



duke-energy.com
800.452.2777

Your Energy Bill

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Service address

KIRANKUMAR R RAKA
300 LIBERTY ROSE DR
MORRISVILLE NC 27560

Bill date Nov 13, 2025
For service Oct 14 - Nov 11
29 days

Account number **9100 5242 4614**

Billing summary

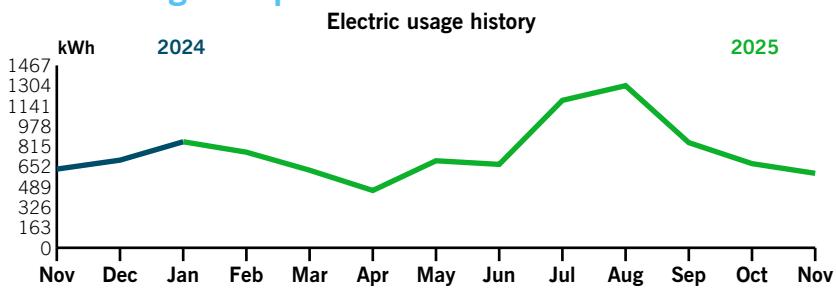
| | |
|--------------------------------|-----------------|
| Previous Amount Due | \$113.52 |
| <i>Payment Received Nov 12</i> | -113.52 |
| Current Electric Charges | 104.44 |
| Products and Services | -8.00 |
| Taxes | 7.31 |
| Total Amount Due Dec 08 | \$103.75 |



Thank you for your payment.

Awareness for My Account/App Users: On Nov. 14, we're moving to a more secure digital platform. Be sure you know your username (email) and password for your initial login on or after Nov. 14. Find out what's changing at duke-energy.com/yourprofile.

Your usage snapshot



Average temperature in degrees

56° 45° 38° 46° 57° 65° 70° 79° 82° 74° 71° 60° 55°

| | Current Month | Nov 2024 | 12-Month Usage | Avg Monthly Usage |
|---|----------------------|-----------------|-----------------------|--------------------------|
| Electric (kWh) | 599 | 633 | 9,395 | 783 |
| 12-month usage based on most recent history | | | | |

Late payments are subject to a 1.0% late charge.

Amount of automatic draft

\$103.75
by Dec 8

Your payment is scheduled to
be made by monthly automatic
draft on Dec 8

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
9100 5242 4614

\$ _____ \$ _____
Add here, to help others with a
contribution to Share the Light

KIRANKUMAR R RAKA
300 LIBERTY ROSE DR
MORRISVILLE NC 27560-5590

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094



duke-energy.com
800.452.2777

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Account number 9100 5242 4614

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We're here for you

Report an emergency

Electric outage duke-energy.com/outages
 800.419.6356

Convenient ways to pay your bill

| | |
|--------------------------------------|---|
| Online | duke-energy.com/billing |
| Automatically from your bank account | duke-energy.com/automatic-draft |
| Speedpay (fee may apply) | duke-energy.com/pay-now 800.452.2777 |
| By mail payable to Duke Energy | P.O. Box 1094 Charlotte, NC 28201-1094 |
| In person | duke-energy.com/location |

Help managing your account (not applicable for all customers)

| | |
|-------------------------------------|-----------------------------|
| Register for free paperless billing | duke-energy.com/paperless |
| Home | duke-energy.com/manage-home |
| Business | duke-energy.com/manage-bus |

General questions or concerns

| | |
|--|---------------------|
| Online | duke-energy.com |
| Home: Mon - Fri (7 a.m. to 7 p.m.) | 800.452.2777 |
| Business: Mon - Fri (7 a.m. to 6 p.m.) | 866.582.6345 |
| For hearing impaired TDD/TTY | 888.762.2724 or 711 |
| International | 1.407.629.1010 |

Check utility rates

Check rates and charges duke-energy.com/rates

Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771
Raleigh, NC 27602

Important to know

Your next meter reading: Dec 10

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$8.00 before your service will be reconnected. A security deposit may also be required.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEP by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEP acts as the agent collecting for the special purpose entity. Visit duke-energy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.

Your usage snapshot - Continued

Current electric usage for meter number 325358463

Location: HOME

Actual reading on Nov 11 78321
 Previous reading on Oct 14 - 77722

Energy Used 599 kWh

Measured kWh 599.000 kWh Billed kWh 599.000 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Billing details - Electric

Billing Period - Oct 14 25 to Nov 11 25

Meter - 325358463

| | |
|------------------------------|-----------------|
| Basic Customer Charge | \$14.00 |
| Energy Charge | |
| 599.000 kWh @ \$0.12623000 | 75.61 |
| Clean Energy Rider | 1.52 |
| Storm Recovery Charge | 1.64 |
| Summary of Rider Adjustments | 11.67 |
| Total Current Charges | \$104.44 |

Your current rate is Residential Service (RES).

For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

A rider is a mechanism used to recover costs or credit customers for programs, purchases or regional policy initiatives that are outside of standard base rates. The **Summary of Rider Adjustments** line item found in the Billing Details includes, but is not limited to: fuel-related costs, demand-side management, energy efficiency program costs, generation assets, and the competitive procurement of renewable energy. For additional detail, please visit duke-energy.com/rates to view the Summary of Rider Adjustments tariff found within the **Index of Rate Schedules** tab. Each of the individual rider tariffs are located under the Retail Riders heading.

Billing details - Products and Services

| | |
|------------------------------------|----------------|
| EnergyWise Home - AC | \$-8.00 |
| Total Products and Services | \$-8.00 |

Billing details - Taxes

| | |
|-----------------------|---------------|
| Sales Tax For Utility | \$7.31 |
| Total Taxes | \$7.31 |