

A photograph of two technicians, a man and a woman, wearing white hard hats and safety glasses, working on industrial equipment. The man is kneeling on the left, wearing a white shirt and green pants, writing in a clipboard. The woman is kneeling on the right, wearing a black shirt and blue jeans, holding a clear plastic bag. They are both wearing white hard hats with the 'OZONIA' logo. The background shows industrial pipes and equipment.

**CUSTOMER
CARE**

OZONIA

SERVICES, MAINTENANCE, PARTS

CUSTOMER CARE

EXTEND THE LIFE OF YOUR EQUIPMENT

- > PROTECT YOUR PROCESS
- > OPTIMIZE YOUR OPERATION

Downtime has serious ramifications for water and wastewater treatment plants. Production loss, process breakdowns and unplanned maintenance costs all present challenges for plant owners and operators.

Ozonia Customer Services provide expert preventive maintenance services and original replacement parts for your Ozone and UV systems. Our goal is to ensure that each of our customer's needs are met. We take pride in handling each customer request with personal and professional attention that is second to none.

MAINTAINING YOUR OZONE/UV SYSTEM

Ozonia's Ozone and Aquaray® UV systems are comprised of many complex electronics and mechanical components. As with any piece of high tech equipment preventive maintenance and service must be performed periodically to keep the system running at maximum efficiency. Scheduled maintenance ensures you obtain your desired system reliability.

Over time, mechanical, electrical and automation components may need to be calibrated, repaired or replaced. Knowing when and how to perform this maintenance is essential in reaching optimum performance. Regular preventive maintenance will extend the life of the system and lower overall operating costs.

FULL-SERVICE PREVENTIVE MAINTENANCE PROGRAMS

Ozonia Customer Services offers comprehensive preventive maintenance programs tailored to meet each of our client's needs. Full service programs are available for both UV and Ozone systems. Our services can be combined into an annual preventive maintenance program, or added to an existing service. Contact a Customer Service representative for more information.

SERVICE MAINTENANCE PARTS



SERVICES MAINTENANCE PARTS

SERVICES

Our staff of qualified and trained technicians are available for scheduled repairs and preventive services. Emergency service is available upon request. Our services include:

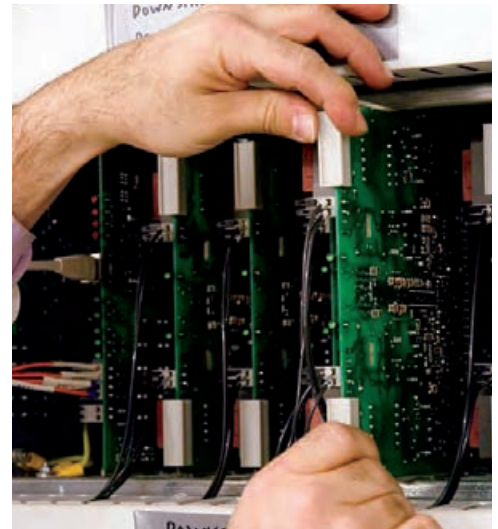
- > System Audits
- > Performance Testing
- > General Maintenance
- > Equipment Calibration
- > Rebuilds
- > In-house Repairs and Testing
- > System and Site Surveys
- > Efficiency Testing
- > Leak Testing
- > Cleaning
- > Training
- > Full Service Programs
- > Programming



REPLACEMENT PARTS

Ozonia offers unparalleled service in supplying replacement parts and key components for both new and older systems. Ozonia maintains all original contract and project information and can quickly identify your system and its requirements.

We maintain a large inventory of original replacement parts available for immediate shipment. Our customer service representatives are here to assist our clients in finding the right part for their system.



REBUILDS AND RETROFITS

Occasionally, new equipment is not the best answer. Ozonia offers in-depth equipment and process inspections to determine whether a modification, upgrade or rebuild is the better solution. We can help rebuild your existing equipment and return it to original performance levels. Ozonia also has the engineering expertise and design know-how to modify or upgrade your plant to meet your current and future requirements.

**“COMMITTED TO PROVIDING
COMPLETE TECHNICAL SUPPORT”**



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