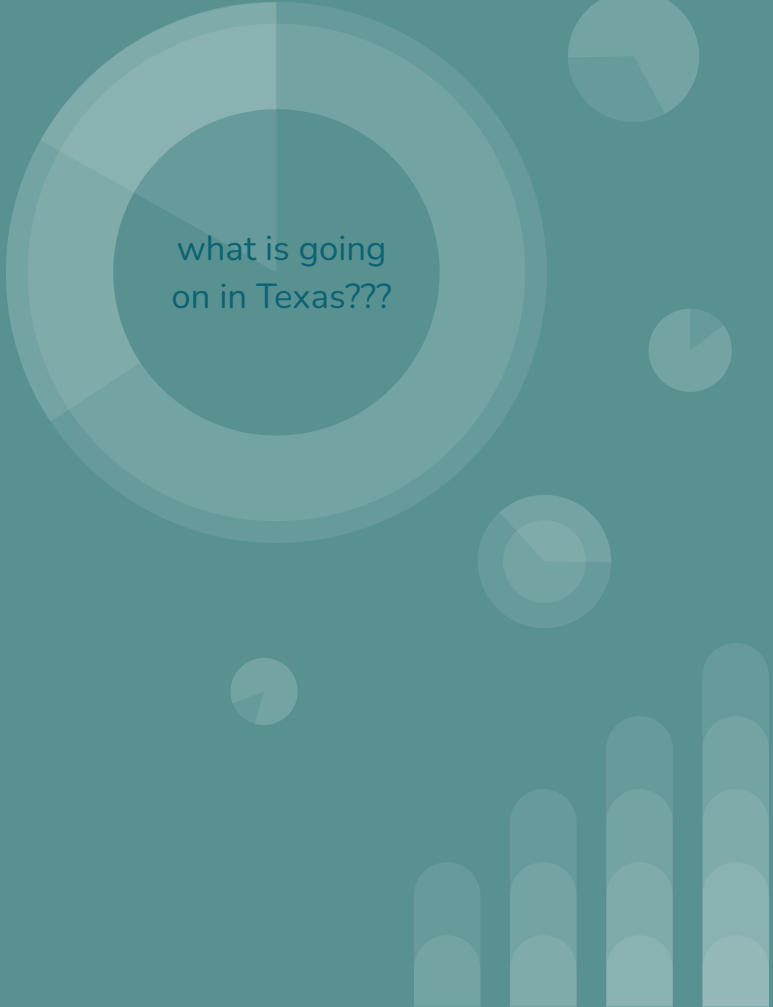


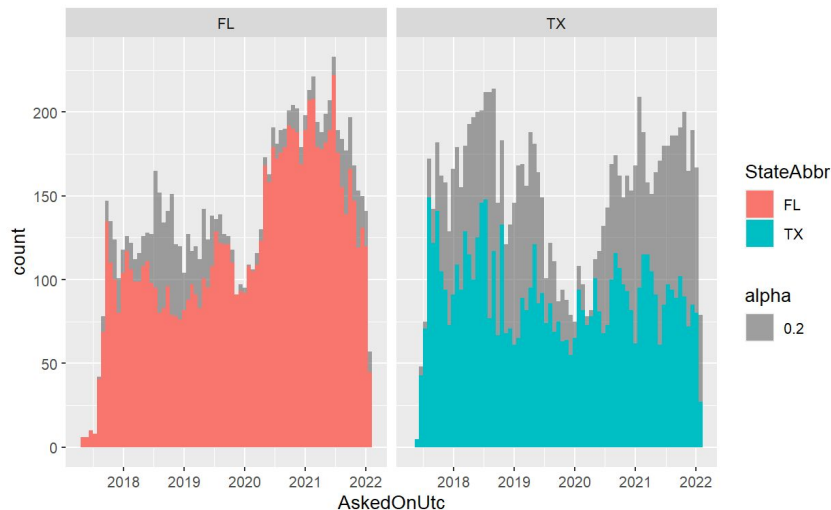
# Disparities in Response Rates: An Investigation

By: Brooke Moss, Lily Jiang, Bethany  
Costello, Anna Letcher Hartman

An abstract graphic on the right side of the slide. It features a large central circle with a smaller circle inside it. The text "what is going on in Texas???" is centered within the inner circle. Surrounding this central graphic are several smaller, semi-transparent circles of varying sizes, some of which contain pie charts. At the bottom right, there is a stylized bar chart with four vertical bars of increasing height from left to right.

what is going  
on in Texas???

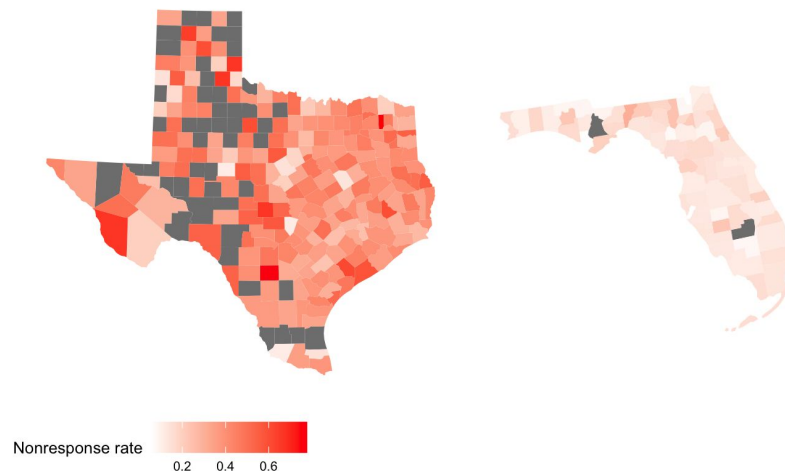
# FL v. TX and Response Rates



TX and FL are similar in many aspects (number of attorneys, number of questions asked, start data of ABA FLA program) but have very distinct response rates

What accounts for the differences in response rates among states?

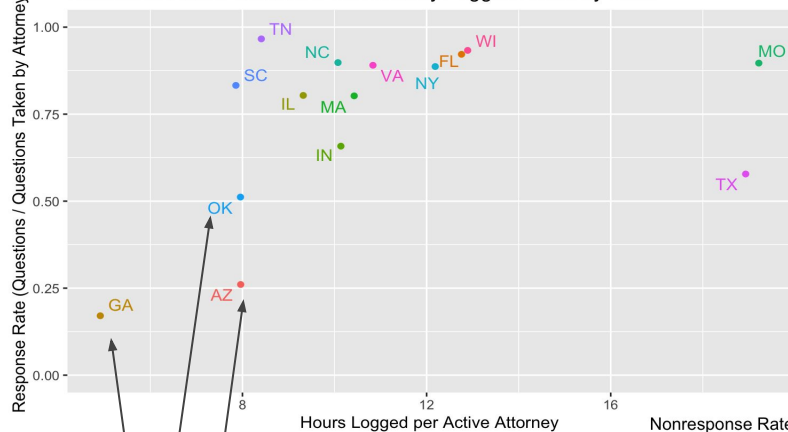
Nonresponse rates for TX vs FL



StateAbbr <chr>	num_attorneys <int>	num_questions <int>	response_rate <dbl>
FL	172	10932	0.9219722
TX	164	9633	0.5780131

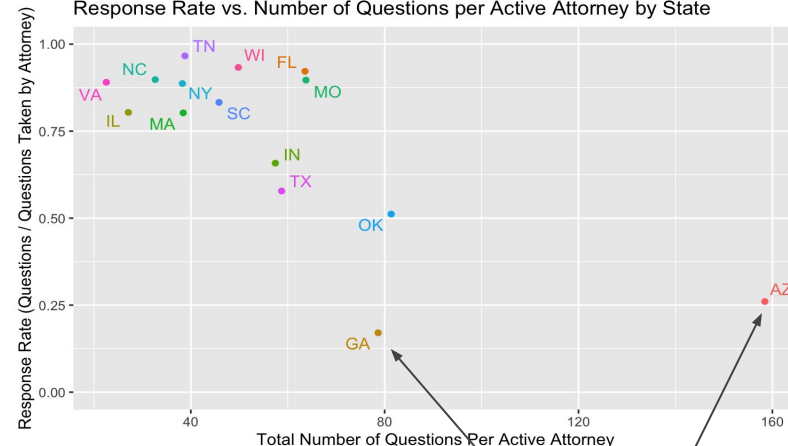
# Active Attorneys and Response Rates

Number of Asked Questions vs. Attorney Logged Hours by State



what is going on in Texas???

Response Rate vs. Number of Questions per Active Attorney by State

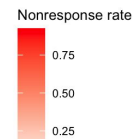
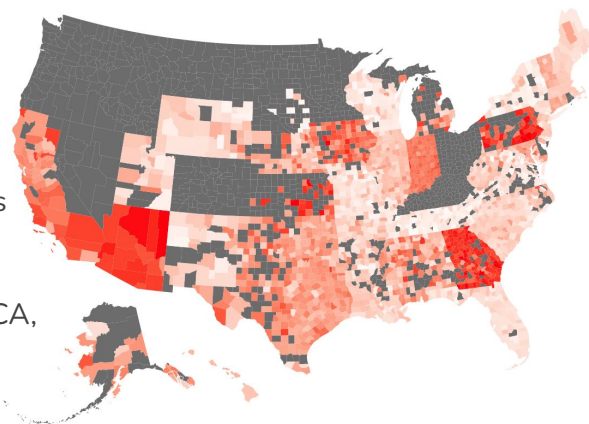


Explains the terrible response rates

States with few attorneys have lower response rates

Started with overall trends across the US

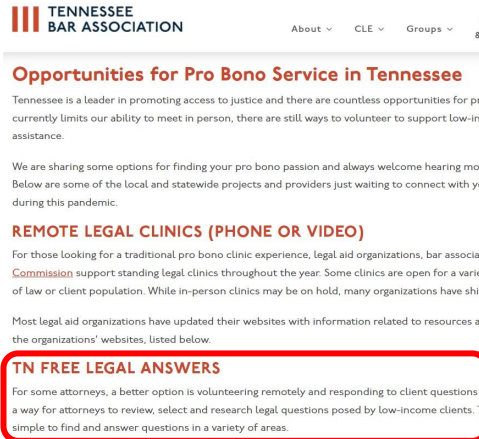
Some of the immediate outliers (CA, PA) can be attributed to not-well-established programs



# What else could account for this and.. what is happening in TX?

We did some research...

- Pro bono reporting practices differ across the US:
  - FL, NY, IN, IL required attorneys to report the number of pro bono hours per year
  - TN, NC, VA, TX, AZ, GA allowed attorneys to voluntarily report the number of pro bono hours per year.
  - WI, MO, SC, MA, OK had no policy around reporting.
- New York state requires 50 hours of pro bono work for admission to the Bar
- Some states have higher rates of pro bono work than other states
  - 67% of TN attorneys reported providing pro bono work
  - 57% of WI attorneys
  - 52% of FL attorneys
  - This contrasts with 38.4% of TX attorneys
- Some states feature ABA FLA prominently in their pro bono opportunities, others do not



**TENNESSEE BAR ASSOCIATION**

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### Opportunities for Pro Bono Service in Tennessee

Tennessee is a leader in promoting access to justice and there are countless opportunities for pro bono service. While currently limits our ability to meet in person, there are still ways to volunteer to support low-income assistance.

We are sharing some options for finding your pro bono passion and always welcome hearing from you. Below are some of the local and statewide projects and providers just waiting to connect with you during this pandemic.

#### REMOTE LEGAL CLINICS (PHONE OR VIDEO)

For those looking for a traditional pro bono clinic experience, legal aid organizations, bar association support standing legal clinics throughout the year. Some clinics are open for a variety of law or client population. While in-person clinics may be on hold, many organizations have shifted to remote service.

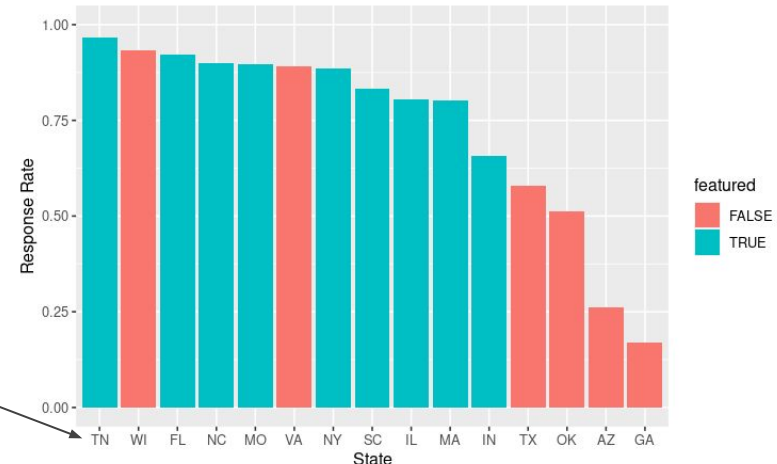
Most legal aid organizations have updated their websites with information related to resources at the organizations' websites, listed below.

#### TN FREE LEGAL ANSWERS

For some attorneys, a better option is volunteering remotely and responding to client questions a way for attorneys to review, select and research legal questions posed by low-income clients. It's simple to find and answer questions in a variety of areas.

## Recommendations for the ABA:

- Ask state bar associations to list the FLA link prominently among pro bono opportunities for members
- Expand Baylor and Stanford's auto-emails to clients before an attorney responds
- Provide surveys to Texas lawyers to understand what is causing these discrepancies



Easy-to-find pro bono opportunities → high response rate