

SMASH APARTMENTS INTO HOTELS TERMS OF USE

Welcome to Smash Apartments into Hotels! These Terms of Use outline the rules and guidelines for using our platform to book short-term rentals, purchase properties, and access various services. The www.smashapartments.com sub-domain (the "Website") is operated by the company, SMASH TECHNOLOGY, with its registered office at 2nd floor, Abia House, Central Business District, Abuja Nigeria, and registered with the Corporate Affairs Commission and regulated by the Nigerian Investment Promotion Commission. Please read this document carefully before using our website and services.

IF YOU DO NOT AGREE WITH THESE TERMS AND CONDITIONS, PLEASE EXIT THIS WEBSITE IMMEDIATELY.

By accessing or using our services, you agree to be bound by these Terms of Use.

1. Definitions

- **"Smash Apartments into Hotels"**: Refers to the platform operated by Smash Properties providing services for short-term rentals, property sales, and other related services.
- **"User"**: Refers to any individual or entity accessing or using our website, services, and content.
- **"Listing"**: Refers to a property advertised on our platform for short-term rental or sale.
- **"Host"**: Refers to an individual or entity listing a property on our platform for short-term rental or sale.
- **"Guest"**: Refers to an individual or entity booking a short-term rental through our platform.

2. Bookings and Reservations

- **Booking Process**: Guests can browse listings, filter by location, dates, and other preferences, and select the desired property. They will be guided through the booking process, including entering guest details, confirming dates, and choosing payment options. A confirmation email will be sent outlining the reservation details.
- **Host Responsibilities**: Hosts have the right to decline bookings based on their criteria. They are responsible for maintaining accurate availability information.
- **Guest Responsibilities**: Guests should review the listing description and photos, understand the cancellation policy, and report any issues to Smash Apartments into Hotels immediately.

3. Sales & Rent of Houses & Apartments

- **Platform Services**: Smash Apartments into Hotels facilitates the sale and rental of properties. We offer a selection of properties and encourage due diligence and professional consultation before transactions.
- **Accuracy of Information**: We strive to present accurate information, but buyers and renters should verify details and inspect properties personally.

4. Cancellations and Refunds

- **Cancellation Policy:** Guests should review the cancellation policy for each listing before booking. Policies may vary, and cancellations outside the specified timeframe may not be eligible for a full refund.
- **Refund Processing:** Refunds are processed according to the cancellation policy in place at the time of booking. Hosts are encouraged to find mutually agreeable solutions in case of unforeseen circumstances.

5. Pricing and Payments

- **Pricing:** Pricing is determined by the Host and displayed on the listing page. Total cost, including taxes and fees, will be shown before booking completion.
- **Payment Methods:** We support various secure payment methods. Hosts may charge a service fee, clearly displayed on the listing page. Payment processing fees are determined by the payment method provider.
- **Property Sales:** Smash Apartments into Hotels facilitates communication but does not handle property sale payments directly.

6. Guest Responsibilities

- **Property Use:** Guests must adhere to the listing description, respect the property and neighborhood, and maintain cleanliness.
- **Legal Compliance:** Guests must meet travel document requirements and adhere to local laws and regulations.
- **Damage Reporting:** Guests are responsible for reporting and documenting any damage to the property.

7. Liability and Disclaimers

- **Platform Liability:** Smash Apartments into Hotels is a platform connecting Guests and Hosts and is not responsible for the accuracy of information or quality of properties. Guests should verify information before booking.
- **Insurance:** We recommend obtaining travel insurance. Hosts should ensure their property meets safety standards and is adequately insured.
- **Dispute Resolution:** We encourage direct communication between Guests and Hosts. Smash Apartments into Hotels may offer mediation but is not liable for legal disputes.

8. Data Protection and Privacy

- **Compliance:** We comply with GDPR, NDPR, and ISO/IEC standards for data protection.
- **Data Collection and Use:** Personal data is collected and used according to our Privacy Policy, which details how data is processed, stored, and protected.
- **Rights and Requests:** Users have rights under data protection laws, including access, correction, and deletion of their personal data. Requests should be directed to support@smashapartments.com.

9. Age Restriction Notice

Pursuant to NDPR and other applicable data protection regulations which aligns with the general principles of data protection, including the protection of children's data, parental consent is required for processing the personal data of children under the age of 18 in order to protect the rights of minors and to ensure their data is handled securely and responsibly.

To comply with these regulations, you will be required to confirm your age before being granted access to age-restricted sections. If you are underage or do not meet the applicable legal requirements, please exit the Website immediately.

10. Security Measures

- **Data Protection:** We implement industry-standard security measures to protect personal data, including encryption and secure servers.
- **Incident Response:** We have procedures in place for handling data breaches and security incidents in accordance with GDPR and ISO/IEC standards.

10. Changes to Terms of Use

- **Updates:** We may update these Terms of Use periodically. Changes will be posted on our website, and continued use of our services signifies acceptance of the updated terms.

11. Contact Information

For inquiries, concerns, or feedback related to our services or data protection, please contact us through the following channels:

- **Email:** support@smashapartments.com.
- **Phone:** +234 909 7403297
- **Website:** www.smashapartments.com

We are committed to providing excellent customer service and resolving any issues promptly. Thank you for choosing Smash Apartments into Hotels for your short-term rental, property sale, or other related needs.