining IT infrastructure, including servers, workstations, and network equipment, to ensure reliable and secure operations.
- Managed backup and disaster recovery solutions for clients, implementing strategies to protect critical data against loss or corruption.

EDUCATION

Google Cybersecurity Certificate	Online certificate Jan 2024 - June 2024
Udemy Mastering Kali Linux for Ethical Hacker	Online certificate March 2024
Computer Maintenance Hardware and Software (trade school)	Trade certificate July 2012
Federal University of Technology Minna, Niger state	School certificate Dec 2019
St. Patrick's Secondary School Kawo, Kaduna	School certificate June 2011
St. Patrick's Nursery and Primary School Kawo, Kaduna	School certificate July 2005

LANGUAGES

Hausa/English