Speaker	Dialogue
Eamonn	my client is
Karen	Karen Carson
Eamonn	so, first off, what is the present state of the website? This project is about casonlineage.com, this website is to be redone or improved
Karen	the website has not been updated in a long time
Eamonn	what is wrong
Karen	it looks dated
Eamonn	in what ways could it be improved
Karen	the pictures should not have black in them: every time the pictures flash it looks bad
Eamonn	is the information correct?
Karen	For example, this item here needs to be updated, the division number is wrong. People who need this information gets the wrong information
Eamonn	what kind of visitors do you get
Karen	I don't know how many I get, but people from my lineage and other lineages looks at this information. I have testimonies on my website here
Eamonn	Do you have any way to edit the site
Karen	I don't know
Eamonn	Is the layout good?
Karen	the layout needs to be updated: the person who created this website did not know how to make websites, I couldn't ask for much because he was a volunteer
Eamonn	Lets go over the site, I've already looked at the site. Lets go over each part: to get this straight there are these parts: this lineage information, the sonouta (message of the day), the testimonies, schedules, publications, Gohoshi schedule, Chiryu Gakuin, Other, and Miscellaneous. What is the precedence of this categories.
Karen	Division, sonouta, annotation, schedule, Gohoshi schedule, testimonies, publications, other should be last, miscellaneous category should be put under other categories
Eamonn	as in

Karen	The translated texts should be put under a different categories. This website's format has not been updated in over 10 years. For example a sister lineage has the same website format, nantistalineage.com
Eamonn	That means in this case, I don't know what you want me to do with the other website
Karen	do nothing with it
Eamonn	so I don't need to do anything with it?
Karen	no
Eamonn	Lets go through each of the different types of pages. First the testimonial pages. First off we have that this is text, so we can highlight and copy it nicely. Is there anything you think that is good about this page, bad about this page, ok about this page
Karen	I would like the page to be able to reflect the person that wrote it, so the background is bad since this is a young girl writing. I would love to see if you can insert something that reflects her poem, so that it could draw a person to understand what the testimonial is and what it is about.
Eamonn	Is this page background bothering you? Is the visual good?
Karen	no, it bothers me a lot.
Eamonn	All these pages are the same format, actually there are some differences between them, some of the pages have different backgrounds and font styles. Is there anything wrong with the Japanese or the translation?
Karen	no, the words are fine. But, if some of the text could be changed, could you do that? Because some of this sounds weird because of the translation? Is that possible?
Eamonn	That would be more of a job for a translator or an editor. Is this page Japanese too? This is a different font. Would you want a uniform font or size for all of the pages and the backgrounds?
Karen	No for this one I don't like the background or the text, so change it to the same as this one.
Eamonn	You were talking about customization for the poem for Amanda
Karen	Amber

Eamonn	Oh sorry, you would want the ability to add pictures or decorations then?
Karen	Yes, that would be nice.
Eamonn	Ok. Lets start with another section
Karen	Also for this one here, the sonouta changes every day.
Eamonn	Yes, I have looked at the code. Would you want the ability to add more?
Karen	No the way it is right now with the text is fine.
Eamonn	On the main page, in terms of graphics, how is the presentation?
Karen	Please change it: for example, right here, the annotation below the sonouta is what it means in English
Eamonn	Oh it is?
Karen	Yeah, that's what I'm talking about. The way it is written is in Japanese cursive. Then for the annotation, add a cursive message so that people know to look at it. So rather than say annotations say "annotations by shinnyo kyosama"
Eamonn	So these are links to other pages. One things I noticed is that the email links are images rather than links so that you can't even copy paste the. These here are also links to other sites. Here is the gohoshi schedule. Is this up to date?
Karen	No, it is not up to date.
Eamonn	So you need a way to update it.
Karen	Yes.
Eamonn	Is the format of this part ok?
Karen	Yes, this is how we receive the gohoshi schedule from the temple
Eamonn	oh ok so the original guy did not make this himself
Karen	Yeah, well maybe the format, but yeah.
Eamonn	So you would like some way to edit this then?
Karen	Yes I would
Eamonn	That was the first link that we had to a site document. We also have this other document. Is there something wrong with this page?
Karen	This page doesn't have to be fancy since its for missionaries.

Eamonn	As for this page...
Karen	This one has to be updated in April, this one could actually be removed for now. So maybe put TBA or under construction.
Eamonn	Next we have these pages which are also part of our site. Are you fine with the format of the document
Karen	No this is not good
Eamonn	It turns out that this is an image, not text, so you cannot copy it
Karen	This page could actually be removed, well, not really: this is not categorized correctly, should be FYI
Eamonn	This other page has the same problem in that it is an image.
Karen	This page is the same as the other in terms of categorization
Eamonn	Are these forms needed? This needs to be printed so its fine as an image or file
Karen	Yeah
Eamonn	And this one?
Karen	This one should be removed. Nobody looks at this
Eamonn	Next, this is a page of books.
Karen	These are translations of books by Yasou,
Eamonn	So these are texts
Karen	This looks ugly,
Eamonn	so you would want me to change this
Karen	yes, I want it to look like a story
Eamonn	Is the content good?
Karen	yes, actually this is what a lot of people read. Also I want to make sure that Mr. Saito is the one who gets credit for the translations
Eamonn	Last we have this page. One thing I notice is that the entire bottom part of the page flashes then you clicked the fortune cookie
Karen	It is unclear what the fortune cookie link is for. Also he doesn't need an entire page dedicated to this. So just put a picture of a fortune cookie there

Eamonn	no, I'm not exactly sure if this is possible for me to do, I've looked at the code: there are some site analytics trackers here: for example on the fortune cookies page there is a statistics page that shows how many times the fortune cookie has been clicked
Karen	can you check that?
Eamonn	No because the data is on the server not with me
Karen	I don't need to know
Eamonn	would you like something like that?
Karen	no I don't want anything like that
Eamonn	For example would you like to know how many people you have?
Karen	no I don't need anything like that since this is not a commercial page
Eamonn	Also, going back for one second, back to the picture documents: would you want these to be in plain text rather than pictures?
Karen	Yes because I will need to edit these soon
Eamonn	Oh ok.